



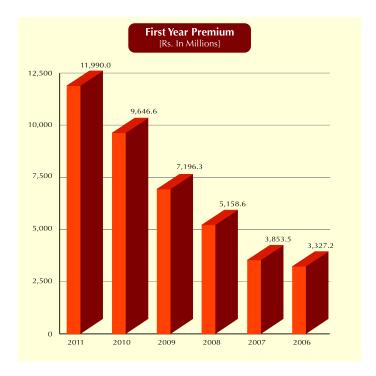


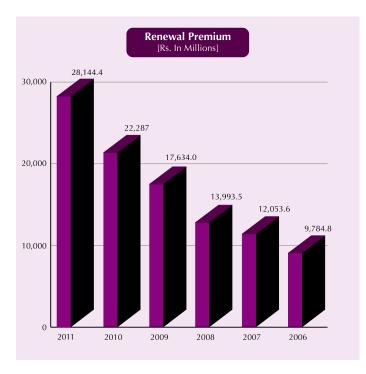
### Principal Office:

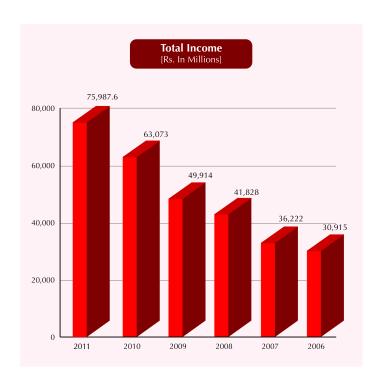
State Life Building No. 9, Dr. Ziauddin Ahmed Road, Karachi-75530 Tel: 021-99202800-9 UAN: 111-111-888 Fax: 021-99202820 e-mail: edpgs@statelife.com.pk Website: www.statelife.com.pk

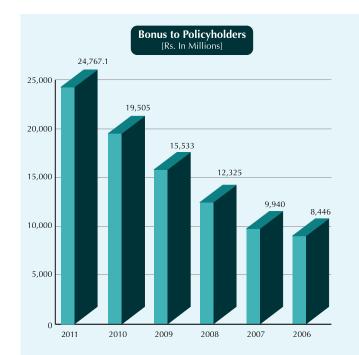


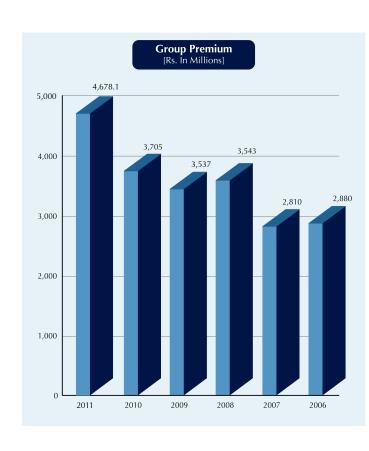
# Financial Highlights

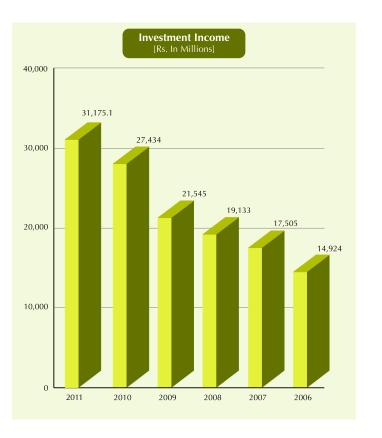


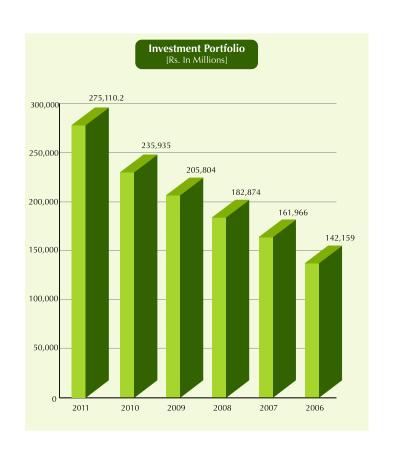


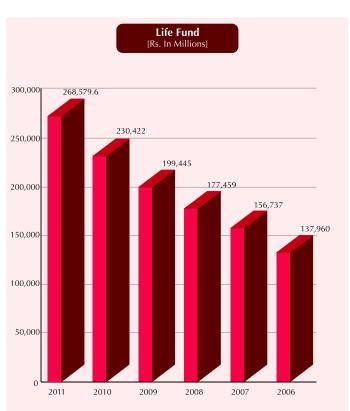


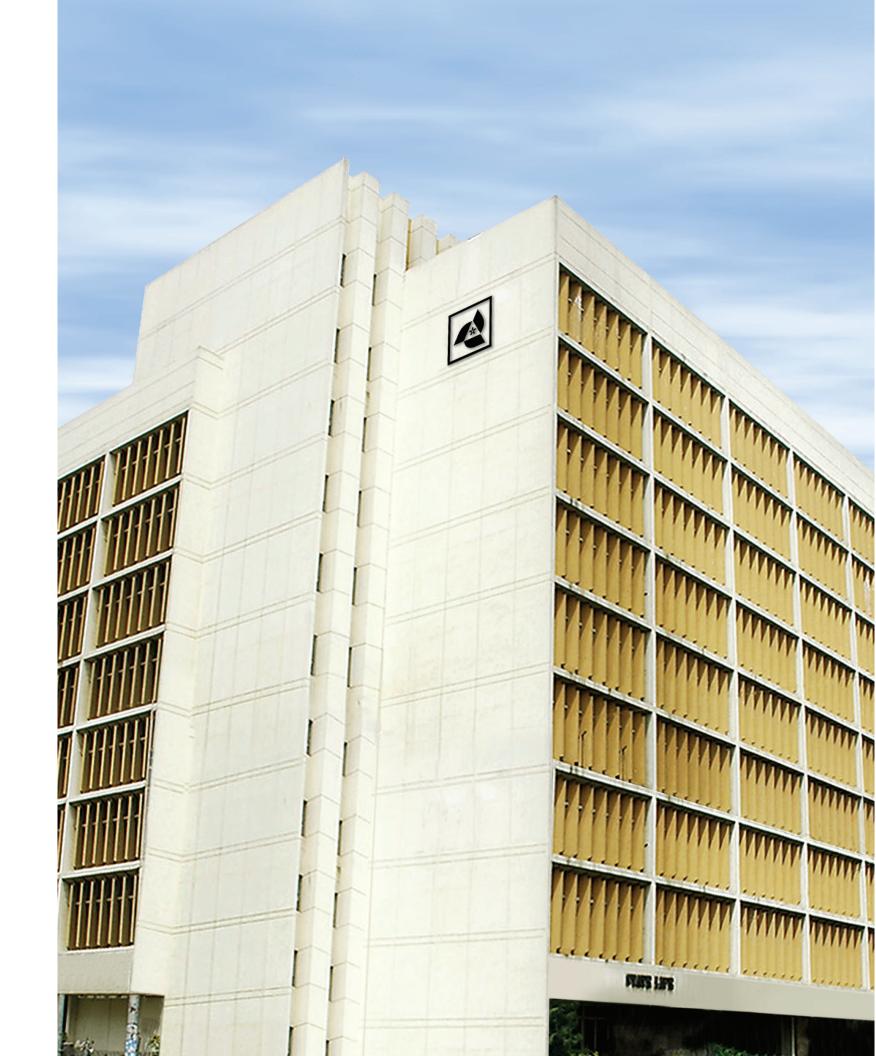














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## **Core Values**

### **OBJECTIVES**

To run life insurance business on sound lines. To provide more efficient services to the policyholders. To maximize the return to the policyholders by economizing expenses and increasing the yield on investment.

To make life insurance a more effective means of mobilizing national savings.

To widen the area of operation of life insurance and making it available to as large section of the population as possible, extending it from the comparatively more affluent sections of society to the common man in towns and villages.

To use the policyholders' fund in the wider interest of the community.

### MISSION STATEMENT

To remain the leading insurer in the country by extending the benefits of life insurance to all sections of society and meeting our commitments to our policyholders and the nation.

## **QUALITY POLICY**

To ensure satisfaction of our valued policyholders in processing new business, providing after sales services and optimizing return on Life Fund through a quality culture and to maintain our position as the leading life insurer in Pakistan.





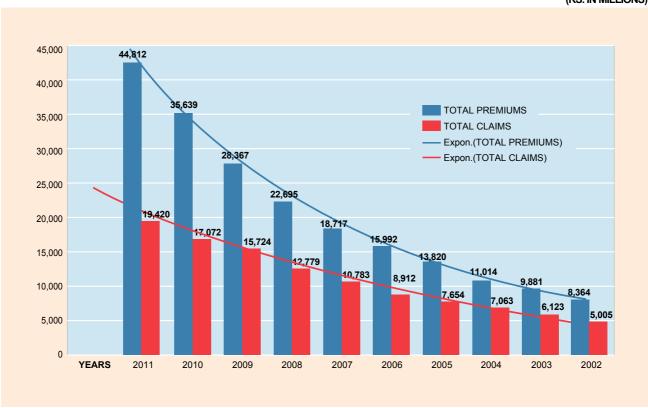
# **SLIC Journey to Success**

#### **Total Income** (RS. IN MILLIONS)



## **Total Premiums vs. Total Claims** (2002-2011)

#### (RS. IN MILLIONS)





# **Total Income vs. Total Expenses** (2002-2011)

#### (RS. IN MILLIONS)



## **Human Resource**

- 1. SLIC Human Resource Management (HRM) is the strategic and coherent approach to management, its most valued asset. The people working there who individually and collectively contribute to the achievement of the objectives of the business. SLIC Personnel and General Services Division, Principal Office (i.e. Personnel Division, General Services Department, Medical Division and Staff Training Department) monitors and supports activities of P&GS in all four Regions and 26 Zones, G&P at PO and G&P Zones across Pakistan.
- 2. The HR policies provide SLIC with a mechanism to manage risk by staying up to date with current trends in employment standards and legislation. SLIC HR policies are framed in a manner to achieve the Corporation vision and the human resource helping the Corporation or work towards it at all levels to be benefitted and at the same time without deviating from their main objective both development side and non development side of Corporation.
- 3. SLIC Human Resource Policies are established systems of codified decisions to support administrative personnel functions, performance management, employee relations and resource planning. State Life Employees (Service) Regulation 1973 embeds all the HR Policies and Procedures related to its employees which encompass the following areas:
  - Health, Safety and Security, Selection and Placement, Wage, Salary and Benefits, Leaves and Attendance, Loans and Advances, Move Over/up-gradation, Promotion, Special Pay and Allowances, Fixation of Pay, General Conduct and Discipline and Travelling Expenses.
- 4. SLIC Human Resources policies also cover Post Retirement Benefits of its Employees (i.e. Pension, Gratuity, Provident Funds, Compulsory Group Insurance, Voluntary Group Insurance and Medical Facilities for Officers).
- 5. The established policies help SLIC to demonstrate, both internally and externally, that it meets requirements for diversity, ethics and training as well as its commitments in relation to Collective Bargaining Agents of Unionized Staff, regulation and corporate governance. The established HR Policies set out obligations, standards of behavior and document disciplinary procedures, which is the standard approach to meeting these obligations. SLIC HR Policies are also very effective in supporting and building the desired organizational culture.

## **Policyholder Satisfaction**

High quality policyholder service is an integral part of State Life's philosophy and it is our constant endeavor to provide greater services with wider accessibility.

Our corporate slogan is "Policyholder First". We always emphasize on providing the best quality service to our policyholders. We continuously develop and improve policyholder service oriented culture within State Life.

We understand that our commitment to satisfying policyholder needs must be fulfilled with a professional and ethical framework hence knowing our policyholders and their needs is the key to our business success, our managers are well equipped and well trained to provide the most efficient and personalized services to our policyholders.

Besides, we also feel that well updated IT infrastructure is one of the most important tools to provide best services to policyholders. State Life is continuously upgrading its IT infrastructure in line with modern technology in order to have efficient operations and speedy services for policyholders.

We shall continue to look forward to maintain high-level policyholder satisfaction through improvement of strength and values.



## **Corporate Information**

#### **BOARD OF DIRECTORS**

Mr. Shahid Aziz Siddiqi Chairman

Mr. Kamran Ali Qureshi Director

Mr. Husain Lawai Director

Mr. Farooq Hadi Director

Mr. Wazir Ali Khoja Director

Mr. Nihal Anwar Director

Mr. Tufail Shaikh Director

Mr. Furgan A. Shaikh Director

#### **SECRETARY BOARD**

Mr. Akbar Ali Hussain

#### **AUDITORS PAKISTAN**

M/s. Anjum Asim Shahid Rahman, **Chartered Accountants** 

M/s. Riaz Ahmad & Company, **Chartered Accountants** 

#### **GULF COUNTRIES**

M/s. Sajjad Haider & Co., Chartered Accountants

#### APPOINTED ACTUARY

Mr. Shujaat Siddiqui MA, FIA, FPSA,

#### **EXECUTIVE COMMITTEE**

Mr. Shahid Aziz Siddiqi Chairman

Mr. Kamran Ali Qureshi Member

Mr. Husain Lawai Member

Mr. Wazir Ali Khoja Member

Mr. Tufail Shaikh Member

Mr. Akbar Ali Hussain Secretary

#### **BOARD AUDIT COMMITTEE**

Mr. Husain Lawai Chairperson

Mr. Farooq Hadi Member

Mr. Wazir Ali Khoja Member

Mr. Nihal Anwar Member

Mr.Altaf Ahmed Shaikh Secretary

#### **SOCIAL RESPONSIBILITY** COMMITTEE

Mr. Shahid Aziz Siddiqi Chairman

Mr. Nihal Anwar Member

Mr. Tufail Shaikh Member

Mr. Furgan A. Shaikh Member

Mr. Akbar Ali Hussain Secretary

#### **HUMAN RESOURCES COMMITTEE**

Mr. Shahid Aziz Siddiqi Chairman

Mr. Kamran Ali Qureshi Member

Mr. Farooq Hadi Member

Mr. Wazir Ali Khoja Member

Mr. Furqan A. Shaikh Member

Mr. Abdul Hafeez Shaikh Member/Secretary

#### **REAL ESTATE AND INVESTMENT COMMITTEE**

Mr. Shahid Aziz Siddiqi Chairman

Mr. Husain Lawai Member

Mr. Wazir Ali Khoja Member

Mr. Nihal Anwar Member

Mr. Mohsin S. Haggani Member

Mr. Attaullah A. Rasheed Member

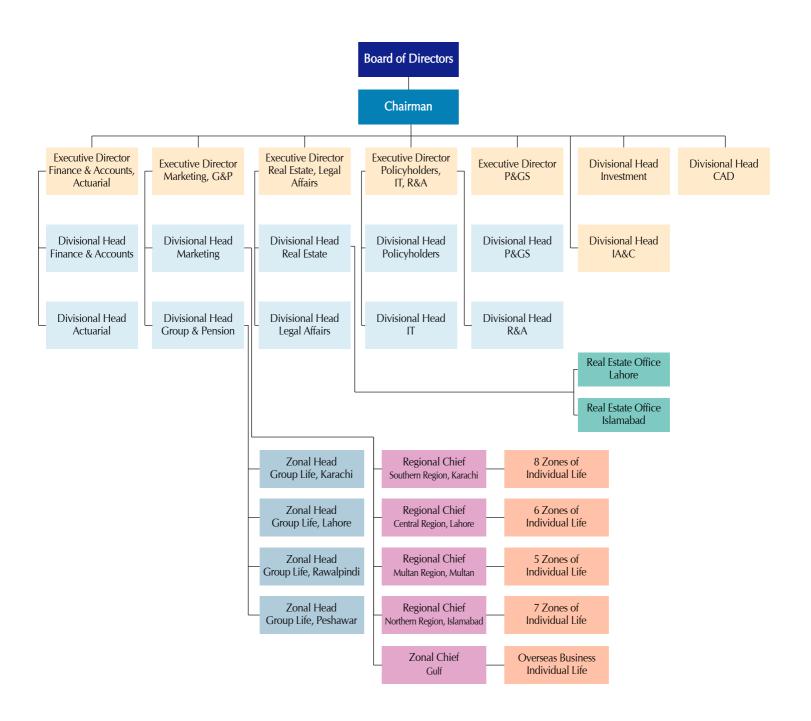
Lt.Col.(R) Mohsin Ali Shah Secretary

#### **PRINCIPAL OFFICE**

State Life Building No. 9, Dr.Ziauddin Ahmed Road, Karachi-75530 Telephones: 99202800-9 UAN 111-111-888 Fax: 99202820 E-mail: edpgs@statelife.com.pk Website: www.statelife.com.pk



# Organogram of the Corporation





## Management

#### **CHAIRMAN**

Mr. Shahid Aziz Siddiqi

#### **EXECUTIVE DIRECTORS**

Syed Arshad Ali

Mr. Muhammad Yahya

Ms. Yasmeen Saud

Mr. Shoaib Mir Memon

Mr. Malik Asrar Hussain

Mr. Abdul Hafeez Shaikh

#### **DIVISIONAL HEADS**

(Principal Office)

Mr. Ansar Hussain

Mr. Sher Ali Khan

Mr. Muhammad Izqar Khan

Dr. M. Yousuf Khan

Mr. Abdul Hafeez Shaikh

Lt. Col (R) Mohsin Ali Shah

Mr. Akbar Ali Hussain

Mr. Nadeem Bessey

Mr. M. Yahya Chamadia

Mr. Saleem Khaliq

Mr. Muhammad Rashid

Mr. Ataullah A. Rasheed

Mr. Faisal Mumtaz

Investment

Legal Affairs Division

Marketing

Research & Analysis

Internal Audit & Compliance

Real Estate

Corporate Affairs

Group & Pension

Policyholders Services

I.T.

Finance & Accounts

P&GS

Actuarial

#### **CHIEF MEDICAL OFFICER**

Dr. Mrs. Ghazala Nafees





#### **INDIVIDUAL LIFE**

#### **REGIONAL CHIEFS**

Mr. S.H. Raza Southern Region - Karachi Chaudhry Madad Ali Anjum Central Region - Lahore Northern Region - Islamabad Mr. Maqsood A. Chaudhry Mr. Tahir Ahmed Khan Multan Region - Multan

#### **Bancassurance**

Mr. Muhammad Izgar Khan General Manager

#### **ZONAL CHIEF Gulf Countries**

Mr. Khalid Mehmood Shahid Gulf Zone, UAE-Dubai

#### **ZONAL HEADS Southern Region**

Mr. M. Igbal Gill Karachi Zone (Southern) Mr. Gian Chand Karachi Zone (Eastern) Mr. M. Khalid Shaikh Karachi Zone (Central) Mr. Dur Muhammad Baladi Hvderabad Zone Mirpurkhas Zone Mr. Zahoor A. Bhatti Syed Saghir Abid Rizvi Sukkur Zone Mr. Abdul Mannan Shaikh Larkana Zone Mr. Kanaya Lal Shaheen

Quetta Zone

#### **Central Region**

Mr. Najmul Hasan Lahore Zone (Central) Mr. Muhammad Dawood Nasir Lahore Zone (Western) Mr. Muhammad Ramzan Shahid Faisalabad zone Mr. Tahir Mehmood Cheema Sargodha Zone Chaudhry Sarfraz Ahmad Gujranwala Zone Mr. Zulfiqar A. Gillani Sialkot Zone

#### **Northern Region**

Mr. Azhar Hussain Rawalpindi Zone Mr. Muhammad Yousuf Farooqi Mirpur (AK) Zone Islamabad Zone Mr. Khalid Mansoor Chaudhry Muhammad Ejaz Peshawar zone Mr. Abdul Sattar Javed Abbottabad Zone Mr. Namaish Khan Swat Zone Chaudhry Abdul Nasir Gujrat Zone

#### **Multan Region**

Chaudhry Akhtar Hussain Multan Zone Chaudhry Muhammad Ashraf Sahiwal Zone Rahim Yar Khan Zone Mr. Muhammad Anwar Shahid Mr. Mukhtar H. Awan Dera Ghazi Khan Zone Mr. Z. M. Kamran Shamsi Bahawalpur Zone

#### **GROUP LIFE ZONAL HEADS**

Mr. Sultan Masood Nagi Karachi Zone Mr. Shoaib Khan Lahore Zone Mr. M. Abbas Kazmi Rawalpindi Zone Mr. Tahir Majeed Peshawar Zone



### Chairman's Review

I feel pleasure in presenting the 39th Annual Report of State Life Insurance Corporation of Pakistan, together with the audited accounts for the year ended December 31, 2011 prepared in terms of Article 30 of the Life Insurance (Nationalization) Order, 1972, (President's Order No.10 of 1972).

Accounts for the year 2011 are prepared on the accounting formats in accordance with the accounting regulations issued by the Securities and Exchange Commission of Pakistan (SECP) vide SRO 938 dated December 12, 2002 under the Insurance Ordinance 2000.

#### 1. OVERALL PERFORMANCE

During the period under review, State Life Insurance Corporation performed exceptionally well in its core business operation. An overview of the overall performance of State Life Insurance Corporation during the year 2011 as compared to 2010 is hereunder:

- 1.1 Total Income of the State Life Insurance Corporation of Pakistan increased to Rs.75,988 million in 2011 as against Rs.63,073 million in the preceding year, registering an increase of 20.5%.
- 1.2 Management expenses for the year 2011 were Rs.17,702 million as compared to Rs.14,417 million in 2010 showing an increase of 23%. Overall expense ratio for the year 2011 was 39% as against 40% for the year 2010.
- 1.3 Payments to policyholders in the year 2011 were Rs.19,420 million as against Rs.17,072 million in 2010, showing an increase of 14%.
- 1.4 Total amount of statutory funds of the State Life Insurance Corporation in 2011 was Rs.268,580 million as against Rs. 230,421 million in 2010, showing an increase of 17%.

#### 2. BUSINESS PORTFOLIO WISE PERFORMANCE

#### 2.1 Individual Life Business - Pakistan's Operations

First year Gross premium income under Individual Life policies, during the year 2011 was Rs.11,656 million as compared to Rs. 9,378 million in the year 2010, resulting in an increase of 24%. Gross Renewal Premium was Rs.27,264 million in 2011 whereas Rs.21,492 million was in 2010, resulting in an increase of 27%.

#### 2.2 Individual Life Business - Overseas Operations

First year Gross premium income under Individual Life policies, during the year 2011 was Rs.353 million as compared to Rs.292 million in the year 2010, being an increase of 21%. Gross Renewal premium in 2011 was Rs.990 million as compared to Rs.910 million in 2010, showing an increase of 9%.

#### 2.3 Group Life Business

Gross premium under Group Life policies during the year 2011 was Rs.4,772 million as compared to Rs.3,769 million in the year 2010, showing an increase of 27%.



#### 2.4 Real Estate

In the year 2011 Real Estate Division (RED) performed better in the context of Real Estate Management with net increase in overall rental income, reduction in expenditure together with 4% reduction in vacant spaces i.e. from 21% to 17%. The Division got mutated five properties at Lahore pending since promulgation of LINO. Presently mutation of two properties is at final stages of endorsement related formalities by Revenue Department Punjab. Standing Committees on Commerce both, in Senate and National Assembly, appreciated the performance of SLIC Real Estate Management during two separate presentations given by SLIC. RED did well in timely completion of Gujranwala Building Project by adding a 53rd building in SLIC properties together with completion of grey structure of Islamabad project. Additionally, RED has got approved provisional PCIs from Department Working Party (DWP) for construction of new buildings at Rahim Yar Khan, Sialkot and Gujranwala and approval of SLIC Project Monitoring Unit (PMU).

#### 2.5 Investment

Net investment income including capital gains during the year 2011 was Rs. 30,861 million as compared to Rs. 27,095 million in 2010, showing an increase of 14%.

#### 3. BUSINESS SUPPORTING ACTIVITIES

3.1 Training plays an important role in the development of manpower/human resources and success of an organization. State Life Insurance Corporation, a dynamic and leading public sector Corporation, is maintaining the largest marketing network in the Insurance Industry the country and is continuously providing training for improving marketing skills of its manpower by arranging seminars and imparting various regular training courses. Region wise detail of the courses conducted in the year 2011 by Field Manpower Development (FMD) department is as under:

| Region Foundation |         | ion Course          | M.O.    | S.C Course          | M.M.    | S Course     | Total   |              |  |
|-------------------|---------|---------------------|---------|---------------------|---------|--------------|---------|--------------|--|
|                   | Courses | <b>Participants</b> | Courses | <b>Participants</b> | Courses | Participants | Courses | Participants |  |
| South             | 56      | 1,128               | 36      | 593                 | 3       | 54           | 95      | 1,775        |  |
| Central           | 57      | 1,800               | 36      | 1,315               | 4       | 72           | 97      | 3,187        |  |
| Multan            | 41      | 1,401               | 30      | 1,209               | 4       | 143          | 75      | 2,753        |  |
| North             | 54      | 1,677               | 17      | 504                 | 3       | 62           | 74      | 2,243        |  |
| Total             | 208     | 6,006               | 119     | 3,621               | 14      | 331          | 341     | 9,958        |  |

The above training figures clearly indicate that State Life Insurance Corporation of Pakistan is committed to improving the skills of its manpower/human resources to ensure their success in the field of life insurance and to make them productive and proud members of the society.

3.2 The primary purpose of the Policyholders Services Division is to render quality service to the policyholders of the Corporation. In this regard, measures were taken at the zonal office level to improve services such as quality underwriting, prompt settlement of claims and handling of complaints of policyholders or their successors on priority basis. These steps not only have increased the level of customer satisfaction but have also contributed towards the retention of our existing policyholders. New and improved online access makes it quick, simple and secure to view and make policy related transactions. Policyholders can, register for online access, download forms, view policy status, make request for change in address, nomination and more.



- 3.3 Advertising plays a very significant role in business development especially in large commercial organizations like State Life. In a situation where a large cross section of population is still without life insurance or unaware of the benefits of life insurance, the need for aggressive advertising cannot be understated. The management of State Life, fully aware of advertising needs of the Corporation has provided adequate funds and support to the Corporate Communications Department (CCD) to implement its multimedia advertising programme in consultation with the Marketing Division in the year under review. In 2011, CCD organized the Chairman's interviews/briefings on different prominent TV channels/nationwide and English newspapers with an intention to highlight the robust business and growth.
  - Furthermore, different multimedia campaigns were extensively aired on various terrestrial and satellite TV channels. Apart from these campaigns; Corporate Image Building, Popular Life Insurance plans, Bonus Announcement to Policyholders, Business Achievements, Recognition to Marketing Force etc., have also been launched on national and regional newspapers. Radio being the most popular medium of publicity especially in the rural and suburban areas has also been fully utilized. Specially produced Radio Programmes in Urdu and regional languages have been broadcasted from Radio Pakistan and popular FM channels. In 2011, under the slot of corporate social responsibility; State Life also sponsored some major sports and philanthropic events for corporate image building.
- 3.4 In the year 2011 we recruited 47,953 new Sales Representatives and provided the job opportunities. Our Field Force count numbers 142,400 (Sales Representatives/Sales Officers and Sales Managers) who all are serving the country to provide protection with savings.
  - Bancassurance is the selling of insurance products through banks distribution channels. State Life does not offer any individual policies through banks as yet. State life Insurance Corporation of Pakistan has signed its first Bancassurance Agency Agreement with UBL. State Life shall start selling individual life policies through UBL by the end of June 2012.

#### 4. INSURER FINANCIAL STRENGTH RATING

- 4.1 In 2009, a strategic decision was taken to obtain Insurer Financial Strength (IFS) rating for State Life. This task was assigned to the Pakistan Credit Rating Agency (PACRA). It is a matter of satisfaction for State Life that it has been assigned Insurer Financial Strength (IFS) rating of "AAA".
  - The rating denotes State Life's exceptionally strong capacity to meet policyholder and contract obligations. The rating reflects State Life's leading position in life insurance business in Pakistan, its extensive distributions network, good management quality, comprehensive information system and growing business volumes.
  - The rating also represents State Life's robust financial profile emanating from its sound investment portfolio and prudent system of risk management. State Life retains this rating in 2011.
- 4.2 "AAA" is the highest possible financial rating for an insurer to achieve and State Life stands alone in the life insurance industry at "AAA" rating.

#### 5. THE FUTURE

- 5.1 Unit linked life insurance products were introduced in Pakistan with the entry of private sector life insurers. With increasing customer awareness, the market for these products has been growing in the country. State Life also plans to enter this line of business. With the implementation of IT infrastructure enhancements, which is in hand, State Life would be in a position to enter this market segment also.
- 5.2 Takaful insurance is another line of business which offers bright prospects in the future. The Takaful rules were published by the Securities and Exchange Commission of Pakistan (SECP) in 2005. Presently, the SECP is in the process of amending these rules and has issued draft rules in this regard in which the restriction placed on the conventional insurers from carrying out Takaful business has been lifted. As and when the amended rules come into existence, State Life would actively consider commencing Takaful operations.
- 5.3 Bancassurnace is an alternate distribution channel to sell life insurance products through banks. This line of insurance business ensures wide coverage at lesser cost. State Life is already doing some bancassurance business on a corporate group basis while the marketing of individual life policies through bancassurance has almost been finalized. State Life has already signed an agreement with the United Bank Limited in this regard and is currently in the process of negotiating with other banks. When this business takes off successfully, it is expected that it would further improve the financial performance of State Life besides providing a new avenue for business growth.
- 5.4 As part of implementation of IT Strategy of State Life, an integrated software solution pertaining to Core Insurance Business Applications and related ERP (Enterprise Resource Planning) software is being implemented. The initial phases comprising implementation of Core Insurance Business applications have been completed and the UAT (Users Acceptance Testing) phase is underway. A state-of-the-art Data Centre (Tier-2Plus level) is being established to facilitate real time online services on a 24/7 basis to Policy Holders Services, Marketing and other business functions of State Life. The implementation of ERP and completion of Data Center will result in better customer services, more effective MIS and healthy business growth in the Corporation.
- 5.5 As per the decision of the BoD, State Life has commenced the Health Insurance business, after the approval of Securities and Exchange Commission of Pakistan (SECP) and established 'Health and Accident Insurance Statutory Fund' with an amount of Rs. 350 million granted by Government of Pakistan.

State Life has entered into an agreement with Benazir Income Support Programme (BISP) to provide health insurance in-patient hospitalization facilities to 319,000 enrolled members comprising of 43,783 families of BISP in Faisalabad district. The same scheme will be launched in Badin, Nowshera and Quetta districts for an estimated 988,578 enrolled members of BISP.

This is an entirely new dimension for State Life, we intend to expand our Health Insurance operation beyond the scope of BISP and to launch the commercial health insurance plans in corporate sectors by initiating requisites capacity building measures for Health Insurance Division.

#### 6. ACTUARIAL VALUATION

As per the 25th actuarial valuation as at 31st December 2011, the actuarial surplus arising during the intervaluation period was Rs. 26,426 million. The details of bonuses declared are stated as an appendix.



#### 7. DIVIDEND

Total dividend for the year 2011 is Rs. 520.223 million (2010: Rs. 406.878 million) in which Rs. 457.796 (2010: Rs. 358.053 million) is payable to the Government of Pakistan after deduction of Rs. 62.427 million (2010: Rs. 48.825) share of dividend of Benazir Employees Stock Option Scheme (BESOS) but the same will be adjusted for increase in paid up capital of the Corporation as allowed by the Ministry of Finance vide its Memo No. 4(1)/CF-III/91-92-252 dated April 3, 2012.

#### 8. AUDITORS

The accounts for the year ended 31st December 2011 were jointly audited by a panel of auditors comprising of (i) M/s. Riaz Ahmad & Company, Chartered Accountants, Karachi and (ii) M/s. Anjum Asim Shahid Rahman, Chartered Accountants, Karachi. The accounts of Gulf Countries were audited by M/s. Sajjad Haider & Co., Chartered Accountants, Dubai, and UAE.

#### 9. NOTE OF APPRECIATION

I am happy to place on record the deep appreciation on behalf of the Board of Directors and myself for the efforts made by all the tiers of the field force and devotion to duty of the staff and officers for the overall performance of the Corporation. May our future efforts continue to contribute to the nation's wellbeing in the economic and fiscal fields.

Karachi,

Date: 30th April 2012

(Shahid Aziz Siddiqi) Chairman

## **Actuarial Valuation**

**Appendix** 

as at December 31, 2011

The bonus rates declared are as under:

#### A. PAKISTAN RUPEE POLICIES

#### I. Whole Life and Endowment Assurance

Subject to the Notes, for with profit Whole Life and Endowment policies in force for the full sum assured as at 31st December 2011:

a. Reversionary bonuses per thousand sum assured per annum (2010 figures are given for comparison).

|   |  | 2010  |  |  | 2011  |  |
|---|--|---|--|--|---|--|
|   | For first<br>five policy<br>years<br>Rs. | From 6th<br>policy year to<br>16th policy year<br>Rs. | From 17th<br>policy year<br>onwards<br>Rs. | For first<br>five policy<br>years<br>Rs. | From 6th<br>policy year to<br>16th policy year<br>Rs. | From 17th<br>policy year<br>onwards<br>Rs. |
| Whole Life                                    | 60                                       | 110   | 150  | 60                                       | 110   | 150  |
| Endowments<br>Term:                           |  |   |  |  |   |  |
| 20 years and over                             | 50                                       | 94  | 130  | 50                                       | 94  | 130  |
| 15 to 19 years inclusive<br>14 years and less | 35<br>20                                 | 81<br>66  | 81<br>-                                    | 35<br>20                                 | 81<br>66  | 81<br>-                                    |

- b. Interim Bonus will be allowed till the next Actuarial Valuation at the rates mentioned in I(a) above, subject to "C" below.
- c. Terminal Bonus will be paid on claims by death or maturity in 2012, where more than 10 years' premiums have been paid. The rate has been increased from Rs.50 per thousand sum assured to Rs. 60 per thousand sum assured for each year's premium paid in excess of 10 years subject to a maximum of Rs. 1200 per thousand sum assured.
- Special Terminal Bonus will be paid on claims by maturity in 2012, where a Family Income Benefit (FIB) is in force at maturity as a supplementary contract, or as a built-in benefit, and has been in force for more than 10 years. The rate will be Rs. 10 per thousand basic sum assured under the policy for each year in excess of 10 years that the FIB has been in force, subject to a maximum of Rs. 200 per thousand basic sum assured (same as 2010 valuation).
- e. Loyalty Terminal Bonus will be paid on claims by death or maturity in 2012 to policies with risk year 1992 or earlier. The rate will be Rs.200 per thousand sum assured (same as 2010 valuation).

#### **Notes:**

- 1. Jeevan Sathi and Shadabad policies will be treated as Endowment policies.
- 2. Big Deal policies will receive bonuses on 25% of the sum assured only.
- 3. For Whole Life by limited payments, bonuses will be allowed at the same rate as for Whole Life. The bonuses are admissible even after the completion of premium paying period for each year the policy has been in force for full sum assured.

#### **II. Anticipated Endowment Assurance**

For with profits Anticipated Endowments/Three stage/Three payment policies (excluding Sada Bahar Plan) in force for the full sum assured as at 31st December 2011:

a. Reversionary bonuses per thousand sum assured per annum (2010 figures are given for comparison).



|   | For first<br>five policy<br>years<br>Rs. | 2010<br>From 6th<br>policy year to<br>16th policy year<br>Rs. |           | For first<br>five policy<br>years<br>Rs. | 2011<br>From 6th<br>policy year to<br>16th policy yea<br>Rs. |                |
|---|--|---|-----------|--|--|----------------|
| Term: 20 years and over 15 to 19 years inclus 14 years and less | 35<br>ive 25<br>19                       | 69<br>59<br>53  | 100<br>59 | 35<br>25<br>19                           | 69<br>59<br>53   | 100<br>59<br>- |

- b. Interim Bonus will be allowed till the next Actuarial Valuation at the rates mentioned in II (a) above, subject to "C" below.
- c. Terminal Bonus will not be paid on these policies.
- d. Special Terminal Bonus, as mentioned in I(d) above, will be paid on cases having Family Income Benefit supplementary contract. The Special Terminal Bonus will be calculated on the basic sum assured under the policy, and not on the residual survival benefit.
- e. Loyalty Terminal Bonus, as mentioned in I(e) above, will be paid on claims by death or maturity in 2012 to policies with risk year 1992 or earlier. The Loyalty Terminal Bonus will be calculated on the basic sum assured under the policy, and not on the residual survival benefit.
- f. If the policyholder lets a Survival Benefit remain with State Life, a Special Reversionary Bonus will be added six months after the due date of the Survival Benefit. For Survival Benefits falling due in 2012, which the policyholder opts to leave, Special Reversionary Bonuses will be allowed as follows (same as 2010 valuation).

| Period between<br>Survival Benefit<br>due date and<br>maturity date | Special<br>Reversionary<br>Bonus per Rs. 1000<br>Survival Benefit | Period between<br>Survival Benefit<br>due date and<br>maturity date | Special<br>Reversionary<br>Bonus per Rs. 1000<br>Survival Benefit |  |  |
|---|---|---|---|--|--|
| 20 years  | Rs. 3,165   | 9 years   | Rs. 1,005   |  |  |
| 18 years  | Rs. 2,765   | 8 years   | Rs. 845   |  |  |
| 16 years  | Rs. 2,350   | 7 years   | Rs. 695   |  |  |
| 14 years  | Rs. 1,940   | 6 years   | Rs. 555   |  |  |
| 12 years  | Rs. 1,545   | 5 years   | Rs. 420   |  |  |
| 10 years  | Rs. 1,175   | 4 years   | Rs. 300   |  |  |

Note: Policies under Family Pension Plan (Table 12) will not be eligible for Special Reversionary Bonuses.

#### III. Sada Bahar Plan

Sada Bahar plan was launched during 2006. For policies in force for the full sum assured as at 31st December 2011:

(a) Reversionary bonuses per thousand sum assured per annum would be as per following schedule (2010 figures are given for comparison):

|                          | 2010           | 20             | 011                      |
|--------------------------|----------------|----------------|--------------------------|
|                          | For first five | For first five | From 6th policy          |
|                          | policy years   | policy years   | year to 16th policy year |
|                          | Rs.            | Rs.            | Rs.                      |
| Term:                    |                |                |                          |
| 20 years and over        | 44             | 44             | 86                       |
| 15 to 19 years inclusive | 31             | 31             | 74                       |
| 14 years and less        | 24             | 24             | 66                       |

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- b. Interim Bonus will be allowed till the next Actuarial Valuation at the rates mentioned in III (a) above, subject to "C" below.
- Special Reversionary Bonus will also be paid to all policies under this plan whose Survival Benefits have fallen due on or before 2012 subject to the rates and conditions mentioned in II (f) above.

#### IV. Super (Table 72), Sunehri (Table 73) & Shehnai (Table 77) policies

- Bonuses under these policies are credited to the policy after the policy has acquired an Adjusted Opening Cash Value. The bonus is credited on the Adjusted Opening Cash Value and not on minimum guaranteed surrender value. Bonuses will be credited at the end of the policy year. These bonuses are payable when the Cash Value under the policy is payable.
- b. The rate of bonus is Rs.105 per thousand per annum of the Adjusted Opening Cash Value. This bonus rate will be allowed till the next valuation.
- Reversionary, Terminal or any other bonuses declared as a result of this valuation will not be payable under these policies. However, bonus mentioned under "VIII" below, if applicable, will be allowed.

#### V. Committee Policy (Table 79)

- Investment Return under this policy is credited to the policy after the policy has acquired an Adjusted Opening Cash Value. The return is credited on the Adjusted Opening Cash Value and not on minimum guaranteed surrender value. This return will be credited at the end of each quarter. These returns are payable when the Cash Value under the policy is payable.
- The credit rate for each of the quarters falling due in 2012 shall be calculated at 10.3% per annum of the Adjusted Opening Cash Value.
  - (Note: This rate shall be subject to review every six months.)
- Reversionary, Terminal or any other bonus declared as a result of this valuation will not be payable under these policies.

#### VI. Personal Pension Scheme (Table 71)

- Bonuses under Personal Pension Scheme where "Pension is being paid" will be allowed on pension payments. Pension payments will be increased by bonus from the policy anniversary falling in the year 2012. This increase will also be available on pension payments commencing in 2012.
- b. The rate of bonus is Rs. 80 per thousand per annum of the pension payments.
- Reversionary, Terminal or any other bonuses declared as a result of this valuation, will not be payable under these policies.

#### VII. Specified Major Surgical Benefit

- Specified Major Surgical Benefit was announced for the first time in 1992 Actuarial valuation. This benefit has been retained in 2011 valuation. This benefit is available to all with-profit policies, which have been in full force as at 31st December 2011 and have been continuously in force for at least five complete policy years at the date of surgery. The maximum benefit for such policies is Rs. 250,000. However, if the with-profit policies have been in full force as at 31st December 2011 and have been continuously in force for at least ten complete policy years at the date of surgery then the maximum benefit for these policies will be Rs. 500,000.
- b. Under such policies, if the life assured undergoes specified major surgery during the inter-valuation period i.e. from 1st January 2012 to 31st December 2012 on account of a specified dread disease, the Corporation would pay 50% of the basic sum assured (in case of Anticipated Endowment plans, 50% of the remaining sum assured after deducting any due survival benefit(s)), subject to above given maximum amounts. The amount payable will be adjusted against future survival benefit payments, maturity or death claims.
- If the insured is covered under more than one policy, the maximum amount paid on all the policies together will depend on the number of years the policies have been continuously in full force. For policies that have been continuously in full force for at least five years but less than 10 years, the maximum benefit paid under all such policies together will be limited to Rs 250,000. For policies that are continuously in full force for at least ten years, the maximum benefit payable under each policy is limited to Rs. 500,000 or 50% of the sum assured, whichever is less.
- The specified surgeries and all other related conditions are the same as those announced in 2010 bonus declaration.



#### VIII.Family Income Benefits Where Life Assured Has Died

Family Income Benefit to heirs or nominees of deceased life assured will be increased by 7.5% from policy anniversaries in the year 2013 under with profit policies.

Note: The percentage increase will be allowed on the actual benefit paid on policy anniversaries (including any prior increases) in the year 2012.

#### IX. Terminal/Loyalty Terminal Bonus for (with profit Tables/Plans) paid-up policies

- a. Terminal Bonus on Whole Life and Endowment paid-up policies will be paid on claims by death or maturity in 2012, where the policy has been on the books for more than 10 years. The rate will be Rs. 60 per thousand paid-up sum assured for each year in excess of 10 years subject to a maximum of Rs. 1200 per thousand paidup sum assured. leevan Sathi and Shadabad policies will be treated as Endowment policies.
- b. The above terminal bonus will also be paid to Anticipated Endowment paid-up policies on claims by death only. No terminal bonus will be paid to anticipated endowment policies on claims by maturity in 2012.
- Loyalty Terminal Bonus on Whole Life and Endowment paid up policies will be paid on claims by death or maturity in 2012 to policies with risk year 1992 or earlier. The rate will be Rs.200 per thousand paid-up sum assured. Jeevan Sathi and Shadabad policies will be treated as Endowment policies.
- Loyalty Terminal bonus as mentioned above will also be paid to Anticipated Endowment paid-up policies on claims by death or maturity in 2012.

Note: Terminal/Loyalty bonus for paid-up policies will be calculated on the paid-up sum assured and not on the basic sum assured.

#### X. East West Mutual etc.

Policies issued by the East West Mutual, Grand Mutual, I.G.I., Pakistan Mutual, Standard and Union Insurance and former East Pakistani companies will not get Terminal Bonuses, Special Terminal Bonuses, Loyalty Terminal Bonuses and Specified Major Surgical Benefit.

#### B. POLICIES EXPRESSED IN UAE DIRHAM AND US DOLLAR

a. Policies expressed in UAE Dirham:

Reversionary bonuses per thousand sum insured per annum (2010 figures are given for comparison).

|                          | 2010                                 | 0                                       | 2011                                 |  |  |  |  |  |
|--------------------------|--------------------------------------|---|--------------------------------------|--|--|--|--|--|
|                          | For first<br>five policy years<br>Dh | From sixth policy<br>year onwards<br>Dh | For first<br>five policy years<br>Dh |  |  | From sixth policy<br>year onward<br>Dh |  |  |
| Whole Life               | 21                                   | 39                                      | 21                                   |  |  | 39                                     |  |  |
| Endowments               |                                      |   |                                      |  |  |  |  |  |
| Term:                    |                                      |   |                                      |  |  |  |  |  |
| 20 years and over        | 17                                   | 33                                      | 17                                   |  |  | 33                                     |  |  |
| 15 to 19 years inclusive | 10                                   | 24                                      | 10                                   |  |  | 24                                     |  |  |
| 14 years and less        | 5                                    | 17                                      | 5                                    |  |  | 17                                     |  |  |
| Anticipated Endowments   |                                      |   |                                      |  |  |  |  |  |
| Term:                    |                                      |   |                                      |  |  |  |  |  |
| 20 years and over        | 8                                    | 26                                      | 8                                    |  |  | 26                                     |  |  |
| 15 to 19 years inclusive | 5                                    | 18                                      | 5                                    |  |  | 18                                     |  |  |
| 14 years and less        | 3                                    | 14                                      | 3                                    |  |  | 14                                     |  |  |



#### b. Policies expressed in US Dollar:

Reversionary bonuses per thousand sum insured per annum (2010 figures are given for comparison).

|                                   | 2010                           | 0                                       | 2011                                 |    |  |                                |    |  |
|-----------------------------------|--------------------------------|---|--------------------------------------|----|--|--------------------------------|----|--|
|                                   | For first five policy years \$ | From sixth policy<br>year onwards<br>\$ | For first<br>five policy years<br>\$ |    |  | From sixth policy year onwards |    |  |
| Whole Life<br>Endowments<br>Term: | 23                             | 42                                      |                                      | 23 |  |                                | 42 |  |
| 20 years and over                 | 17                             | 33                                      |                                      | 17 |  |                                | 33 |  |
| 15 to 19 years inclusive          | 10                             | 23                                      |                                      | 10 |  |                                | 23 |  |
| 14 years and less                 | 5                              | 16                                      |                                      | 5  |  |                                | 16 |  |
| Anticipated Endowments<br>Term:   |                                |   |                                      |    |  |                                |    |  |
| 20 years and over                 | 8                              | 24                                      |                                      | 8  |  |                                | 24 |  |
| 15 to 19 years inclusive          | 5                              | 17                                      |                                      | 5  |  |                                | 17 |  |
| 14 years and less                 | 3                              | 13                                      |                                      | 3  |  |                                | 13 |  |

- c. Interim Bonus on death and maturity claims will be allowed till the next bonus declaration, at the rates mentioned in B(a) and B(b) above.
- d. Terminal Bonus. A new Terminal Bonus is being introduced this year. Terminal Bonus will be paid on claims by death or maturity in 2012, where more than 10 years' premiums have been paid. The rate will be USD/AED 5 per thousand sum assured for each year's premium paid in excess of 10 years subject to a maximum of USD/AED 100 per thousand sum assured. This bonus shall only be payable on Whole Life and Endowment policies and not Anticipated Endowment policies.
- e. Family Income Benefit to heirs or nominees of deceased lives assured will be increased by 4% from policy anniversaries in the year 2013 under with profit policies.

Note: The percentage increase will be allowed on the actual benefit paid on policy anniversaries (including any prior increases) in the year 2012.

#### C. NO CASH VALUE OF BONUSES UNTIL THREE YEARS' PREMIUMS HAVE BEEN PAID

Surrender Value of Reversionary Bonuses on an in force policy will be payable if at least one of the following two conditions has been fulfilled:

- i) The policyholder has actually paid at least three full years' premiums
- ii) The policy has completed at least three policy years

However, these conditions will be waived in case of Single Premium policies. These conditions will also be waived in the case of a death claim and all bonuses whether declared or interim will be payable. Also, in the case of a death claim in the first three policy years, where the premiums are in arrears, in order to determine whether the policy could have been kept in force, the surrender value of bonuses will be taken into account.

"Actual payment" means payment in cash/pay order/bank draft/cheque after it has been realized.

#### **CAUTION**

Terminal, Special Terminal, Loyalty Terminal bonuses and the Specified Major Surgical Benefits are especially sensitive to the future surplus of State Life. Hence, no indication can or should be given of Terminal, Special Terminal, Loyalty Terminal bonuses and Specified Major Surgical Benefit, if any, which may be allowed after the year 2012.



# Operating and Financial Data

Rs. in Millions

### Financial Position

### **Balance Sheet**

|  | 2011     | 2010    | 2009    | 2008    | 2007    | 2006    |
|--|----------|---------|---------|---------|---------|---------|
| ASSETS   |          |         |         |         |         |         |
| Cash and Banks   | 30,426   | 25,522  | 14,944  | 18,176  | 11,719  | 14,332  |
| Loans secured against life insurance policies                  | 22,596   | 19,057  | 16,046  | 13,268  | 11,114  | 8,972   |
| Loans to employee and field force                              | 422      | 406     | 356     | 334     | 332     | 324     |
| Investment properties  | 2,917    | 2,734   | 2,538   | 2,437   | 2,331   | 2,338   |
| Investment in securities                                       | 223,486  | 192,539 | 174,735 | 151,424 | 137,342 | 118,025 |
| Current assets and others                                      | 13,610   | 11,001  | 8,907   | 7,353   | 6,914   | 5,397   |
| Fixed assets   | 250      | 219     | 158     | 124     | 69      | 61      |
| Total assets   | 293,707  | 251,478 | 217,685 | 193,118 | 169,821 | 149,449 |
| EQUITY AND HABILITIES  |          |         |         |         |         |         |
| EQUITY AND LIABILITIES  Issued, subscribed and paid up capital | 1,100    | 1,100   | 1,100   | 1,100   | 900     | 900     |
| Reserve and surplus  | 520      | 407     | 319     | 96      | 231     | 283     |
| Policy holders liability                                       | 268,580  | 230,422 | 199,445 | 177,459 | 156,737 | 137,960 |
| Employees retirement benefit                                   | 1,466    | 1,424   | 1,269   | 1,118   | 1,029   | 1,035   |
| Government grant for health insurance fund                     | 362      | -       | 1,203   | -       | 1,023   | 1,033   |
| Creditors and accruals   | 21,679   | 18,126  | 15,552  | 13,345  | 10,925  | 9,271   |
| Total equity and liability                                     | 293,707  | 251,478 | 217,685 | 193,118 | 169,821 | 149,449 |
| rour equity and numity   | 255,7 07 | 231,170 | 217,003 | 155,110 | 105,021 | 115,115 |
| OPERATING AND FINANCIAL TRENDS                                 |          |         |         |         |         |         |
| Profit and Loss  |          |         |         |         |         |         |
| Net Investment Income  | 125      | 112     | 107     | 94      | 84      | 80      |
| Surplus appropriated   | 661      | 499     | 390     | 352     | 257     | 229     |
| Profit before Tax  | 786      | 611     | 496     | 446     | 340     | 309     |
| Taxation   | 265      | 204     | 178     | 150     | 110     | 26      |
| Profit After Tax   | 520      | 407     | 319     | 296     | 231     | 283     |
| Revenue Account  |          |         |         |         |         |         |
| Premium net of Reinsurance                                     | 44,812   | 35,639  | 28,367  | 22,695  | 18,717  | 15,992  |
| Net Investment Income  | 31,050   | 27,323  | 21,438  | 19,039  | 17,420  | 14,842  |
| Total Inflow   | 75,863   | 62,961  | 49,805  | 41,734  | 36,137  | 30,834  |
| Total Outflow  | 37,119   | 31,486  | 27,354  | 20,777  | 17,048  | 15,392  |
| Increase Policyholders liability                               | 37,137   | 30,994  | 22,319  | 19,303  | 18,697  | 14,712  |
| Surplus before Tax   | 1,606    | 482     | 132     | 1,654   | 392     | 730     |
| Taxation   | 75       | -       | (75)    | 117     | (55)    | 29      |
| Surplus after Tax  | 1,681    | 482     | 57      | 1,771   | 338     | 701     |
| Surplus transfer to P&L  | 661      | 499     | 390     | 352     | 257     | 229     |
| Cash Flows   |          |         |         |         |         |         |
| Operating activities   | 8,815    | 4,470   | 366     | 2,690   | 391     | 2,120   |
| Investing activities   | (3,631)  | 6,780   | (3,582) | 3,174   | (3,186) | (1,913) |
| Financing activities   | (358)    | (319)   | (96)    | 200     | -       | -       |
| Cash and cash equivalents at the end of the year               | 29,350   | 24,525  | 13,594  | 16,906  | 10,842  | 13,636  |



## **Financial Ratios**

|  | 2011   | 2010   | 2009    | 2008   | 2007   | 2006   |
|--|--------|--------|---------|--------|--------|--------|
| Profitability                          |        |        |         |        |        |        |
| Profit before tax / Gross Premium      | 1.74%  | 1.70%  | 1.74%   | 1.95%  | 1.81%  | 1.92%  |
| Profit before tax / Net Premium        | 1.75%  | 1.71%  | 1.75%   | 1.97%  | 1.82%  | 1.93%  |
| Profit after tax / Gross Premium       | 1.16%  | 1.14%  | 1.12%   | 1.30%  | 1.22%  | 1.76%  |
| Profit after tax / Net Premium         | 1.16%  | 1.14%  | 1.12%   | 1.31%  | 1.23%  | 1.77%  |
| Net Claims / Net Premium (IL)          | 37.87% | 41.90% | 48.13%  | 49.18% | 50.18% | 49.96% |
| Net Claims / Net Premium (GL)          | 90.26% | 99.63% | 107.05% | 94.81% | 99.68% | 82.00% |
| Net Commission / Net Premium (IL)      | 28.34% | 28.65% | 27.32%  | 25.73% | 23.63% | 24.59% |
| Net Commission / Net Premium (GL)      | 0.10%  | 0.13%  | 0.09%   | 0.08%  | 0.11%  | 0.12%  |
| Area Managers Costs / Net Premium (IL) | 3.76%  | 3.53%  | 3.36%   | 3.55%  | 3.06%  | 3.47%  |
| Acquisition Cost / Net Premium (IL)    | 33.81% | 33.78% | 32.32%  | 30.84% | 28.23% | 29.47% |
| Administrative Expenses / Net Premium  | 9.14%  | 9.97%  | 12.56%  | 9.15%  | 9.51%  | 16.21% |
|  |        |        |         |        |        |        |
|  |        |        |         |        |        |        |
| Return to Shareholders                 |        |        |         |        |        |        |
| Return on Equity                       | 33.27% | 27.81% | 24.38%  | 25.46% | 19.93% | 25.50% |
| Earnings per Share (Pre Tax)           | 71.41  | 55.53  | 45.12   | 40.56  | 37.83  | 34.30  |
| Earnings per Share (After Tax)         | 47.29  | 36.99  | 28.98   | 26.93  | 25.61  | 31.41  |
| Return on Assets                       | 0.19%  | 0.17%  | 0.16%   | 0.16%  | 0.14%  | 0.20%  |
| Paid up Capital / Total Assets         | 0.37%  | 0.44%  | 0.51%   | 0.57%  | 0.53%  | 0.60%  |
|  |        |        |         |        |        |        |
|  |        |        |         |        |        |        |
| Market Value                           |        |        |         |        |        |        |
| Face Value per Share Re                | 100    | 100    | 100     | 100    | 100    | 100    |
| Break-up value per Share Re            | 147.29 | 136.99 | 128.98  | 126.93 | 125.61 | 131.41 |
| Cash Dividend per Share Re             | 47.29  | 36.99  | 28.98   | 26.93  | 25.61  | 31.41  |
| Dividend Yield                         | 47.29% | 36.99% | 28.98%  | 26.93% | 25.61% | 31.41% |
| Dividend Payout                        | 100%   | 100%   | 100%    | 100%   | 100%   | 100%   |

 $^{22}$  annual report 2011



# **Vertical Analysis**

### Balance Sheet

|   | 201             | 11      | 2010            |        | 2009            | 9      | 2008            | }      | 2007            |        | 2006            |        |
|---|-----------------|---------|-----------------|--------|-----------------|--------|-----------------|--------|-----------------|--------|-----------------|--------|
|   | Rs. in Millions | %       | Rs. in Millions | %      | Rs. in Millions | %      | Rs. in Millions | %      | Rs. in Millions | %      | Rs. in Millions | s %    |
| ASSETS  |                 |         |                 |        |                 |        |                 |        |                 |        |                 |        |
| Cash and Banks                                | 30,426          | 10.36%  | 25,522          | 10.15% | 14,944          | 6.87%  | 18,176          | 9.41%  | 11,719          | 6.90%  | 14,332          | 9.59%  |
| Loans secured against life insurance policies | 22,596          | 7.69%   | 19,057          | 7.58%  | 16,046          | 7.37%  | 13,268          | 6.87%  | 11,114          | 6.54%  | 8,972           | 6.00%  |
| Loans to employee and field force             | 422             | 0.14%   | 406             | 0.16%  | 356             | 0.16%  | 334             | 0.17%  | 332             | 0.20%  | 324             | 0.22%  |
| Investment properties                         | 2,917           | 0.99%   | 2,734           | 1.09%  | 2,538           | 1.17%  | 2,437           | 1.26%  | 2,331           | 1.37%  | 2,338           | 1.56%  |
| Investment in securities                      | 223,486         | 76.09%  | 192,539         | 76.56% | 174,735         | 80.27% | 151,424         | 78.41% | 137,342         | 80.87% | 118,025         | 78.97% |
| Current assets and others                     | 13,610          | 4.63%   | 11,001          | 4.37%  | 8,907           | 4.09%  | 7,353           | 3.81%  | 6,914           | 4.07%  | 5,397           | 3.61%  |
| Fixed assets                                  | 250             | 0.09%   | 219             | 0.09%  | 158             | 0.07%  | 124             | 0.06%  | 69              | 0.04%  | 61              | 0.04%  |
| Total assets                                  | 293,707         | 100%    | 251,478         | 100%   | 217,685         | 100%   | 193,118         | 100%   | 169,821         | 100%   | 149,449         | 100%   |
|   |                 |         |                 |        |                 |        |                 |        |                 |        |                 |        |
| EQUITY AND LIABILITIES                        |                 |         |                 |        |                 |        |                 |        |                 |        |                 |        |
| Issued, subscribed and paid up capital        | 1,100           | 0.37%   | 1,100           | 0.44%  | 1,100           | 0.51%  | 1,100           | 0.57%  | 900             | 0.53%  | 900             | 0.60%  |
| Reserve and surplus                           | 520             | 0.18%   | 407             | 0.16%  | 319             | 0.15%  | 96              | 0.05%  | 231             | 0.14%  | 283             | 0.19%  |
| Policy holders liability                      | 268,580         | 91.44%  | 230,422         | 91.63% | 199,445         | 91.62% | 177,459         | 91.89% | 156,737         | 92.30% | 137,960         | 92.31% |
| Employees retirement benefit                  | 1,466           | 0.50%   | 1,424           | 0.57%  | 1,269           | 0.58%  | 1,118           | 0.58%  | 1,029           | 0.61%  | 1,035           | 0.69%  |
| Government grant for health insurance fund    | 362             | 0.12%   | -               | -      | -               | -      | -               | -      |                 |        |                 |        |
| Creditors and accruals                        | 21,679          | 7.38%   | 18,126          | 7.21%  | 15,552          | 7.14%  | 13,345          | 6.91%  | 10,925          | 6.43%  | 9,271           | 6.20%  |
| Total equity and liability                    | 293,707         | 100.00% | 251,478         | 100%   | 217,685         | 100%   | 193,118         | 100%   | 169,821         | 100%   | 149,449         | 100%   |
|   |                 |         |                 |        |                 |        |                 |        |                 |        |                 |        |
| OPERATING AND FINANCIAL TRENDS                |                 |         |                 |        |                 |        |                 |        |                 |        |                 |        |
| Profit and Loss                               |                 |         |                 |        |                 |        |                 |        |                 |        |                 |        |
| Net Investment Income                         | 125             | 16%     | 112             | 18%    | 107             | 22%    | 94              | 21%    | 84              | 25%    | 80              | 26%    |
| Surplus appropriated                          | 661             | 84%     | 499             | 82%    | 390             | 78%    | 352             | 79%    | 257             | 75%    | 229             | 74%    |
| Profit before Tax                             | 786             | 100%    | 611             | 100%   | 496             | 100%   | 446             | 100%   | 340             | 100%   | 309             | 100%   |
| Taxation                                      | 265             | 34%     | 204             | 33%    | 178             | 36%    | 150             | 34%    | 110             | 32%    | 26              | 8%     |
| Profit After Tax                              | 520             | 66%     | 407             | 67%    | 319             | 64%    | 296             | 66%    | 231             | 68%    | 283             | 92%    |
|   |                 |         |                 |        |                 |        |                 |        |                 |        |                 |        |
| Revenue Account                               |                 | =       |                 |        |                 |        |                 |        |                 | =      |                 | =      |
| Premium net of Reinsurance                    | 44,812          | 59%     | 35,639          | 57%    | 28,367          | 57%    | 22,695          | 54%    | 18,717          | 52%    | 15,992          | 52%    |
| Net Investment Income                         | 31,050          | 41%     | 27,323          | 43%    | 21,438          | 43%    | 19,039          | 46%    | 17,420          | 48%    | 14,842          | 48%    |
| Total Inflow                                  | 75,863          | 100%    | 62,961          | 100%   | 49,805          | 100%   | 41,734          | 100%   | 36,137          | 100%   | 30,834          | 100%   |
| Total Outflow                                 | 37,119          | 49%     | 31,486          | 50%    | 27,354          | 54.92% | 20,777          | 49.78% | 17,048          | 47.18% | 15,392          | 49.92% |
| Increase Policyholders liability              | 37,137          | 49%     | 30,994          | 49%    | 22,319          | 44.81% | 19,303          | 46.25% | 18,697          | 51.74% | 14,712          | 47.71% |
| Taxation                                      | 75              | 0.10%   | -               | •      | 75<br>          | 0.15%  | 117             | 0.28%  | 55              | 0.15%  | 29              | 0.09%  |
| Surplus after Tax                             | 1,681           | 2%      | 482             | 1%     | 57              | 0.09%  | 1,771           | 4.24%  | 337             | 0.93%  | 701             | 2.27%  |



# **Horizontal Analysis**

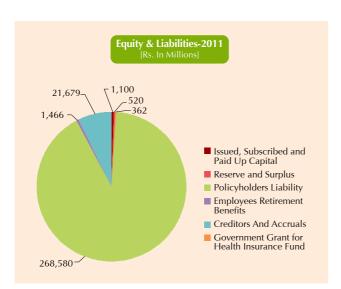
### Balance Sheet

|   | Rs. in Millions |         |         |         |         |         | % increase / decrease over preceding year |       |              |      |      |       |
|---|-----------------|---------|---------|---------|---------|---------|---|-------|--------------|------|------|-------|
|   | 2011            | 2010    | 2009    | 2008    | 2007    | 2006    | 2011                                      | 2010  | 2009         | 2008 | 2007 | 2006  |
| ASSETS  |                 |         |         |         |         |         |   |       |              |      |      |       |
| Cash and Banks                                | 30,426          | 25,522  | 14,944  | 18,176  | 11,719  | 14,332  | 19%                                       | 71%   | -18%         | 55%  | -18% | 0%    |
| Loans secured against life insurance policies | 22,596          | 19,057  | 16,046  | 13,268  | 11,114  | 8,972   | 19%                                       | 19%   | 21%          | 19%  | 24%  | 20%   |
| Loans to employee and field force             | 422             | 406     | 356     | 334     | 332     | 324     | 4%  | 14%   | 7%           | 1%   | 2%   | 11%   |
| Investment properties                         | 2,917           | 2,734   | 2,538   | 2,437   | 2,331   | 2,338   | 7%  | 8%    | 4%           | 5%   | 0%   | 1%    |
| Investment in securities                      | 223,486         | 192,539 | 174,735 | 151,424 | 137,342 | 118,025 | 16%                                       | 10%   | 15%          | 10%  | 16%  | 16%   |
| Current assets and others                     | 13,610          | 11,001  | 8,907   | 7,353   | 6,914   | 5,397   | 24%                                       | 24%   | 21%          | 6%   | 28%  | -6%   |
| Fixed assets                                  | 250             | 219     | 158     | 124     | 69      | 61      | 14%                                       | 39%   | 27%          | 79%  | 14%  | -4%   |
| Total assets                                  | 293,707         | 251,478 | 217,685 | 193,118 | 169,821 | 149,449 |   |       |              |      |      |       |
| EQUITY AND LIABILITIES                        |                 |         |         |         |         |         |   |       |              |      |      |       |
| Issued, subscribed and paid up capital        | 1,100           | 1,100   | 1,100   | 1,100   | 900     | 900     | 0%  | 0%    | 0%           | 22%  | 0%   | 0%    |
| Reserve and surplus                           | 520             | 407     | 319     | 96      | 231     | 283     | 28%                                       | 28%   | 231%         | -58% | -18% | 110%  |
| Policy holders liability                      | 268,580         | 230,422 | 199,445 | 177,459 | 156,737 | 137,960 | 17%                                       | 16%   | 12%          | 13%  | 14%  | 12%   |
| Employees retirement benefit                  | 1,466           | 1,424   | 1,269   | 1,118   | 1,029   | 1,035   | 3%  | 12%   | 14%          | 9%   | -1%  | 1029% |
| Government grant for health insurance fund    | 362             |         | -       | -       | -       | -       | 100%                                      | -     | -            | -    | -    |       |
| Creditors and accruals                        | 21,679          | 18,126  | 15,552  | 13,345  | 10,925  | 9,271   | 20%                                       | 17%   | 17%          | 22%  | 18%  | 14%   |
| Total equity and liability                    | 293,707         | 251,478 | 217,685 | 193,118 | 169,821 | 149,449 |   |       |              |      |      |       |
| OPERATING AND FINANCIAL TRENDS                |                 |         |         |         |         |         |   |       |              |      |      |       |
| Profit and Loss                               |                 |         |         |         |         |         |   |       |              |      |      |       |
| Net Investment Income                         | 125             | 112     | 107     | 94      | 84      | 80      | 12%                                       | 4%    | 14%          | 12%  | 4%   | 10%   |
| Surplus appropriated                          | 661             | 499     | 390     | 352     | 257     | 229     | 32%                                       | 28%   | 11%          | 37%  | 12%  | 30%   |
| Profit before Tax                             | 786             | 611     | 496     | 446     | 340     | 309     | 29%                                       | 23%   | 11%          | 31%  | 10%  | 24%   |
| Taxation                                      | 265             | 204     | 178     | 150     | 110     | 26      | 30%                                       | 15%   | 18%          | 36%  | 322% | -77%  |
| Profit After Tax                              | 520             | 407     | 319     | 296     | 231     | 283     | 28%                                       | 28%   | 8%           | 28%  | -18% | 110%  |
| Revenue Account                               |                 |         |         |         |         |         |   |       |              |      |      |       |
| Premium net of Reinsurance                    | 44,812          | 35,639  | 28,367  | 22,695  | 18,717  | 15,992  | 26%                                       | 26%   | 25%          | 21%  | 17%  | 16%   |
| Net Investment Income                         | 31,050          | 27,323  | 21,438  | 19,039  | 17,420  | 14,842  | 14%                                       | 27%   | 13%          | 9%   | 17%  | 14%   |
| Total Inflow                                  | 75,863          | 62,961  | 49,805  | 41,734  | 36,137  | 30,834  | 20%                                       | 26%   | 19%          | 15%  | 17%  | 15%   |
| Total Outflow                                 | 37,119          | 31,486  | 27,354  | 20,777  | 17,048  | 15,392  | 18%                                       | 15%   | 32%          | 22%  | 11%  | 21%   |
| Increase Policyholders liability              | 37,137          | 30,994  | 22,319  | 19,303  | 18,697  | 14,712  | 20%                                       | 39%   | 16%          | 3%   | 27%  | 5%    |
| Taxation                                      | 75              |         | 75      | 117     | 55      | 29      | 100%                                      | -100% | -36%         | 113% | 90%  | -20%  |
| Surplus after Tax                             | 1,681           | 482     | 57      | 1,771   | 338     | 701     | 249%                                      | 749%  | <b>-</b> 97% | 426% | -52% | 265%  |

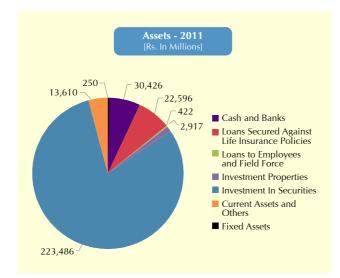


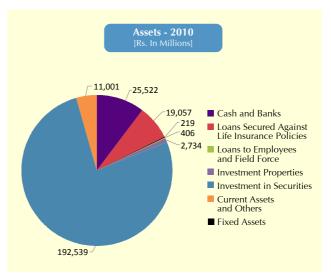


## **Balance Sheet Composition**











# **Auditors' Report**

### to the Members of State Life Insurance Corporation of Pakistan

We have audited the annexed financial statements comprising of:

- i) balance sheet;
- ii) profit and loss account;
- iii) statement of changes in equity;
- iv) cash flow statement;
- v) revenue account;
- vi) statement of premiums;
- vii) statement of claims;
- viii) statement of expenses; and
- ix) statement of investment income

of the State Life Insurance Corporation of Pakistan (the Corporation) as at December 31, 2011 together with the notes forming part thereof, for the year then ended. It is the responsibility of the Corporation's management to establish and maintain a system of internal control, and prepare and present the financial statements in conformity with the approved accounting standards as applicable in Pakistan and the requirements of the Insurance Ordinance, 2000 (XXXIX of 2000) and the Companies Ordinance, 1984 (XLVII of 1984). Our responsibility is to express an opinion on these statements based on our audit. These statements constitute consolidation of all the accounting statements on the Corporation basis including Statements of International Business Operations in United Arab Emirates - other currencies (Overseas Life Fund) audited by Sajjad Haider & Co., Chartered Accountants.

Except as discussed in paragraph (1) below, we conducted our audit in accordance with the auditing standards as applicable in Pakistan. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting policies used and significant estimates made by management, as well as, evaluating the overall financial statements presentation. We believe that our audit provides a reasonable basis for our opinion and, after due verification we report that:

1. The Corporation signed a 'Fund Management Agreement' with Bureau of Emigration and Overseas Employment ("the Bureau") in the previous years to retain and invest the profit commission payable to the Bureau against the insurance policy issued in respect of the Emigrants, and to provide the Bureau with the agreed returns thereon. As at December 31, 2011 total outstanding amount held under the said agreement was Rs.724.522 million (2010: Rs. 872.657 million) on which the Corporation provided the agreed return of Rs. 34.700 million (2010: Rs. 114.300 million). In year 2009, the Corporation obtained a specific legal opinion as to its legal capacity to manage the aforesaid fund on behalf of the Bureau, according to which, such fund management is not authorized by the mandate of the Corporation under the Life Insurance (Nationalization) Order, 1972. Accordingly, the Corporation took-up this matter with the Bureau as a result of which the Bureau issued a notice dated April 20, 2011 to the Corporation to terminate the agreement that would become effective on expiry of one year from its date. The impact of this non-compliance on the amounts reported in the accompanying financial statements cannot presently be determined.



- proper books of accounts have been kept by the Corporation as required by the Insurance Ordinance, 2000 and the Companies Ordinance, 1984;
- except for the effects of matter stated in paragraph (1) above, the financial statements together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 and the Companies Ordinance, 1984, and accurately reflect the books and records of the Corporation and are further in accordance with accounting policies consistently applied;
- except for the effects of adjustments, if any, as might have been determined to be necessary, had we been able to satisfy ourselves in respect of the matter stated in the preceding paragraph (1) above, the financial statements together with the notes thereon present fairly, in all material respects, the state of the Corporation's affairs as at December 31, 2011 in accordance with approved accounting standards as applicable in Pakistan, and give the information required to be disclosed by the Insurance Ordinance, 2000 and the Companies Ordinance, 1984;
- the apportionment of assets, liabilities, revenue and expenses between funds has been performed in accordance with the advice of the appointed actuary; and
- Zakat deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980), was deducted by the Corporation and deposited in the Central Zakat Fund established under Section 7 of that Ordinance.

We draw attention to note 5.5 to the financial statements which interalia states that pursuant to the decision of Honorable Supreme Court of Pakistan dated February 09, 2011, the Corporation has restored the Employees' Pension Scheme, 1984 in these financial statements, which was frozen with effect from December 31, 1999. The pension liabilities and related provision have been estimated and recorded as at December 31, 2011 in accordance with the independent actuarial valuation. Further, based upon a specific legal advice, plan assets of Employees' Contributory Provident Fund and Officers' Gratuity Fund having fair value of Rs. 427.625 million and Rs.248.958 million respectively would also be transferred to the Employees' Pension Fund. These plan assets represent the contributions made by the Corporation to such Funds with effect from January 01, 2000 in substitution of the Employees' Pension Fund, which to this extent would stand transferred to the Employees' Pension Fund. However, approvals from the Trustees of the Employees' Contributory Provident Fund and Officers' Gratuity Fund for such transfer of plan assets are yet to be obtained, which process, the management believes, will be completed subsequent to the date of authorization for issue of these financial statements.

Our opinion is not qualified in respect of this matter.

a‡ Ahmad & Company hartered Accountants

lame of the engagement partner:

Muhammad Kamran Nasir

Date: 30 April 2012

Karachi

Anium Asim Shahid Rahman **Chartered Accountants** 

Name of the engagement partner:

Turius Viin Wohid Celm

Shahzada Saleem Chughtai



## **Balance Sheet**

as at December 31, 2011

(Rupees in '000)

|  | Nista | Chambaldon/                                    | Statutory Funds  |  |                                | Aggregate  |   |
|--|-------|--|--|--|--------------------------------|--|---|
| Share capital and reserves   | Note  | Shareholders'<br>Fund                          | Pakistan<br>Life Fund  | Overseas<br>Life Fund  | Pension<br>Fund                | 2011   | 2010  |
| Authorised share capital   |       | 1,500,000                                      | -  | -  | <u>-</u>                       | 1,500,000  | 1,500,000   |
| Issued, subscribed and paid up<br>share capital<br>Accumulated surplus   | 4     | 1,100,000<br>520,223                           | -<br>-   | -<br>-   | -<br>-                         | 1,100,000<br>520,223   | 1,100,000<br>406,878  |
| Net shareholders' equity   |       | 1,620,223                                      | -  | <del>-</del>   | -                              | 1,620,223  | 1,506,878   |
| Balance of statutory funds-including policyholders' liabilities Rs. 265,170 million (2010: Rs. 228,033 million)  |       | -  | 262,453,975  | 5,932,953  | 192,663                        | 268,579,591  | 230,421,529   |
| Deferred liabilities   |       |  |  |  |                                |  |   |
| Staff retirement benefits<br>Goverenment grant for health  | 5     | -  | 1,448,908  | 17,443   | -                              | 1,466,351  | 1,423,531   |
| insurance fund   | 6     | 362,056<br>362,056                             | 1,448,908  | 17,443   |                                | 362,056<br>1,828,407   | 1,423,531   |
| Creditors and accruals   |       |  |  |  |                                |  |   |
| Outstanding claims Premium received in advance Amounts due to other insurers/reinsurers Amount due to agents Accrued expenses Inter - fund balances Others | 7     | -<br>-<br>-<br>-<br>-<br>-<br>48,825<br>48,825 | 10,218,369<br>4,037,367<br>185,881<br>2,830,371<br>1,661,077<br>187,630<br>2,049,721<br>21,170,416 | 133,241<br>82,145<br>44,577<br>74,000<br>31,180<br>64,703<br>16,239<br>446,085 | 139<br>12,866<br>611<br>13,616 | 10,351,610<br>4,119,512<br>230,458<br>2,904,371<br>1,692,396<br>265,199<br>2,115,396<br>21,678,942 | 9,220,065<br>3,124,205<br>128,045<br>2,330,317<br>1,393,998<br>270,447<br>1,659,034<br>18,126,111 |
| Total liabilities  |       | 410,881  | 285,073,299  | 6,396,481  | 206,279                        | 292,086,940  | 249,971,171   |
| Total equity and liabilities   |       | 2,031,104                                      | 285,073,299  | 6,396,481  | 206,279                        | 293,707,163  | 251,478,049   |

The annexed notes from 1 to 33 form an integral part of these financial statements.

Shahid Aziz Siddiqi Chairman

Contingencies and commitments

Farooq Hadi Director Wazir Ali Khoja

Yasmeen Saud Executive Director (Finance and Accounts)



## **Balance Sheet**

as at December 31, 2011

(Rupees in '000)

|   |      | Shareholders'<br>Fund             | Statutory Funds  |  |   | Aggregate  |   |
|---|------|-----------------------------------|--|--|---|--|---|
|   | Note |                                   | Pakistan<br>Life Fund  | Overseas<br>Life Fund  | Pension<br>Fund   | 2011   | 2010  |
| Cash and bank deposits Cash and others Current and other accounts Deposits maturing within 12 months Fixed deposits maturing after 12 months  | 10   | 74,594<br>                        | 203,081<br>4,065,952<br>24,255,703<br>1,800<br>28,526,536  | 455,030<br>291,907<br>1,073,879<br>1,820,816                         | 3,737<br>-<br>-<br>3,737  | 203,081<br>4,524,719<br>24,622,204<br>1,075,679<br>30,425,683  | 84,852<br>4,082,285<br>20,357,410<br>997,543<br>25,522,090  |
| Loans secured against life insurance policies   | 11   |                                   | 22,070,055   | 525,861  | -   | 22,595,916   | 19,056,632  |
| Loans secured against other assets  |      |                                   |  |  |   |  |   |
| To employees<br>To agents<br>Others   |      | 238,556<br>13,337<br>-<br>251,893 | 9,769<br>5,576<br>954<br>16,299  | -<br>-<br>-  | -<br>-<br>-   | 248,325<br>18,913<br>954<br>268,192  | 244,565<br>13,748<br>1,055<br>259,368   |
| <b>Unsecured loans</b><br>To employees<br>To agents   |      | 115,647<br>37,718                 | 827  | -<br>-<br>-  | -<br>-<br>-   | 115,647<br>38,545  | 114,667<br>32,344   |
| Investment properties   | 12   | 153,365                           | 827  | =  | -   | 154,192  | 147,011   |
| Cost<br>Less: Provision for impairment in value<br>Less: Accumulated depreciation   |      |                                   | 4,430,699<br>(600)<br>(1,512,660)<br>2,917,439   | -<br>-<br>-  | -<br>-<br>-   | 4,430,699<br>(600)<br>(1,512,660)  | 4,189,519<br>(600)<br>(1,455,039)<br>2,733,880  |
| Investments Government securities Other fixed income securities Listed equities and mutual fund Unlisted equities and mutual fund Holding in subsidiary companies Less: Provision for diminution in value   | 13   | 1,286,053                         | 190,064,029<br>3,070,803<br>24,071,092<br>1,191,485<br>141,609<br>(279,417)  | 2,929,205<br>838,873<br>-<br>-<br>-                                  | 172,078<br>-<br>-<br>-<br>-<br>-                                  | 2,917,439<br>194,451,365<br>3,909,676<br>24,071,092<br>1,191,485<br>141,609<br>(279,417)   | 164,137,999<br>4,073,630<br>23,115,973<br>1,303,691<br>137,148<br>(229,446)   |
| Current assets - others Premiums due but unpaid Amounts due from other insurers/reinsurers Agents balances Investment income due but outstanding Investment income accrued Taxation - payments less provision Prepayments Inter - fund balances Sundry receivables Others | 14   | 1,286,053  265,199 - 265,199      | 218,259,601<br>6,681,779<br>156,212<br>208<br>270,401<br>3,852,755<br>1,493,786<br>342,628<br>-<br>212,820<br>30,305<br>13,040,894 | 3,768,078  158,852  -  55,100  47,028  -  9,692  2,284  219  273,175 | 24,742<br>-<br>-<br>-<br>-<br>5,721<br>1<br>-<br>-<br>-<br>30,464 | 223,485,810<br>6,865,373<br>156,212<br>208<br>325,501<br>3,905,504<br>1,493,787<br>352,320<br>265,199<br>215,104<br>30,524<br>13,609,732 | 192,538,995<br>5,392,682<br>98,411<br>211<br>157,206<br>3,048,806<br>1,435,974<br>320,280<br>270,447<br>250,272<br>26,367<br>11,000,656 |
| Fixed assets - tangible Furniture, fixtures, office equipment, computers and vehicles Less: Accumulated depreciation  | 15   |                                   | 887,735<br>(646,087)<br>241,648  | 21,391<br>(12,840)<br>8,551  | -   | 909,126<br>(658,927)<br>250,199  | 822,090<br>(602,673)<br>219,417   |
| Total assets  |      | 2,031,104                         | 285,073,299  | 6,396,481  | 206,279   | 293,707,163  | 251,478,049   |

The annexed notes from 1 to 33 form an integral part of these financial statements.

Shahid Aziz Siddiqi

Farooq Hadi Director Wazir Ali Khoja

**Yasmeen Saud** Executive Director (Finance and Accounts)

## **Profit and Loss Account**

for the year ended December 31, 2011

|  |           | (Rupees in '000) |           |
|--|-----------|------------------|-----------|
|  | Note      | 2011             | 2010      |
| Investment income not attributable to statutory funds                              |           |                  |           |
| Return on Government securities  |           | 98,354           | 89,315    |
| Interest income on loans and advances to employees/agents                          |           | 19,169           | 17,707    |
| Interest income on bank deposits   |           | 10,335           | 7,499     |
| Net investment income  |           | 127,858          | 114,521   |
| Expenses not attributable to statutory funds                                       |           | (2,923)          | (2,993)   |
| Surplus appropriated to shareholders' fund   |           | 660,646          | 499,350   |
| Profit before tax  |           | 785,581          | 610,878   |
| Taxation   | 16        | (265,358)        | (204,000) |
| Profit after tax   |           | 520,223          | 406,878   |
| Earnings per share - basic and diluted   | 17        | 47.29            | 36.99     |
| The annexed notes from 1 to 33 form an integral part of these financial statements | <b>5.</b> |                  |           |

Shahid Aziz Siddiqi Chairman Farooq Hadi Director Wazir Ali Khoja Director

Yasmeen Saud Executive Director (Finance and Accounts)