MINUTES OF 142 nd MEETING OF THE BOARD OF DIRECTORS				
ECTORS	HELD AT	ON	TIME	
TE BOOK	KARACIII	26/27 TH OCTOBER, 1998		

CONFIDENTIAL AND RESTRICTED

MINUTES OF 142 ND MEETING OF THE BOARD OF DIRECTORS

The one hundred and forty second (142ND) meeting of the Board of Directors of State Life Insurance Corporation of Pakistan was held on 26th and 27th October 1998 at Karachi.

PRESENT

1. Sayed Muzafar Ali Shah
2. Mr. Mohammad Sulaiman
3. Mr. Imtiaz Rasool
4. Mr. Rasool Bakhsh Baloch
5. Mr. Mohammad Latif
6. Mr. J.M. Pereira
7. Mr. Jamil Irqzada

Chairman

Director/Additional Secretary (Commerce)

Executive Director

Executive Director

Executive Director

Consultant by invitation.

7. Mr. Jamil Irqzada Consultant by invitation.
8. Mr. Samee-ul-Hasan Consultant Actuary by invitation.
9. Mr. M. Mazharuddin GM (Actuarial) by invitation.

10.Mr. Akbar Ali Hussain Secretary Board.

2. The meeting commenced with recitation of verses from the Glorious Quran by Mr. Imtiaz Rasool, Executive Director and with recitation from Holy Bible by Mr. J. M. Pereira.

TTEM 1. CONFIRMATION OF MINUTES OF 141st MEETING OF THE BOARD OF DIRECTORS.

- 3. The minutes of 141st meeting of Board of Directors held on 26th September 1998 were placed before the Board. Mr. Rasool Bakhsh Baloch, Executive Director proposed and Mr. Imtiaz Rasool, Executive Director, seconded that the minutes be confirmed with the following amendment. Accordingly.
- 4. It was resolved as under:

RESOLVED

"that the minutes of 141st meeting of Board of Directors held on 26th September 1998 be and are hereby confirmed with the following amendments:

Item 3(v) Para 41(iv) of 141st meeting to now read as:that a representation be made to the Government for non-deduction of withholding
tax from maturity proceeds also on the plea that tax on interest income of such
proceeds is already assessed and paid by State Life on accrual basis.

Action DCM(BS)



MINUTES OF 142nd MEETING OF THE BOARD OF DIRECTORS

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Item 7 Para 51 - Appointment of Statutory Auditors:

Para 51 relating to appointment of M/s. Sajjad Haider & Co., Chartered Accountants, Dubai, U.A.E. The line "subject to final approval by Ministry of Commerce, Government of Pakistan" is deleted.

Item 19 Para 80(ii) Extended Reinstatement Period:
The word Floors in the first line to be replaced by the word Floods

Item 3(1) Para 23 – of 141st Meeting – Adjustment of Premium against Commission of Field Workers – to now read as follows:

The Board of Directors also agreed to allow adjustment of premium to the SRs, SOs and SMs upto 25% 10% and 5% of their respective premium against commission only for the current year through normally 5% adjustment is allowed against premium which is increased to 25% subject to recording of reasons where there is no debit.

IMPLEMENTATION AND COMPLIANCE REPORTS ON 137TH, 138TH, 139TH, 140TH AND 141ST MEETINGS OF THE BOARD OF DIRECTORS HELD ON 5TH AND 6TH FEBRUARY 1998, 12TH APRIL, 1998, 30TH JUNE 1998, 20TH AUGUST 1998 AND 26TH SEPTEMBER 1998 RESPECTIVELY

137th Meeting

Item 3(a), Para 16 - Service to Policyholders

5. The Board requested to ED(PHS) to inform the field force of the availability of the facility to the policyholder to deposit premium in any zone of his convenience and get an official receipt on the spot.

Item 3(b), Para 22(d) - State Life Health Insurance Scheme

6. ED(G&P) informed the Board that the implementation of the above scheme is still pending. The Board requested ED(G&P) and ED(P&GS) to immediately put the above scheme into effect and make every possible effort to bring down the medical expenses.

Item 3(b), Para 22(c) - Health and Pension Schemes

7. The Board requested ED(G&P) to expedite the above schemes and allocate target for sale of above policies. GM(Act.) informed the Board that software for the management of Health and Pension Schemes were available with M/s. Morshid Associates, to which the Board instructed that G&P Division should coordinate with M/s. Morshid Associates and if found suitable State Life should purchase the same.

Item 4(i), Para 48 Budget Estimates 1998 and Revised Budget Estimates 1997
Checking of quality of business submitted and under written in December

The Board of Directors resolved as under:

iness submitted and under written in December



Action 1D(PHS)

Action 1D(GAP)

Action: ID(GAP)

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RECTORS	MINUTES OF 142 nd MEETING OF T	ON	TIME
UTE BOOK	KARACHI	26/27 TH OCTOBER, 1998	
Action: FD(PIIS)	RESOLVED "that the results of the checking of	f business submitted and under written in em for review of the Board and the same be	aš
Action: EIX(PHS)	in the quarterly MIS.	Revivals, and Early Death Claims be included submit figures on Lapses and Revivals, and ng.	
Action FD(B&A)	Main Computer through a suitable program 10. ED(B&A) informed the Board that incorporated in the PCs but not on the Main for the three quarters for all the busine International, Real Estate and Investment I Meeting. ED(P&GS) informed that a letter	Benefit Analysis for various business in the he program for Cost Benefit Analysis has been frame Computer and the Cost Benefit Analysis sees i.e. Individual Life, Group & Pension, Divisions will be submitted in the next Board or has been written to State Life Employee's packages to employees would be related to	8
Action FD(G&P)	risk involved in self subscribed schemes in self subscribed schemes are currently Employees, EOBI and Postal Life Insurand merger of the administration of the above	d GM(Act.) to prepare a paper explaining the the event of catastrophes and calamities. Such being maintained for Federal Government te. Further more an effort has to be made for nsurance which is currently being looked after power Division and Communication Division.	
Action EDG&P)	Item 6(ii), Para 101 - Right Sizing and Me 12. ED(G&P) informed that the exerci- Group Zones has been completed. The Barrange for adjustment of employees render	se of closure of Group Regions and merger of oard requested ED(G&P) and ED(P&GS) to	
Action FD(ha'l)		dations to eliminate the double tier system in ive structure would be submitted to the Board	
Action FD(PAGS)	Item 6(iii), Para 104 Rationalization of sa 14. The Board requested ED(P&GS) to foreign office and submit his recommendati	examine the same and after consultation with	2
¥	in December	% of the Business submitted and under written	
Action ED(PIIS)	15. ED(PHS) informed the Board the Name of Underwriter, Name of Field Wor	at a report in schedule form indicating Zone, ker and the nature of irregularity, together with will be submitted in the next Board Meeting.	CHAIRMAN

	MINUTES OF 142 nd MEETING OF THI	BOARD OF DIRECTORS	TUAF	
	HELD AT	26/27 TH OCTOBER, 199	TIME	
	KARACHI	26/27 OCTOBER, 199	8	
Action 1 D(PHS)	ltem 2, Para 20(b) — Submission of Zone-wise 16. ED(PHS) informed the Board that the name of Underwriter, Field Channel, Name of be submitted in the next Board Meeting. The review petition is filed before the Wafaqi Moh then the decision is against State Life a re Pakistan. The Board also desired that GM(Coresponsible to follow up the cases with the Wa that a representation be filed even if it is time and defendable it should be aggressively and further than the state of the submission of Zone-wise 16.	Zone-wise list of Early Death Medical Examiner and Cause of Board requested ED(PHS) to stasib within the prescribed time presentation be made to the boord.) based at Islamabad shot faqi Mohtasib. The Board furth barred and where State Life of	of Death will ensure that and if even President of ald be made er instructed	
Action 1D(ht*1)	Item 16, Para 79 - Re-Launching of U.K. open 17. ED(Int'l) informed the Board that for overseas and internet advertisement for appoint for re-launching of life insurance operations in Executive Directors and an offer has been a pensioner of the Government of U.K., however acceptance of the offer is still awaited.	our applications received in intment of an experienced Man- U.K., were scrutinized by the C made to one of the applicants	ager/Actuary committee of who is the	
Action: GM(RF)	Item 20, Para 92 Settlement of Dispute with of Co-operative Insurance Building, Shahrahee 18. The Board instructed GM(RE) to fol settlement.		7	, .
Action (12(liv.)	Item 25, Para 101 State Asset Management (19). The Board decided that the sale of Standvertised in the newspaper.		y Limited be	
	139th Meeting			· ×
:ec	Item 4, Para 24 Revision in Pay and Allo Corporation of Pakistan	wances of Officers of State Li	fe Insurance	
Аснья ЕБЦЕХСЕ (20. Mr. Mohammad Sulaiman, Director/A requested ED(P&GS) to remind him for a management submitted to the Ministry for app	follow up of the recommend	200	
Action FD(lav.)	Item 3(v), Para 23 Investment Income 21. The Board felt that State Life could grompanies other than those being privatized was making money as it is noted that shares has sell is based on market forces.	there good offer was received as	nd State Life	
Action. ED(SAD)	Item 5(ii), Para 30 - Closing Down of Regional post of Regional Chief of Individual Life. 22. ED(S&D) informed the Board that the their business performance to justify their exist after the close of business year.	Zones have been put on notice	s to improve	CHAIRMAN'S INITIALS

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	MINUTES OF 142 nd MEETING OF THE		T 2.
RECTORS	HELD AT	ON	TIME
WUTE BOOK	KARACTII	26/27 TH OCTOBER, 1998	
Action: ED(lav.)	Item 13, Para 55,56 Proposal form Mr. Akba development of a major Finance and Trade Collide. 23. ED(Inv.) informed the Board that M/s interested in purchasing and keeping the ple pursuing the matter.	entre in Karachi on land belonging to State s. THK were delaying the above and are	
Action: FD(lav.)	Item 16, Para 64 — Proposal for sale/trans/ Immigration, Government of Pakistan. 24. ED(Inv.) informed that the Bureau of I State Life property and that Maqboolabad prop	mmigration was no longer interested in the	,
Action 114(Sys.)	Item 17, Para 73 - Selection and Appointment State Life. 25. ED(Sys.) informed the Board that fit consultants and 10 th November, 1998 is the 1 expected that the consultant would be appointed	nal letter has been sent to the shortlisted last date for submission of quotation. It is	
Action (FD(B&A)	Item 22, Para 86 Revision of delegation of authorities of the Corporation. 26. ED(B&A) informed the Board that the being released and in case any amendmen subsequently.	e chart of delegation of financial powers is	
Attion * HD(lin)	Item 24, Para 89 - Pre-IPO Placement of Rs. Industries Ltd.(ANFIL). 27. ED(Inv.) informed the Board that a let M/s. Al-Noor Fertilizers Ltd. and their response next meeting.	tter has been written to the management of	
Action 110(loc)	Item 29(ii), Para 97,99,100 - Opening up Ac CDC. 28. ED(Inv.) informed the Board that Company will be signed in a day or two.	the agreement with Central Depository	
Action: 1D(tiv.)	Item 29(iii), Para 102 Dawood Leasing Ltd. 29. ED(Inv.) informed the Board that the been drawn by Dawood Leasing Limited.	Team Finance Certificate (TFC) funds approved by the Board have not yet	
g.	140 th Meeting		
Action ID _f (CD _f	Item 6, Para 37 - Replacement of existing Hard 30. ED(CD) informed the Board that advisored be selected to re-write the existing system.	ce will be sought from the consultants who	CHAIRMAN'S INITIALS

	MINUTES OF 142 nd MEETING OF THE HELD AT	ON	TIME
	KARACIII	26/27 TH OCTOBER, 199	8
Action: ED(CD)	Item 6, Para 40 – Computer Professionals 31. ED(CD) informed the Board that are newspaper for recruitment of CEO for the Combe setup by State Life.		1
Action: DGM(P&CS)	Item 9, Para 50 – Calendars 32. The Board instructed DGM(P&GS) to completed by 3 rd week of November, 1998 and printers having competence to deliver on time by mentioning that only prequalified printers are all Board that letters have been written to the varrequirements which would otherwise be based or	I quotations be called from the giving an advertisement in the lowed to bid. DGM(A&SP) is trious Zones asking them to	e shortlisted e newspaper nformed the
Action: GM(Rt.)	33. DGM(A&SP) informed the Board of the of Culture and Arts in respect of Calendars, Post The Board instructed GM(RE) that awards receipermanent display on a revolving stand, cabinet of the calendary of the cal	ters, Diaries printed by State I ived so far by State Life shou	Life in 1997. ld be put on
Action: DGM(AASP)	Item 9, Para 52 – Tahafuz Magazine 34. The Board instructed DGM(A&SP) to Magazine within the next 15 days as it is an important to the second of the second		of Tahafuz
Action FD(S&D)	Item 10, Para 57 Terminated Area Managers 35. The Board instructed that in case of informing them the reasons for rejection of their		be written
	141st Meeting		
Action EP (Act)	Item 2, Para 9 - Seminars on Inferences and His 36. ED(Act.) informed the Board that the Regions except for Karachi where it will be held	seminars have been conducte	7 L
Artion (D(GAP)	Item 3(ii), Para 30 Group and Pension Busines 37 ED(G&P) informed the Board that a M Divisional Office.		ointed in the
доцэл. 14жэнц	38. ED(G&P) further informed that a par Mazharuddin, GM(Act.), on National Accide insurance for Benevolent Fund in case of catast	ent Death Insurance and pit	falls of self
Action 1 (9PACE)	Item 17, Para 72 – Position Paper on Medical f Corporation 39. Mr. Mohammad Sulaiman, Director/Ad requested that he should be reminded in Islamab	ditional Secretary, Ministry of	Commerce,
7.1	Commerce of the decision of the Board and its a		1

num cross I	MINUTES OF 142 nd MEETING OF T	ON	TIME
DINICTORS			1,1112
NINUTE BOOK	KARACHI	26/27 TH OCTOBER, 1998	
- "	Item 19, Para 82(ii) - Policy Plans		
Action. FD(S&D)	to. The Board requested ED(S&D) to previous meeting be included in the Rate Bo	hat the plans approved by the Board in its ook to be published at an early date.	
Action GM(Act.)		the bar chart of action plan for launching of 99 will be submitted in the next meeting of the	
Action	Item 27, Para 113 Provision for clip on n 42. DGM(P&GS) informed that the abo	nike ove decision will be implemented shortly.	
DGM(P&GS)	P 511		
	NEW FORMAT WITH CO	BUSINESS PROGRESS REPORTS IN THE DMMENTARY SHOWING COMPARISION LAST YEAR AND TARGET OF THE	1
*			-
	(i) SALES & DEVELOPMENT (LIFI ED(S&D) MEMORANDUM DAT		
् स	and upto the period ending 20th October	ard the review of Individual Life Business for er, 1998 and informed the Board that total ion as compared Rs.697.508 million in the ing a deficit of 7.46%.	
.0	20th October, 1998 and that on year to o	6 of the target premium has been achieved till date basis only 6 Zones are in plus over the ed that 2/3 of the premium is generated by 1/3	
*	15. The Board resolved as under:-		
	RESOLVED	ě	Y III
Action FD(SAD)		hs of the year 1998, the entire concentration effective steps be taken to meet the premium	
Action FD(SAD)		ing the monthly and to date actual premium for ear and the target figures for the current year.	
Action ED(SAD)	(iii) "that effective steps be taken to co	ounter crisis of succession of management.	1
Amon Di(S&D)	(iv) "that a complete business as recommendation be made to arrest dec	nalysis be carried out by ED(B&A) and clining trend in business profitability."	CHAIRMAN'S INITIALS
			16 1

MINUTES OF 142nd MEETING OF THE BOARD OF DIRECTORS

HELD AT ON TIME

KARACHI 26/27TH OCTOBER, 1998

- (ii) GROUP & PENSION BUSINESS ED(G&P) MEMORANDUM DATED 16-10-1998.
- 46. ED(G&P) presented before the Board review of the performance (G&P) Business for an upto 30th September 1998.
- 47. ED(G&P) presented before the Board review of performance of G&P business for and upto 30th September, 1998. The Board was informed that on a year-to-date basis upto 30th September, 1998 the group premium income was Rs.817.63 million as compared to Rs.820.56 million in the corresponding period of 1997 thus showing a deficit of 0.36% only. As against budgeted target for 1998 of Rs.1600 million, the achievement was 51.10% whereas persistency is estimated to be 87.37%.
- 48. In the Northern Region, the Corporate Zone has shown an increase of 98.11% over corresponding period last year whereas Faisalabad, Peshawar, Rawalpindi and Lahore Zones have shown a deficit of 9.99%, 12.02% and 6.16% respectively. In the Southern Region, Hyderabad and Karachi Western have shown an increase of 43.88% and 1.81% respectively over last year whereas Karachi Central has shown a decrease of 25.39%.
- 49. The total number of polices lapsed during the first nine months of 1998 is 175 with a premium loss of Rs.57.486 million were as 100 new groups have been obtained with a total premium of Rs.14.609 million.
- 50. ED(G&P) informed the Board that the following strategy would be adopted to meet the targeted figure for the year 1998.
- (i) Designing of some unconventional schemes such as School Fee Continuation Plan, Welfare Scheme for Army Personnel and Housing Scheme for Pakistan Army personnel on the lines of Housing Schemes for Airforce and Navy personnel.
- (ii) Karachi (Western) Zone intends to insure the depositors of banks. For this purpose it is currently negotiating with UBL to get its depositors incurred with State Life. Zonal Head (West), is trying his utmost to insure the group which will bring an approximate annual premium income of Rs. 100 million. The scheme, if implemented, will act as a door opener for the insurance of depositors of other banks.
- (iii) Efforts are also being made to enhance the coverage of existing group insurance schemes, of the employees of UBL, HBL and other financial institutions.
- (iv) Efforts are being made for the revival of National Accidental Insurance Scheme and for bringing back Federal Government Employees Group Insurance Scheme on our books. Hajj Insurance scheme has been made optional under Hajj scheme for 1999. Booths will be opened in various Hajj camps to motivate intending pilgrims for obtaining insurance certificates.

CHAIRMAN'S INITIALS



Action. ED(GAP)

Action S

Action FD(GAP)

Action 119(GAP)

DIRECTORS

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- (iii) INTERNATIONAL BUSINESS ED(INT'L) MEMORANDUM DATED 19-10-1998.
- 51. ED(Int'I) presented before the Board the business progress report of overseas territories which showed that the Division has secured FYP of Rs.45,000,556 (US \$978,273) for and upto the month of 30th September 1998 as compared to Rs.46,655,372 (US \$1,014,247) in the corresponding period of last year. However the number of policies has decreased by 12%. The Second Year Persistency of International Division has dropped to 39% upto 30th September, 1998 as compared to 50% for the previous year whereas Renewal Persistency is static at 73% for the year 1998 as compared to corresponding period of the previous year. The FYP of Kuwait has increased by 80% for and upto 30th September, 1998 whereas the FYP of UAE and Saudi Arabia has fallen by 3% and 17% as compared to corresponding period of the previous year.
- 52. ED(Int'l) further informed that the business in Kuwait Zone is progressing and results achieved are satisfactory whereas due to recent arrangement of appointment of Field Managers in Saudi Arabia, it is expected that improvement in business will be achieved. UAE Zone will cover up the deficiency in October, 1998 and will show a sizeable increase in the last quarter of 1998. ED(Int'l) informed the Board that the paid up capital requirement for operating in Kuwait is more than that of UAE.
- (iv) REAL ESTATE PROJECTS AND INCOME, EXPENSES ON SALARIES PAID TO THE OFFICERS AND STAFF OF R.E.D. TO BE SHOWN SEPARATELY.

 GM(RE) MEMORANDUM DATED 14-10-1998.
- GM(RE) presented before the Board the financial progress statement for the period 1st January, 1998 to 14th October, 1998 which showed that the actual expenses was Rs.153.07 million as against Rs.152.53 million for the corresponding period of last year and prorata budgeted expense figure for the period amounting to Rs.127.98 million.
- 54. The Board instructed GM(RE) to take all necessary steps to control administrative expenses which is showing an increasing trend and put up a clarification to the Board explaining increase in electricity and water charges and property insurance expenses over last year.
- 55. GM(RE) informed the Board about the status of the ongoing projects. He informed that the individual life Zone can be shifted to State Life Building at Larkana which was now complete except for installation of Chillers, similarly State Life Building at Mirpurkhas was ready excepting for false ceiling and airconditioning. GM(RE) further informed that work was satisfactorily progressing and nearing completion at Gujrat and Dera Ismail Khan. GM(RE) informed that the cost per sq.ft for Gujtrat State Life Building was more than that of Faisalabad because of superior specification.
- 56. The Board resolved as under:



Action CM(RL)

OF 142nd MEETING OF THE BOARD TIME HELD AT 26/27TH OCTOBER, 1998 KARACIII

RESOLVED

Action CM(R)

Action

CM(RE)

(i)"that the rent be splitted up separately for use of space and for consumption of electricity for airconditioning and water pumps and Generator on the basis of covered area which would increase in proportion to increase in electricity tariffs from time to time. GM(RE) to prepare and submit a paper in this respect.

(ii)"that GM(RE) in future to give the following details also in the project information submitted to the Board: (a) total cost approved (b) total cost incurred to-date and (c) time over runs and cost over runs and reasons thereof."

INVESTMENT INCOME (v) ED(INV) MEMORANDUM DATED 20-10-1998.

- ED(Inv) presented before the Board review of investment portfolio from 1st January, 1998 to 16th October, 1998 showing an investment income of Rs.4.845 million upto 30th September, 1998. On aggregate basis, total purchase including right shares and sales during the year to-date amounted to Rs.220.8 million and Rs.157.42 million respectively. The capital gains realized from the sales were Rs.95.07 million. In addition State Life also realized Rs.3.18 million through the swapping and security lending of FIBs during the period from 1st October, 1998 to 16th October, 1998.
- ED(Inv) informed that State Life has approximately 11% of its portfolio in liquid 58. investment i.e equities, debentures, TFCs and deposits in banks, whereas 76% of its portfolio is invested in Government Securities which is rolled over and 7% constitutes loans to policyholders and 4.86% in Real Estate.
- The Board resolved as follows:

RESOVLED

Action 1 Dilluv

Links ;

- (i)"that a representation be made to the Government requesting payment of interest in cash to improve liquidity though the principal amount may be rolled over."
- (ii)"that State Life should dispose off those shares where it is making money and where privatization is not involved.
- RATIFICATION OF MINUTES OF 242ND, 243RD, 244TH, 245TH, 246TH & 247TH EXECUTIVE COMMITTEE MEETING HELD ON 27TH, 31ST AUGUST AND 9TH SEPTEMBER, 1998, 21ST SEPTEMBER, 1998 24TH SEPTEMBER 1998, 29TH SEPTEMBER AND 8TH OCTOBER, 1998 RESPECTIVELY:
- The Board of Directors resolved as under: 60.

RESOLVED

"that the decisions taken in the 242nd to 246th meetings of the Executive Committee held between 27th August, 1998 and 8th October, 1998 be and are hereby ratified.



Action

DIDECTORS	MINUTES OF 142 nd MEETING OF	ON	TIME
DIRECTORS	KARACHI	26/27 TH OCTOBER, 1998	
AINUTE BOOK	TEM 5. RATIFICATION OF PI	ROPOSAL FOR PURCHASE OF IDBP APPROVED BY BOARD OF DIRECTORS	· I
Action DCM(BS)	building at Quetta, accompanied by IDBP and an additional amount of	s under:- to be submitted by SLIC., for purchase of IDBP a bank draft of 10% of the offer in the name of 3.5% of the successful offer to be deposited as Board through circulation on 01st October 1998	
Action PENIAAL;	possibility of leakage of offer and su	&E) to conduct an enquiry to investigate the abmit recommendation for its avoidance in future to number of people to be involved in handling of	
Action ID(IAAF)	(iii) "that post audit be carried out future."	for payments to be involved in the tender in	1 y 27
		TON FOR AWARD OF CONTRACT FOR DEVELOPMENT INCLUDING REMOVAL	1
· ~	62 The Board of Directors did not c received from ED (B&A).	onsider the above, as the memorandum was no	
	ITEM 7. QUALIFICATION/IECHN ACCOUNTING PROFESS ED(CD/B&A) MEMORAN	IONALS	
Action		following computer related qualifications and	
ЫяСіл)	and are hereby allowed the following from 01-10-1998". - Graduation in Computer Science approved by University grants co	from Universities mmission Rs.2,000/- per month	
¥	 Post Graduation in Computer Sc approved by University grants co PHD in Computer Science from approved by University grants co 	mmission. Rs.3,000/- per month Universities	

	MINUTES OF 142 nd MEETING OF THELD AT	ON	TIME
	KARACHI	26/27 TH OCTOBER, 1998	1
			-
Асцоц 1Д(СД)	(ii) that the recommendations in sub-permemorandum of qualification/technic submitted after scrutinizing the same implications and allowing the allowand State Life possessing the above qualifications.	eal allowance to computer profession to objectively and indicating thereif the and subsequent increases to all en	onal be re- n financial
Action: ED(CD)	(iii) that the recommendations in sub- memorandum of qualification / teel resubmitted to the Board with detailed from.	mical allowance to qualified acco	untants be
Action. ED(CD)	(iv)"that a list of fully qualified Char Accountants still working with Sta Accountants and Cost and Manageme date of their leaving be prepared and s	ate Life together with a list of ent Accountants who have left State	Chartered
	ITEM 8. APPROVAL OF AUDIT AUDITORS REPORT TI DECEMBER 31, 1997: ED(B&A) MEMORANDUM	IEREON FOR THE YEAR	R WITH ENDED
	64. The Board of Directors resolved as a	ınder:	
Action. ED(B&A)	RESOLVED (i) "that the audited accounts of State year ended 31st December 1997 togeth hereby approved subject to reversal of 1996 amounting to Rs.18,328,610 in a in respect of adhoc reinsurance premisigned by the Chairman, Executive Dir DGM(B&A).	ner with the auditors report thereon lead provision made in the annual acrespect of reinsurance claims and Rejum, and that the audited accounts	be and are ecounts of s.2 million
Action TD(BAA)	(ii) "that a letter be written to all the Heads and Zonal Accountants inform revised estimates submitted by them for budget for the year 1998 and the final the assumptions used in preparation of due care and diligence be kept while su time of approval of the budget for the y	aing them of the abnormal variance r the year 1997, at the time of appro- audited figures and seeking clarifica- the revised estimate and instructing bmitting the estimates for the year 19	ces in the oval of the ation as to them that
Action (D(B&X)	(iii) "that the Regional Chiefs, Reg Accountants be explained that incorrec target for the next year and higher budg	t estimates could lead to higher una	nd Zonal achievable
Action. ED(SAD)	(iv) "that a high powered Committee renewal premium and persistency bety figures on accrual basis where the dif- negated the last 10 years frend."	ween the final revised estimates an	d andited

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DIRECTORS	MINUTES OF 142 nd MEETING OF	ON	TIME
INUTE BOOK	KARACHI-	26/27 TH OCTOBER, 1998	
		ORT ON DEFECTS IN THE EXISTING SYSTEM	
Action: V FD(CD)	computer software system which was not		e
Action [DGM(BS)		leration of the above item was deferred.	
*	ALARMING INCREASE AND PER OFFICER IN	FFECTIVE MEASURES TO CONTROL THIS IN MEDICAL EXPENSES PER EMPLOYER SCLUDING WITHDRAWAL OF MEDICAL ENDENT & EARNING SPOUSES OF THIS UM DATED 26-10-1998.	E L
Action DGM(BS)	67. Due to paucity of time, the consid	deration of the above item was deferred.	2
	ITEM 12. TRAINING BEFORE PRO ED(HRD/CHAIRMAN) M	OMOTION. EMORANDUM DATED 08-09-1998.	**************************************
- 9	68. The Board resolved as under:		. 10
	RESOLVED:		
CM(HRD)		ore promotion be discussed with the representative ted in the next meeting of the Board".	/e
2 4	FOR CONSIDERATION COLLABOUL NASIR:	F STANDING COMMITTEE CONSTITUTED N OF REVIEW PETITION FILED B	
Action V FD(SAD)	69. The Board did not consider the a ED(S&D).	above, as the memorandum was not received from	m
Action	ITEM 14. CRITICAL ANALYSIS O ED(INV) MEMORANDU	F INVESTMENT PORTFOLIO M DATED 18-09-1998.	CHAIRMA
DCM(BS)	70. Due to paucity of time, the consi	deration of the above item was deferred.	INITIALS

-	MINUTES OF 142 nd M	EETING OF THE B	OARD OF DIRECTO	RS		
	HELD A	т	ОИ		TIME	
	KARACHI		26/27 TH OCTOBER	, 1998		
,		CEMENT OF RS.I NDUSTRIES LIMIT	50 MILLION IN EQU ED	JITY A	JNOOR	
Action ED(Inv) .	71. The Board did not co ED(Investment) who informe of M/s. Al-Noor Fertilizer In	ed the Board, that a l				نب. ا
		FMANAGEMENT (MORANDUM DATE		387 3 61		
	72. The Board of Directo	ors resolved as under				· ·
5	RESOLVED			ċ		
Action. 110(lm)	"that an advertiseme Asset Management C		Newspapers for sale o	f share	s of State	J
		AND RECOM STATE LIFE'S BU MORANDUM DAT		HIS	FORICAL	
Action DCiM(BS)	73 Due to paucity of tim	ne, the consideration	of the above item was d	eferred.	, v	
	e	• a	, , , , , , , , , , , , , , , , , , ,			
	ITEM 18 RATIONALIZ STAFF	ATION OF SALA	ARIES OF OVERSE	AS O	FFICERS/	
Action (PAPACES)	74. The Board did not ed ED(P&GS).	onsider the above, as	the memorandum was	not rec	eived from	
		CE CRITERIA MORANDUM DA	TED 24-06-1998.			1
V.	75. The Board of Direct	ors resolved as under			=	ā
	RESOLVED		ж" , e			
Action GM(HRDD)	his performance as	per specimen given l g ACR's and who	asked compulsorily to so below and monthly repose so ever do not sub- LR's".	orts be	taken in to	CHAIRMAN'S INITIALS
				¥	r = >	
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DIRECTORS	HELD AT	ON	TIME
INUTE BOOK	KARACIII	26/27 TH OCTOBER, 1998	
8	SPECIMEN OF PERFORMAN	CE REPORT MENTIONED ABOVE:	
		Date: Ref:	a •
	PERFORMANCE REPORT FO	OR THE MONTH OF .	
	Job Performed during the Month		w .
	1. No. of Notes prepared. 2. No. of Letters drafted/replic. 3. Budget stamps affixed. 4. Reports, Statistics prepared. 5. Investments made or retriev (No. of Institutions). 6. No. of Vouchers prepared of 7. (If any of the jobs performed is incapable of listing, please ignored signature. Designation:	(Pages) or audited. s ore) Name:	
w .	PO/Zone :	Deptt. :	
	TTEM 20. UPGRADATION/CREATIO MANAGER IN HYDERABA ED(P&GS) MEMORANDUM 76. The Board of Directors resolved as	M DATED 22-09-1998.	NT
Action ED(PAGS)	additional post of Assistant Manage to Assistant Managers would sti ED(P&GS) is declined with the ins for making room for promotion of by transfers of Assistant Managers to		of of met
	COMPUTER TRAINING IN:	/ COMPUTER COURSES - STATE LI STITUTE MORANDUM DATED 22-09-1998.	CHAIRMAN'S
· .	77. The Board of Directors resolved as a	under:	

	MINUTES OF 142 nd MEETING OF	THE BOARD OF DIRECTORS	TIME
	KARACIII	26/27 TH OCTOBER, 1998	
	N. W.W. III	Liver Controlling 1990	
Action CM(HRDD)	and Disk Operating System, Profe Sheet and Designing respectively a Design and Computer Network	ed for Course A involving computer Or ssional Word Processing, Introduction to and Course B consisting of Database Ap- ing Methods respectively be increase by to Rs.1000/- and Rs.1500/- for course	Spread plication ed from
Action GM(HRDD)	(ii) "that the courses of 6 new packages with enhanced fees proposed to be introduced at State Life Computer Training Institute mentioned in the memorandum of ED(HRD)be and a hereby approved.		
Action GM(HRDD)		200/- per students and proposed tuition se payable monthly in advance is also	
Action DGM(BS)	COLONY TEMTILE MILL: ED(INV) MEMORANDUM 78. Due to paucity of time, the consider	DATED 15-10-1998. Fration of the above item was deferred. STATE LIFE BUILDINGS, MIRPUI	
	79. The Board resolved as under:		
	RESOLVED	9	
Terion GM(RI)	supply of locally manufactured (Building at Mirpurkhas and St.	s. SABRO (the only local manufactur Chillers and air handling units for State Life Building at Larkana amoun spectively be and is hereby approved.	ate Life
Action CSA(M) (local equipment at State Life Buil	tallation and cost of alteration to accombining at Mirpurkhas and State Life Burs. 600,000 be and is hereby approved.	
	HEM 24 HVAC WORKS IN STATE GM(RE) MEMORANDUM	LIFE BUILDING – FAISALABAD DATED 19-10-1998.	CHA
	80. The Board resolved as under:	¥	INI



RECT	ORS	MINUTES OF 142 nd MEETING OF TI HELD AT	ON	TIME
UTE	воок	KARACHI	26/27 TH OCTOBER, 1998	
	Action FD(IAAF)	RESOLVED "(i) that Mr. Imtiaz Rasool, ED(IA&E), is hereby authorized to look into the grievances and issues of M/s. Habibullah Associates with respect to supply of Chillers for State Life Building project at Faisalabad and take necessary action deemed fit by him.		
	Action: FD(IA&F)	"(ii) that the possibilities for self im tender and local purchase be also look	port of Chillers by State Life and stop gap ed into while making a decision.	
		TTEM 25. BUILDING PROBUILDING PROBUILDERS ASSOCIATES GM.(RE.) MEMORANDUM I	DJECT - FAISALABAD, ISSUES OF M/S. DATED: 19-10-1998.	· · · · ·
		81. The Board resolved as under:		
	Action 1 D(IAA1)	grievances and issues of M/s. Buil	&E), is hereby authorized to look into the ders Associates with respect to State Life to necessary action deemed fit by him in the	6
	Action: CM(RF)	Accountant, the decisions of the Divis decision of the Divisional Head as	matter between the Divisional Head and the ional Head (RE) would prevail, however, the well as the observation/objection of the the file which would then be sent to ED(RE) matter jointly.	
	Action FD(IAAF)	"(iii) that in future post audit would be	carried out.	
	Action. GM(RF)	"(iv) that the work on the project show January 31, 1999 for completion of the	ald start immediately and time is allowed upto the project without LD charges."	187
Ŧ		82. After discussion, the Board of Directo	ors resolved as under:	
	Albon Liberary	of the Corporation selected through be expense of the Corporation and any Ministry of Commerce's letter No. 2(performance of Hajj on Government	of Hajj applications in banks is 31 st October or the year 1997-1998, at least 12 employees alloted are to be sent to perform Hajj on the deviation from the agreement in response to 5)/97-Ins.(I) dated 8 th October 1998 banning expense, would result in breach of contract try of Law and Justice would involve time, it	CHAIRMAN'

1	MINUTES OF 142 nd MEETING OF THE I	ON	TIME
	KARACHI	26/27 TH OCTOBER, 199	8
٧	is decided that the employees of the Cor the expense of the Corporation. How Government would be strictly adhered to shall be allowed to perform Hajj only at t	vever, in future the guideli o and the employees of the	ines of the
	TTEM 27(i). REPLACEMENT OF OLD LI BUILDINGS GM(RE) MEMORANDUM DATI		ATE_LIFE
iM(BS)	83. Due to paucity of time, the consideration of the above item was deferred.		
	FAR IN THE YEAR 1998 BY THE DIVISIONS UNDER THE JURISDICTION OF THE RESPECTIVE EXECUTIVE DIRECTORS:		
trop IM (BS)	84. Due to paucity of time, it was desired by tor presentation in the next meeting of the Execu	the Board that the above item tive Committee.	be taken up
	FIEM 27(iii)PRESENTATION OF PRIORITY FINISHED DURING THE LAST YEAR 1998, PRIORITY PROGRAMONTH WISE IN THE NE PROGRAMS AND TASKS TO I YEAR 2000:	TWO MONTHS OF THE AMS AND TASKS TO BE F EXT YEAR 1999 AND	CURRENT INAILHED PRIORITY
im(tis)	85. Due to paucity of time, the consideration next meeting of the Board.	on of the above item was def	erred to the
	TTEM 28. ANY OTHER ITEM WITH THE I	PERMISSION OF THE CHA	IR.
	(i) REPRESENTATION OF STATE LIFE STATE LIFE FIELD WORKERS FEDE	E EMPLOYEES FEDERAT RATION.	TON AND
	86. Mr. Mumtaz H. Bukhari, President, State Iqbal Khan, President, State Life Field Worker's	Elife Employee's Federation Federation, were invited on th	and Mr. M. eir request.
	87. The President, Employee's Federation of the employees regarding exercise being carried of the Board that there was uneasiness prevailing arout downsizing and that they would be retrenched would be detrimental to the business of the Corelatives of the existing employees. He further if per CBA agreement and were based on test, into	at on irregular appointments. I mongst the staff that State Life I from the Corporation and the orporation as appointees were informed that appointments were	Ie informed is carrying at such step the blood as made as

age allowed however no waiver in qualification was allowed and all the conditions and

enteria laid down by the administration were complied with in their appointments.



	MINUTES OF 142 rd MEETING OF THE I	BOARD OF DIRECTORS	· · · · · · · · · · · · · · · · · · ·
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	88. The President pointed out that the busing gone up many times since nationalization hower has not gone up in the same proportion as incinerease in premium. He suggested that the retrenchment of the appointees.	crease in the number of policies and the	
	maintenance. (ii) One Zone be kept in one city, however, of the scrap. The Federation would provide a city. The Federation would provide a city. Cut Down expenditure on overtime and recity. Reduction in staff be carried out by of Retirement, Removal of dead wood, drug city. Retrenchment of professionals including employment elsewhere. (vi) Removal of employees who were appoint	medical facilities. offering Golden Hand Shake, Voluntary addicts and medical unfit employees. Doctors, Engineers who could get gainful ted on the basis of fake certificates. etirement by the year 2004 of 90% of the	
	(ii) ACHIEVEMENTS, PROBLEMS AND INSURANCE CORPORATION OF PARCONSULTING ACTUARY'S PRESENT 1998. 89. Mr. Samee-ul-Hasan, Consulting Actuar Board the achievements, problems and steps to be pointed out some of the achievements of State Lie	KISTAN TATION DATED 26 TH OCTOBER, y, was invited who presented before the c taken for revitalisation of State Life. He	
	Pakistan. Though only 1% of the popula Pakistani families are covered by either gr	5 actuarial valuation showed Life Fund	× 34
	 (iii) Assets have not been depleted by bad involved. (iv) Successful in expanding Group Life portful. (v) Successful in adding protection value to Riders and other Riders, and built-in Term 	olio. policies through Family Income Benefit	
	(vi) Ratio of life insurance in force to GDP is 90. The Consulting Actuary laid down the Life's performance.	. \	CHAIRMAN'S INITIALS

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HELD AT	ON	TIME	, T
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- (i) Life Fund, the individual life business sold through the field force: three most important visible, operational, variables are:
 - (a) rate of growth of FYP. New business growth is essential to have high renewal premium and a big life fund.
 - (b) Persistency. Almost the whole FYP is spent on commissions and expenses, as such this makes sense only if renewals come in as a result of good persistency, which brings in maturity benefits and continuation of life covers to the policyholders whereas poor persistency is unethical since it means policies are sold to policyholders with little chance of their getting the benefits they were sold on.
 - (c) Expense ratio: its importance is obvious both for State Life and policyholders.
 - (d) Investment yield: is important for profitability and for giving good returns to policyholders and shareholders.
- (ii) Operational standard ranges and performance
 - (a) Rate of FYP Growth: standard range minimum 5% per annum compound net of inflation, maximum 10% per annum compound net of inflation. Real growth rate beyond 10% per annum is not usually sustainable for long periods, though it happened over 1982-1992. The State Life's performance has been distorted by occasional ill-advised attempts to make a great leap forward, the most notable example was in 1995 when a target FYP of Rs.2 billion was set versus Rs.1.197 billion in 1994. This fantasy growth rate of 67% was accomplished on paper only.
 - (b) Persistency: 2nd year persistency standard range minimum 70% p.a., maximum 80%. Persistency in the 3rd year would be much better than 2nd year but would improve further from 4th year onwards. Standard 3rd and later years persistency is taken as a simplified 88% minimum and 92% maximum including an estimated 2% for APL. State Life's 2nd year persistency has dropped to unacceptable levels from 72% in 1989 within the standard range to 54% in 1997 whereas the 3rd and later years persistency average for last 11 years comes to 86%.
 - (c) Expense Ratio: The legal standard is in the Insurance Rules 1958. Broadly, taking, State Life's business pattern into account, the bench mark is 7.5% of group life premiums, 89% of FYP and 15% of renewal premium. State Life's renewal expense ratio duly certified by the actuary has gone up from 23.7% in 1987 to 40.97% estimated for 1997. The drain on the life fund is high: each 1% cost Rs.43.64 million in 1997. The main reason for the high renewal expense ratio are:-
 - (i) First year field cost of almost 90% as a result renewal premiums have to pay not only for renewal commissions and cost but also for most first year administration cost.



MENUTES OF 142nd MEETING OF THE BOARD TIME RECTORS 26/27TH OCTOBER, 1998 KARACHI NUTE BOOK Massive increase in employee strength from 3000 in 1993 to 6500. (ii)Inadequate real growth of FYP and poor persistency. (111) The Consulting Actuary informed the Board that the following steps be taken in the field and commission structure to reduce the renewal expenditure to 15%. (i) Updating of all Rupee parameters: (a) the rules provide higher commissions on meeting specified rupee targets. However 23 years of inflation have meant that higher commissions are being paid to a far greater proportion of persons and the average cost is higher than originally envisaged (b) only Rs.300 p.a. renewal commission is needed for 2nd and later agent's license renewals without new business. The above parameters were fixed in 1958 which the Government should be requested to revise. (11) System of licensing of agents and employers of agents should be revamped to ensure a proper professional exams before licensing. 92. The Consulting Actuary then projected the renewal expense ratio for State Life for the next 10 years under three scenarios: Worst case, Best case and Middle with real FYP growth of 2.5%, 7.5% and 5%, 2nd year persistency of 52.5%, 75% and 70%, employers of agents FY, cost of 45%, 35% and 40% respectively and real group life growth of 2.5% consistently FY agent cost of 40%, inflation at 10%, salary increase at 10% p.a., attrition of present employees by superannuation and new recruitment of 1% p.a. He explained that the result of the projection would be that renewal expense ratio for worst case, best case and middle case would come down from 44%, 41% and 42% respectively in 1999 to 35%, 20% and 24% respectively in 2008 and contribution to life fund in 2003 would be Rs.3.628 billion for the worst case, Rs.6.782 billion for the best case and Rs.5.555 billion for the middle case. 93. The Consulting Actuary highlighted the following operational problems of State Life and the action plan to be adopted to overcome the same: 1. First Year Premium: (1) Improvement in Agent Productivity: There should be a serious scrutiny of the applicant for SR ship and the selection procedure should be strictly followed and at each point of promotion there should be a serious interview and scrutiny to ensure that dummies and benamies are not be promoted. In 1997, the average number of policies sold per SRs on the book was 3.3. This compares with an average of 20-25 policies per SR per year in other countries of the region. (11) Performance Standard should be drastically raised: The Consulting Actuary suggested the existing and proposed field performance standard which is given below: (111) Weeding out of not performing Field Workers: In State Life even if the SR

produces one policy he is not thrown out, as such effort is not made by him to

improve his performance nor is he interested in post sale service. Further more if such low standards are set then the whole system performs to these low standards. Finally State Life ends up in paying Second Year and Renewal premiums

unnecessarily.



MINUTES OF 142nd MEETING OF THE BOARD OF DIRECTORS TIME HELD RECTORS 26/27TH OCTOBER, 1998 KARACHI NUTE BOOK (vii) Non Improvement in Persistency by reducing the commission in the First Year and increasing it in later years: 3. Expense Control: (a) All rupce limits in the Insurance Act and Rules relating to agents and employers of agents licensing, commissions and overriding commission needs to be updated by the Government (b) for next 10 years new employee recruitment should be limited to 50 a year for specialized positions like accountants, actuaries and IT specialist and all posts should be filled after advertisement and proper selection (c) non personal administrative cost should not increase by more than obtain minus 5% p.a. (d) advertisement cost should be restricted to 1.5% of the FYP and advertisements should be spread through out the year and not concentrated towards the end of the year and further more the efficiency of the advertisement should be measured in terms of cost per 1000 persons reached, adjusted for power of the impact and for the buying power of the persons reached. .1 Dynamization of the Renewal Premium: Taking into account inflation renewal premiums should not be fixed in advance as inflation in the renewal administration cost increase the expense ratio. The Consulting Actuary also presented before the Board the following institutional problems which has resulted in destabilization of State Life administration and demoralization of its personnel: (1) Frequent changes of Chairman at random intervals and lack of serious consideration to the professionals for Chairmanship and for appointment to the Board and Heavy interference by the Government functionaries, for solution of which the (11) following steps were suggested. (1) Buying off of the Governments share holding by the life fund in which case the Corporation will become a mutual company own by the policyholders which is the case of many giant companies in the USA and Japan. Under mutualization the policyholders will take the full 100% where as currently the Government takes only 2.5° of the actuary surplus. The paid up capital of the Corporation which is only Rs.100 million should be (b) increased as the life fund is well in excess of over Rs.50 billion. The Government should be compensated by the new owners of the Corporation on (4) the same basis as the former owners were compensated at the time of nationalization in 1972 by paying them 20 times the annual average of the actuarial surplus transferred to shareholders during the previous six years. The life fund can be used for making this one off payment to the Government which will get its money and the control of the Corporation will be retained by the Pakistani and not CHAIRMAN'S surrendered to the foreigners who would otherwise have a virtual monopoly over a INITIALS

vital sector of the national economy

STAFF STRENGTE

STATE LIFE

INSURANCE CORPORATION OF PAKISTAN

HELD AT

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TIME

		KARACHI	26/27 TH OCTOBER, 1998	t
(d)	(d)	The management of the mutalized State which 4 should be policyholders Direct promoted from within the Corporation having at least 5 years service before super officio non Executive Directors who are definitional instituted of Chartered Accountants or	Life should have 11 members out of tors, 4 Executive Directors should be awing experience in life insurance and rannuation age and there should be 3 ex-listinguished professionals nominated by	
	94.	Pakistan Bar Council. The meeting ended with mutual vote of that	anks.	

MINUTES OF 142nd MEETING OF THE BOARD OF DIRECTORS

CHAIRMAN

CHAIRMAN'S