INSURANCE CORPORATION OF PAKISTAN

## MINUTES OF 150<sup>TH</sup> MEETING OF THE BOARD OF DIRECTORS

DIRECTORS	HELD AT	ON	TIME
NUTE BOOK	KARACHI	25-12-1999	

### CONFIDENTIAL AND RESTRICTED

### MINUTES OF 150th MEETING OF THE BOARD OF DIRECTORS

The one hundred and fifty (150th) meeting of the Board of Directors of State Life Insurance Corporation of Pakistan was held on 25th December, 1999 at 9:30 p.m., at 1ky View Restaurant, Jinnah Terminal, Karachi.

### PRESENT

1. Dr. Najech Samic

Chairman

2. Mr. Mohammad Sulaiman

Director/Additional Secretary (Commerce)

3. Mr. Rasool Bakhsh Baloch

**Executive Director** 

4. Mr. Imtiaz Rasool

Executive Director

5. Mr. Umair Khan

**Executive Director** 

6. Mr. Mohammad Latif

**Executive Director** 

7. Mr. J.M. Pereira

**Executive Director** 

8. Mr. Akbar Ali Hussain

Secretary Board

- The meeting was also attended by Mr. Akram Hussain, Incharge S&D, at the request of the Board.
- The meeting commenced with recitation of verses from the Glorious Quran by Mr. Akram Hussain.

### CONFIRMATION OF MINUTES OF 149th MEETING OF THE BOARD ITEM 1. OF DIRECTORS.

- The minutes of 149th meeting of Board of Directors held on 15th November 1999 were placed before the Board, ED(Inv.) proposed and ED(P&GS) seconded that the same be confirmed.
- Accordingly, it was resolved as under: 5.

### RESOLVED

Act on: DGM(BS)

"that the minutes of 149th meeting of Board of Directors held on 15th November, 1999 be and were hereby confirmed with the following amendments:"

(i) Para 25 of Item 7 of 149th meeting of the Board be deleted and instead the following be incorporated there against:-

One of the Directors suggested that it should be ensured that all irregular appointees including officers/staff, the list of which had been provided to the Ministry of commerce would not be considered for promotions/confirmations/bonuses, pending final decision by the Government. The Management should also look into the legalities of not giving any benefits accruing/arising from the Charter of Demands and payment, if any made, be recovered.

CHAIRMAN'S

Action: ED(P&GS)

## MINUTES OF 150<sup>TH</sup> MEETING OF THE BOARD OF DIRECTORS

DIRECTORS	HELD AT	ON ,	TIME
INUTE BOOK	KARACHI	25-12-1999	
	(ii) Para 27(ii) of item 7 of 149 <sup>th</sup> meeting of Employees were not Government servants and there against:-		1
Action:ED(P&GS)	"that the services of all employees whose of immediately terminated. Further more the services possess the requisite qualification for the post terminated."	of all irregular appointees who do not	
	(iv) Para 52 of item 15 of the 149th meeting of the	Board to read as follows:	
Action: ED(GAP)	Recovery of excess cost from the Area Managers A Committee comprising of ED(G&P) as Conven (S&D) as members was constituted to go through Managers in respect of excess cost and submit recovering whereby the entire outstanding of Rs.70 hardship to the Area Managers. The Area M opportunity cost lost by State Life over the period The Committee was requested to also come with that such accumulation did not take place.	the existing agreement with the Area commendation to the Board at its next million would be recovered without anagers should be explained of the the excess cost had been outstanding.	
	FOR THE YEAR 1999.  ED(B&A) MEMORANDUM DATED S	EAR 2000 AND REVISED BUDGET 9-12-1999.	
	<ol> <li>ED(B&amp;A) presented before the Board the n the year 1999 and budget estimates for the year 2000</li> </ol>		,
2	7. The Board noted with concern that no improvin spite of increase in salary and staff welfare expense revised estimates of Rs.1.066 billion in 1999 and buthe year 2000.	es from Rs.842.185 million in 1998 to	
2/	8. After due deliberation, the Board resolved as	under:	
	RESOLVED		
Action: FD(B&A)	Approval of Budget for the year 2000 includition (i) "that the budget for the year 2000 along with be and was hereby approved excepting propose amounting to Rs.70 million and Rs.12 million operations for which details be submitted at the rather The FYP revised estimates of individual life by against approved budget of Rs.1.636 billion. A details of proposed budget for the year 2000 which	the capital budget for the year 2000 and capital expenditure for Real Estate on for Individual Life international next Board Meeting for consideration. Usiness for 1999 was Rs.1.35 billion connexures "A to F" attached contain	
wc	Revised for 1999	Rupees in Million Budget for 2000	
	Annuity & Single Premium  - Pakistan 1350.00  - Overseas 159.00  - Annuity and Single Premium 15.00	193,000	CHAIRMAN'S INITIALS
			The second second

## MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

RECTORS	HELD AT		ON	TIME
	KARACHI		25-12-1999	
TE BOOK	RARACIII		10	
19	and az		*	
	b. Renewal Premium – 2 <sup>nd</sup> Year	<b>770 000</b>	878.000	_
	- Pakistan	738.000		
	- Overseas	51.000	111.000	
	c. 3 <sup>rd</sup> Year and above			
	- Pakistan	3844.000	4120.000	
	- Overseas	150.000	186.000	
	d. Group Premium			
	- Group Life	1300.000	1515.000	
	- Health Insurance	-	85,000	
		<b>3505.000</b>		
	e. Investment Income	7595.000	8380.000	
	f. Real Estate Income	330.000	364,000	
	g. Total Gross Income	15532.000	17487.000	
	h. Total Policy Payments	4777.700	4763.500	
	i. Total Payments to Field Workers	1653.200	1988.555	×
DV	j. Total Administrative Expenses	2089.800	2328.100	,
	k. Capital Budget	90.500	150.500	
	(ii) "that the Executive Committee	ee be and was l	nereby authorized to make re-	
Action: FD(B&A)	appropriation of budget among differ	rent heads of acco	ounts within the overall amount	
	of budget approved by the Board."			
Action: ED(B&A)	respective centers for the entire year incenter and control the same on month control."	in proportion to bothly basis ensuring	business and size of the business that expense ratios were kept in	
Action: FD(BAA)	(iv) "that Divisional/Regional/Zona proper budgetary control on expense		were hereby required to ensure	
	(v) "that efforts should be made	to improve prof	Stability of the Corporation by	
	increasing premium income of Indi			
Action: All EDs	persistency and bringing in good			
,	administrative expenses and controll			1 2
185	early death claims, group claims, the			
	ratios and increase in life fund."	o result of winer	Would be readened of expense	11.
	ranos and morease in ine rund.	.00	E 2	Trade in
	(vi) "that Income and Expense S	tatement indication	ng comparison of actual with	
	budgetary figures for various busin			
Action: FD(CD)	International, Investment and Real			
	Regional and Zonal basis be incorpo			
	programme and MIS giving compa			100
	regularly on quarterly basis and sub-	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	J- 74:
	figures of surrenders, revivals and ca		The second secon	Yes . 11 3.
	MIS."	ary women committee t	or and monadou in the quarterly	
		*		CHAIRMA
A CASTONIA POPULAR A P	(vii) "that projected cash flow s	tatement be sub-	mitted to Secretary Board for	5 TF 10 D 10 D 10 D
Action: ED(B&A)	incorporation in the minutes along v			
			***************************************	

## MINUTES OF 150<sup>TH</sup> MEETING OF THE BOARD OF DIRECTORS

DIRECTORS	. HELD AT	ОИ	TIME
MINUTE BOOK	KARACHI	25-12-1999	
on: ED(B&A)/ O&P)/ED(lav)/ urge (S&D)	(viii) "that the budget of premium income be linke starting from the lowest level of field workers and a be called when marketing plan was ready. Similarly, should be linked with investment plan."	a meeting of all the Zonal Heads	
ED(B&A)/ ED(A&SP)/ Incharge (S&D)	(ix) "that advertising plan be made part of the budget exercise and prepared with input from S&D Division helping them to achieve their targets and focussing advertisement to target groups/areas."		
■ All EDs	(x) "that the Executive Directors of respective busing to achieve the premium/income targets and accretion their respective portfolio."		
ection: ED(P&GS) ED(B&A)	(xi) "that further raises in salary packages and be productivity."	onus to employees be related to	,
ion: ED(B&A)/ ED(P&GS)	(xii) "that efforts be made to control management es of total income and similarly the renewal expense b total income."		
Action: ED(B&A)	(xiii) "that B&A Division should take up with its bafund transfer."	inkers not to levy any charge on	n <sub>1</sub>
Action: ED(HRD)	(xiv) "that HRD Division should prepare a position program to educate the field workers."	paper to the Board on training	
Action: ED(A&SP)	(xv) "that A&SP Division should submit a position p advertising plan/expense."	aper to the Board on media wise	
on: ED(CD)	(xvi) "that Consultant CD be and was hereby instr- cross match of new policies and policies surrender- index of policies be prepared giving therein detail Name of the Policyholder and the field channel in report be prepared on a fortnightly basis and Zonal I preparation."	ed through out the country. An s of NIC No., Name, Father's volved. Furthermore, the above	
Action: ED(CD)/ED(PHS)	(xvii) "that Consultant CD be and was hereby instructive years surrenders based on available data and for materissued."		3)
Action: ED(PHS)	(xviii)"that the budget for surrender of policies for 1 Rs.1.9 billion to Rs.1.3 billion and the same be at Zone. Furthermore, no commission be paid on ne replacement of the surrendered policies."	pportioned amongst the various	
ion: ED(B&A)	(xix) "that B&A Division to bifurcate auto surrend carly warning to all Zonal Heads indicating the amo- policies and the balance amount available for surrend	unt paid to-date on surrender of	
Action:ED(Act.)/ Incharge(S&D)	(xx) "that efforts be made to increase persistency as from Consulting Actuary in this regard."	nd necessary guidance be taken	CHAIRMAN'S
Action:FD(PAGS)/ ncharge(S&I))	(xxi) "that non-performing Area Managers be der giving adequate opportunity."	noted to Sales Managers after	INITIALS

## STATE LIFE

INSURANCE CORPORATION OF PAKISTAN

## MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

IRECTORS	HELD AT	ON	TIME
NUTE BOOK	KARACHI	25-12-1999	

- CALCULATION OF OPERATING COST AND RECOVERY OF **ITEM (4)** EXCESS COST FROM AREA MANAGERS. INCHARGE(S&D) MEMORANDUM DATED 24-12-1999.
- The Board at its 149th meeting held on 15-11-1999 had constituted a Committee consisting of ED(G&P) as Convenor and ED(B&A), ED(Inv) and Incharge(S&D) as members to review the existing agreement with the field force in respect of excess cost from Area Managers and submit their recommendation to the Board at its next meeting whereby the entire outstanding of Rs.70 million would be recovered from the Area Managers without hardship. The Committee was also requested to come up with a recommendation that such accumulation did not take place in future.
- Incharge(S&D) presented before the Board a memorandum requesting the Board to approve the following recommendation:
  - 1. The decision of the Executive Committee at its 72nd meeting held on 29-8-1983, which was also extended till 31-12-1995, by the Executive Committee vide its 214th meeting held on 03-07-1996 may kindly be revived but with enhancement of maximum limit from Rs.15000/- to Rs.24000/- or 50% of excess cost whichever was less be applicable for the year 1996 onward recoverable in 36 installments or Rs.2000/- per month whichever was higher.
  - 2. In order to ensure maximum collection of SYP/Renewal premiums through the Area Managers, 1% of the said premiums be continued to be condoned. The Executive Committee at its 214th meeting had already approved the same as mentioned in item 9.1 of S&D circular S&D/MAB/A-20 dated 28th October, 1996. After applying 1% condonation, the remaining cost may be recovered as suggested in 1 above.
  - 3. The Executive Committee at its 48th meeting held on 25/26th March, 1981 had approved "that no recovery my be made from new Area Managers during the year of promotion". It was proposed that similar concession be extended effective 01-01-1996 to the Area Managers for the year of their death/retirement.
- After deliberation, the Board resolved as under:

### RESOLVED

"that a Committee be and was hereby re-constituted consisting of ED(G&P) as Convenor with ED(Inv), ED(PHS), Incharge(S&D), DGM(S&D), DGM(B&A) and DGM(PHS) as members. The Committee was authorized to review and consider the above recommendation of Incharge (S&D) and finalize and implement the settlement of the outstanding costs against Area Managers."

- ACCEPTANCE OF PERSONAL **ITEM (5)** • APPROVAL RELATED TO CHEQUES OF FIELD FORCE, WAIVER OF CONDITION OF ENCASHMENT OF CHEQUES WITTIN BUSINESS CLOSING DATES. ED(PHS)/ED(B&A) MEMORANDUM DATED 23-12-1999.
- ED(PHS) presented before the Board a memorandum for post-facto approval for removal of restrictions imposed on the personal cheques of the field workers and their realization within seven days. ED(PHS) informed that Rs.100 would be recovered on every cheque that would be dishonoured from field workers.



## NUTTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

ž	MINUTES OF 150 <sup>TH</sup> MEETING OF TH	ON	TIME
DIRECTORS	HELD AT	25-12-1999	
INUTE BOOK	KARACHI	25-12-1777	
	13. ED(PHS) further informed that the Board February, 1999 had resolved "that acceptance of premium with proposal forms should be discontinulated by the workers in case of failure to recover the amount this loss they become financially vulnerable and Premium. The possibilities of defalcations be minimally days for encashment of cheques at the close of the year.	personal cheques of field workers as and forthwith as large amounts are lost ount from the proposers. To overcome d indulge in defalcation of Renewal mized by not allowing more than seven	
	14. After deliberation, the Board resolved as unc	der:	
Action: ED/(PHS)	(i) "that post-facto approval of acceptance of premium if attached with proposal forms was within twenty one days."	s allowed subject to their encashment	
Action: ED(PHS)	(ii) "that the above approval was of acceptance was given on a one time basis only for 1999 be taken as a precedent for the future."	e of personal cheques of field workers business closing and this should not be	a =
		-8	* '
a.	FIEM (7) POSITION PAPER ON STATUS ED(CD) MEMORANDUM DATE		
	by M/s. CresSoft for removal of Y2K bug. ED(CD) on Oracle Programs installed in 12 computerized December, 1999. Y2K compliance work on Intel PRISC platform in Karachi Southern Zone have been out satisfactorily on November transactions.	n) informed that Y2K compliance work zones would be completed by 28 <sup>th</sup> platform in Karachi Eastern Zone and	
<u> </u>	16. ED(CD) mentioned that the project had be the agreement for Millennium Bug Fixing – Cobol to March 9, 1999. M/s. CresSoft had amended/convert State Life and made them year 2000 compliant. Panot required.	to Oracle signed with M/s. CresSoft on ted the existing applications of zones of	
•	17. ED(CD) informed that all the programs mer the Agreement have been completed and implement initially tested with the help of State Life team for The implementation at the Zones was not part Agreement, as such the implementation at zones personnel. During implementation at Karachi Easternade by the State Life implementation team who CresSoft who had provided full assurance of support CresSoft had been providing support for resolving at Eastern Zone and Karachi Southern Zone.	ded satisfactorily. These programs were Quality Assurance at Principal Office. of CresSoft's responsibility, as per had been carried out by State Life ern Zones, a number of changes were ich had been acknowledged by M/s. It for the phase I programs. In addition,	CHAIRMAN'S INITIALS
✓ .	18. The second part of the project that involved programs at the Principal Office of State Life is		

25. as under:-

STATE LIFE
INSURANCE CORPORATION OF PAKISTAN

DIRECTORS	HELD	AT	ON	TIME
		KARACHI	25-12-1999	
NUTE BOOK				
**************************************	1999, and priority II & III programs, most of the progr Quality Assurance on which CresSoft was making neces	I programs that are re rams have been comple State Life had given asary changes based of roblems in this cycle,	erams that are required by end of year equired by March 2000. In priority I eted and submitted to State Life for 1st their comments to M/s. CresSoft. M/s. on State Life's observations, however, it is not certain whether this programs	
	19. The Terms of Refer	ence does not have an actually obliged to pro- a certain minimum amo	ny reference to documentation, as such ovide this. However, CresSoft has in ount of documentation that would cover	
	1 ife Insurance Corporation v	was fully ready for the	e, it could be safely concluded that State year 2000 which was also corroborated y Mr. Shakir Rizwi, Director, Systems	- 8 ·
: > /	21. The above position w	as noted by the Board.		
	SPONSOR A	AL DEMANDS RAT SAUDI ARABIA. - MEMORANDUM D	AISED BY GCI STATE LIFE'S PATED 20-12-1999.	//. **
	decision by the Board rega	rding various paymen June 1994 for organi	memorandum for consideration and ats asked for by M/s. GCI who were exation, marketing and developing State in Saudi Arabia.	
	services to be performed by	them, were entitled to	eration Insurance Co. Ltd. for various a fixed percentage of compensation as 6 Sponsorship Commission:-	
a v	First 3 Years		dividual yearly premium 5% of Renewal Premium	
	Next 2 Years		dividual yearly premium 3% of Renewal Premium	
	After 5 years		dividual yearly premium 1% of Renewal Premium	A
		ess would flourish yea	ear after year and the logic behind this ar after year and the overall income of thincrease in volume.	CHAIRMAI

As per clause No.5, of the agreement, M/s. G.C.I. was also given business targets

## MINUTES OF 150<sup>TH</sup> MEETING OF THE BOARD OF DIRECTORS

- TORGETORS	HELD AT	ON	TIME
RECTORS	KARACHI	25-12-1999	
NUTE BOOK	454 55 45 45 45 45 45 45 45 45 45 45 45	, v	

## a) F.Y.P., No. of Policies and Growth Rate:

Years	No. of Policies	First Year Premium (Million in Saudi Arabia)	Growth Rate
First	500	1.50	•
Second	750 ·	2.25	50%
Third	1000	3.00	33%
Fourth	1250	3.75	25%
Fifth and Subsequent ye	ar 1600	4.70	25% each year

- 26. In case if GCI failed to achieve at least 75% of the FYP target in any year, its compensation computed in relation to First Year Premium would be reduced by 20% as per clause 7.3 of the agreement.
- b) Second Year Persistency:
- Minimum 65% with a target to reach 70% or more.
- 28. In case if second year persistency fell below 60%, compensation computed in relation to the renewal premium would be reduced by 25% as per Clause 5.2 of the agreement.
- c) Renewal Persistency:
- 29. Minimum 85% Renewal (third year and thereafter) Persistency with an aim to reach 90% or more.
- 30. In case if Renewal Persistency fell below 79%, compensation computed in relation to renewal premium would be reduced by 25% as per Clause 5.3 of the agreement.
- 31. In case if both Second Year Persistency and Renewal Persistency fell below 60% and 79% respectively, the compensation in relation to renewal premium payable to "GCI" would be reduced by 33% as per Clause 5.4 of the agreement.
- 32. M/s. G.C.I. failed to achieve the targets given to them in all the activities as was evident from the statement enclosed at annexure 'B' of the memorandum submitted by ED(Int'l) to the Board. Since the term of agreement had entered into 5<sup>th</sup> year, the compensation payable to M/s. G.C.I. was also reduced to 10% on FYP and 1% on renewal w.e.f. June, 1999 Accordingly their compensation was reduced and deductions were made while paying the same in terms of the agreement.
- 33. M/s. G.C.I. did not agree to the reductions in rates for payment of compensation and also deduction by State Life made for non completion of targets.
- 34. M/s. GCI had claimed that the operation was costing them more than what they are receiving from State Life. They had therefore asked State Life to increase their compensation on F.Y.P. to 20% and on renewal premium to 3% and also to pay the cost of medical facilities to State Life sales staff according to Saudi Laws.



## MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

DIRECTORS	HELD AT	ON	TIME
INUTE BOOK	KARACIII	25-12-1999	",

- 35. M/s. G.C.I. was repeatedly objecting to the deductions made by State Life for non-completion of targets on the plea that commitments made by State Life were also not fulfilled. These deductions had been made by State Life for non-completion of various target figures as provided in the agreement.
- 36. They were also claiming one time compensation on the business prior to agreement with the contention that these business were also finalized through them. Since the signing of agreement took place in June, 1994, this business was not included in their targeted figures and no compensation was paid.
- 37. M/s. G.C.I. was claiming that the payment of one time compensation for the business prior to signing of formal agreement between State Life and M/s. G.C.I. was discussed in a meeting while final draft of the agreement was being considered Although no communication on this issue was available on our record, but M/s. G.C.I. has sent us a copy of their letter addressed to the then Executive Director (International) which was placed at Annexure "C" of the memorandum to Board.
- 38. M/s. G.C.I. had claimed one time compensation on business amounting to US \$.61,498/- from August, 1992 @ 21% i.e. 16% compensation plus 5% Sponsorship which works out to US \$.12,915/-.
- 39. In their recent letters dated 18th October, 1999 and 7th December, 1999 enclosed at Annexures "D" and "E" of the memorandum to the Board, M/s. G.C.I. emphasized that deductions made by State Life on non completion of target should be released failing which they would have no alternative but to invoke article 13 of the Agreement to place the matter before Arbitration. They have further stressed that if their request for increase in rate of compensation was not acceded to they would had to treat the agreement with State Life as terminated on 31.12.1999.
- 40. ED(Int'l) pointed out that as per clause 11 of the agreement either party can terminate agreement after giving 6 months prior notice for termination.
- 41. ED(Int'l) suggested that members of the Board of Directors could consider the following issues and take a decision accordingly:-

a) One time compensation on business prior to agreement:

- 42. Since the then ED(Int'l) of State Life visited Saudi Arabia from 19-25<sup>th</sup> May, 1993 to assess the expansion of business of the Corporation through some Sponsor in K.S.A., the payment of one time compensation may be considered on policies issued after 25<sup>th</sup> May, 1993 amounting to US \$.38,085/-. Further since there was no Sponsorship agreement hence only compensation at the rate not exceeding 16% amounting to US \$.6,093/- may be considered.
- b) Deductions made by State Life on Non completion of target in accordance with the terms of agreement:
- 43. These deductions had been made in terms of various clauses of the agreement. However M/s. G.C.I. was not agreeing on these deductions with the plea that State Life has also not fulfilled some of its commitments as detailed in Annexure "F" to the memorandum to the Board.



## STATE LIFE

INSURANCE CORPORATION OF PAKISTAN

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DIRECTORS	HELD AT	ON	TIME
	KARACHI	25-12-1999	
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Demand of M/s. G.C.I. claiming higher rate of compensation: c)

As per terms of agreement, rate of compensation from June, 1999 had been 44. reduced to 10% on F.Y.P. and 1% on renewal premium. M/s. G.C.I. was demanding that rate of compensation be increased to 20% on F.Y.P., and 3% on Renewal Premium, as the operation was costing them more than what they were receiving from State Life.

Payment for Medical Facilities to State Life sales staff: d)

M/s. G.C.I. had further demanded that payment for medical facilities to State Life 45. sales staff according to Saudi Laws be also given to them by State Life. No such facility was previously included in the agreement.

After deliberation, the Board resolved as under: 46.

### RESOLVED

Action; FD(Int'l)

"that ED(G&P), ED(Int'l) and ED(B&A) be and were hereby authorized to review the demands of M/s. GCI, Chief Agent of State Life for Saudi Arabia, negotiate and finalize reasonable demands and execute agreement on terms favourable to the Corporation."

### APPROVAL OF BONUS TO OFFICERS FOR THE YEAR 1998. [IEM (10) ED(P&GS)/ED(B&A) MEMORANDUM DATED 21-12-1999.

- ED(P&GS) presented before the Board a memorandum recommending as per past practice payment of bonus to officers of the Corporation for the year 1998 @ 2.5 months basic pay as 31-12-1998. The Corporation had 1605 officers on its payroll during the year 1998 and there was a budget provision of Rs.47.018 million for the year 1998 and Rs.47.654 million for the year 1999.
- On 15th May, 1999 the Finance Division, while granting its approval for the payment of bonus to officers of State Life for the year 1996 at the rate of 2.5 month's pay informed that they would not consider any further proposal for the payment of bonus to the officers until the following conditions were met:
- State Life settles the schedule for payment of dividend to the Government; and
- (ii) Modalities for full accounting of gratuity and pension in State Life accounts, in consultation with cost accounts organization, are settled.
- The conditions set out by the Finance Division had been complied with and fulfilled, and accordingly a letter dated 25-10-1999 had been sent to the Ministry of Commerce intimating them of compliance with a request to obtain early approval from the Finance Division for the payment of bonus to officers for the year 1997 equal to 2.5 month's pay. It was hoped that the concurrence from the Finance Division would be obtained shortly.
- 50. After deliberation, the Board resolved as under:

### RESOLVED

(i) "that the above proposal for payment of bonus to officers of the corporation for the year 1998 @ 2.5 months basic pay as at 31-12-1998 be and was hereby approved. A reference be made to the Ministry of Commerce for obtaining a concurrence from the Finance Division."

Action FD(PAGS)



ED(B&A)

## INSURANCE CORPORATION OF PAKISTAN

### MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

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NUTE BOOK			·

Action: ED(P&GS ED(B&A) (ii) "that as requested by the Officer's Federation of State Life Insurance Corporation of Pakistan, payment of one month's basic pay to officers of the Corporation on the occasion of Eid-ul-Fitr as advance against bonus approved by the Board for the year 1998 be and was hereby approved. The approval is subject to an undertaking to be given by the officers, that in case if the Government does not approve the payment being recommended by the Board to the Ministry of Finance through Ministry of Commerce, the same would be recovered immediately.

ITEM (11) POSITION PAPER ON FINANCIAL IRREGULARITIES IN G&P DIVISION.
ED(G&P) MEMORANDUM DATED 22-12-1999.

- 51. ED(G&P) presented before the Board a position paper in respect of investigations being carried out for financial irregularities in G&P West Zone Karachi.
- 52. ED(G&P) informed that Zonal Head(G&P) West and Zonal Accountant had reported on 5/11/1999 about detecting a bogus claim on 3/11/1999 in their zone, details of which were as follows:
  - i. A death claim amounting to Rs.462,300/- was processed against Group Policy of National Bank of Pakistan showing death of an employee S.M. Zahoor Jafri, Ex-Vice President which was fake and bogus. The death claim bearing No.GDC-0239/W/99 was processed in respect of above named employee of National Bank of Pakistan but claim cheques was issued favouring M/s. Shahsons an unknown firm not insured with State Life.
  - ii. On informal contact, NBP confirmed that no employee by the name of S.M. Zahoor Jafri existed on their payroll, as such the question of lodging the claim did not arise. The Zonal Head and other concerned officers immediately requested the bank authorities to stop payment against State Life cheque No.010020 dated 03/11/1999 for Rs.462,300/- favouring M/s. Shahsons. Habib Bank, State Life Corporate Branch, Karachi vide their letter dated 05-11-1999 confirmed having noted the instructions to stop payment and accordingly the payment was stopped.
- 53. ED(G&P) and B&A constituted a committee comprising of the following officers to investigate the matter and to submit a report on the findings.
  - 1. Mr. Manzoor Ahmed, Divisional Accountant(G&P)
  - 2. Mr. Ziaur Rehman Ghani, AGM(G&P) Central Zone
  - 3. Mr. Mukhtar A. Chaudhry, Manager(IA&E)/PO
  - 4. Mr. Sultan Masood Nagi, Zonal Head(G&P) West.
- 54. The Committee submitted its preliminary report on 12-11-1999 to ED(G&P). While investigating the matter, the said committee also probed and checked some other claims settled previously and detected a few other cases which have been settled and paid to M/s. Shahsons on different dates which were also bogus. Muslim Commercial Bank has informed that the total amount paid to M/s. Shahsons was Rs.400,000/- through two cheques of Rs.100,000/- each presented in 1997 and two cheques of Rs.100,000/- each pertaining to 1999 besides the above claim of Rs.462,300/- whose payment was stopped.



## STATE LIFE

INSURANCE CORPORATION OF PAKISTAN

## MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

DIRECTORS	HELD AT	ON	TIME
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Muslim Commercial Bank, Campbell Street Branch, Karachi had informed informally that the account of Shahsons was dormant and cheques issued only by State Life have been deposited in it and it appeared that the account was opened only for receiving the amounts of bogus claims from State Life.

- 55. The Matter had also been reported to S.H.O. Mitha Dar Police Station, Karachi vide letter dated 22/11/1999. An Assistant Director from FIA visited the Principal Office of State Life on 10-12-1999 and met the Chairman and requested to provide the relevant documents.
- 56. ED(G&P) also informed that four fake cases of Rs.1 lac each against other policy holders i.e. M/s. Al-Zulfiqar Brothers and one case valuing Rs.100,000/- of Sana Industries have also been detected on investigations by another preliminary enquiry committee.
- 57. Further investigations had revealed three more cases of fraud committed in the months of September & October'99 vide cheques dated 10-09-1999 for Rs.300,000/-, dated 29-09-1999 for Rs.300,000/- and dated 06-10-1999 for Rs.415,000/- respectively making a total of Rs.1,015,000/- on the same pattern.
- 58. Officers who remained posted as Zonal Heads of the now Western Zone of G&P at Karachi during the years 1997-99 have since been transferred. The Divisional Head (G&P) has also been replaced. In a major reshuffle officers/employees numbering 12 have been transferred from that zone.
- 59. The matter is currently under investigation by FIA and simultaneously departmental enquiry has also been ordered and AGM(Sys) has been appointed as the Enquiry Officer to investigate the matter by P&GS Division.
- 60. ED(G&P) also informed that the following corrective measures have been taken to avoid recurrence of such incidents in future:
  - i. the Zonal Heads have been made responsible for approving the claim payment vouchers on the basis of recommendation of the Zonal Claims Committee.
  - ii. All cheques shall henceforth be counter signed by the concerned Zonal Head after these have been signed by the concerned Zonal Accountant.
  - iii. All the Zonal Accountants have been instructed to be more careful about safe custody of cheque books and other important documents.
- 61. After deliberation, the Board resolved as under:

### RESOLVED

"that the Board had noted the above financial irregularities with serious concern and requested ED(G&P)/ED(P&GS) to complete the enquiry and take necessary actions against those found guilty of financial irregularities and negligence."

## FIEM (12) POSITION PAPER ON APPOINTMENT OF INVESTMENT ADVISOR. ED(INV) MEMORANDUM DATED 22-12-1999.

62. ED(Inv) presented before the Board a position paper on appointment of Investment Advisor/Consultant. The Board at its 148<sup>th</sup> meeting held on 11<sup>th</sup> and 12<sup>th</sup>

CHAIRMAN'S



Action: ED(G&P)

## INSURANCE CORPORATION OF PAKISTAN

## MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

IRECTORS	HELD AT	ON	TIME
	KARACHI	25-12-1999	
NUTE BOOK	and and a country	A-4- A-4- A-4- A-4- A-4- A-4- A-4- A-4-	

September 1999 had instructed that an Investment Advisor be appointed to streamline the various functions of the Investment Division and for functional training of its employees for portfolio management and various functions related thereto. The Investment Advisor would also assist in re-structuring in State Life Investment portfolio. The Board had constituted a Committee consisting of ED(Inv), ED(PHS), EDB&A) with Divisional Head(Inv) as member secretary to finalize scope of work, call for quotations from other brokerage houses, evaluate their technical and financial proposals regarding services to be provided and price quoted. The Committee was also authorized to negotiate, finalize and execute the agreement with the selected firm with instruction to incorporate clause of termination in the agreement.

- ED(Inv) informed that brokerage house who did not have investment license in their own names were disqualified. Out of the qualified brokerage houses, the lowest bidder, WE expressed their inability to provide the service to the Corporation whereas the bidder with the highest point M/s. Cresbank was not willing to provide ongoing consultancy.
- The Board noted the above and requested the Committee constituted by it at its 148th meeting to negotiate, finalize and execute the agreement as authorized in its above meeting.

MERGER OF KARACHI ZONES OF GROUP & PENSION DIVISION, **ITEM (13)** ED(G&P) MEMORANDUM DATED 22-12-1999.

- ED(G&P) presented before the Board a memorandum regarding merger of 65. Karachi Zones of Group & Pension to be named as Karachi Zone and down grading of Hyderabad Zone to Sector Office and its attachment with the proposed Karachi Zone. ED(G&P) also recommended that Quetta Sector be attached with the proposed Karachi Zone.
- ED(G&P) informed that Western Zone Karachi had incurred losses during 1996, 66. 1997 and 1998 due to high claim ratio and lower premium rates and lower volume of business. Negative contribution to life fund for the year 1996, 1997 and 1998 was Rs.100 million, Rs.46 million and Rs.36 million against the premium of Rs.282 million, Rs.299 million and Rs.272 million respectively. Presently, the Central Zone was located on the 9th floor and Western Zone was located on the 6th floor of State Life Building No.2, Wallace Road, Karachi, as such its merger would not caused any administrative problem.
- ED(G&P) further suggested that Hyderabad Zone be down graded to Sector 67. Office and attach with the the proposed Karachi Zone as its 70%business comes from Balochistan and most of the remaining 30% premium was generated from policyholders having their head offices at Karachi. The total premium of Hyderabad Zone was Rs.29 million, Rs.34.5 million and Rs.41.1 million for the years 1996, 1997 and 1998 respectively. The Sector Office Quetta presently attached with Hyderabad Zone be attached with the proposed Karachi Zone subsequent to the above mergers. The above measures would result in annual saving of about Rs. 10 million.

68. After deliberation, the Board resolved as under: CHAIRMAN'S INITIALS

Action: FD(lav)

## MINUTES OF 150<sup>TH</sup> MEETING OF THE BOARD OF DIRECTORS

RECTORS	HELD AT	ON	TIME
NUTE BOOK	KARACHI	25-12-1999	
, and the book	RESOLVED		
Action: ED(G&P)	(i) "that two Karachi G&P Zones be merge Zone."	d into one Zone to be named as Karachi	
Action: ED(G&P)	(ii) "that the Hyderabad Zone be downgrad the Karachi Zone."	ded to Sector Office and attached with	
Action: FD(G&P)	(iii) "that the Quetta Sector be attached with	n the Karachi Zone."	
ction: FD(G&P)	(iv) "that the Ministry of Commerce's ap Karachi Zone, downgradation of Hyderaba of Hyderabad Sector Office and Quetta Sec	d Zone to Sector Office and attachment	s s
Ī	TIEM (14) APPOINTMENT OF AUDITORS ED(B&A) MEMORANDUM DAT		
	69. ED(B&A) presented before the Board a mof panel of auditors who carried out the audit of 1998 and (ii) approval of new panel of auditors for	the accounts of State Life for the year	
	70. ED(B&A) informed that the normal prace appointment of External Auditors had been that, at of the preceding year, a proposal was put up to the panel of auditors to carry out the audit of accounts by the Board in 1994 to have a combination of old continuity of work and auditors' understanding about	the time of approval of annual accounts as Board of Directors for approval of a of the current year. It was also decided and new firms in order to maintain the	25
	71. However, on the advice of Ministry of recommended names of comparatively larger profit the year 1998. As a result of recommendation of the audited accounts for 1997, i.e. M/s. S. P. Amjad & Company were dropped and were replaced with MAhmed & Co. The Auditor General of Pakistan ratchanged only after completion of 5 years and the mark, only then it could be changed earlier.	essional firms for audit of accounts for the Board, names of two firms, who had the Company and M/s. S. M. Masood & M/s. Taseer Hadi Khalid and M/s. Riaz lised the objection that a firm should be	
	72. ED(B&A) further informed that since much accounts for 1998 was withheld for want of appeals keeping in view the objection of Auditor General recommended that the same panel of auditors what 1997 be retained. Accordingly, a letter was written Ministry of Commerce requesting that State Life panel of auditors for the year 1998 which had eat 1997.	of Pakistan (para 71) the Management to had earlier audited the accounts for on 30 <sup>th</sup> April, 1999 to Joint Secretary, be given permission to retain the same	CHAIRMAN'S
÷	73. Since no reply was received from the Mini 14 <sup>th</sup> June, 1999 was sent to Additional Secretary, Norder to avoid further delay in audit of accounts for	Ministry of Commerce informing that in	INITIALS

## STATE LIFE

INSURANCE CORPORATION OF PAKISTAN

### MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

DIRECTORS	HELD		ON .	TIME
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retain the same panel of auditors which had audited the accounts for the year 1997. The panel of auditors which audited the accounts for the year 1997 comprised of the following firms of Chartered Accountants:

- i) M/s. Khalid Majid Husain Rahman, Chartered Accountants, Karachi.
- ii) M/s. M. Yousuf Adil Saleem & Co., Chartered Accountants, Karachi.
- iii) M/s. S. M. Masood & Co., Chartered Accountants, Lahore.
- iv) M/s. S. P. Amjad & Co., Chartered Accountants, Lahore.
- 74. Letters were accordingly issued to firms of chartered accountants, mentioned in para 73 above, to carry out the audit of annual accounts of the Corporation for the year 1998. The annual accounts duly audited have been approved by the Board in the meeting held on 11/12<sup>th</sup> September, 1999 which have subsequently been signed jointly by all these four firms of Chartered Accountants.
- 75. Later on, a letter dated 16<sup>th</sup> September, 1999 was received from Deputy Secretary, Ministry of Commerce, Islamabad, intimating that the competent authority had granted "no objection" in principle to the replacement of auditors (M/s. S. M. Masood & Co and S.P. Amjad & Co. with M/s. Muniff Ziauddin & Co. and M/s. Riaz Ahmad & Co.), subject to the following condition:

"As auditing of accounts for the year 1998 had been assigned to the panel of (CA firms approved by that office (Auditor General), assurance was required that in the event of replacement of CA firms there would, in practice, be no adverse implications and that replacement would take place smoothly without any repercussions."

- 76. On the basis of approval by the Federal Government for the year 1998, as stated in para 75, the panel consisted of the following firms:
  - i) M/s. Khalid Majid Hussain Rahman, Chartered Accountants
  - ii) M/s. M. Yousuf Adil Saleem & Co., Chartered Accountants
  - iii) M/s. Muniff Ziauddin & Co., Chartered Accountants
  - iv) M/s. Riaz Ahmad & Co., Chartered Accountants
- 77. The audit of accounts for the year 1998 was, however, got completed from the previous panel of Chartered Accountants who had carried out the audit of accounts for the year 1997, as explained in paras 73 & 74, against the audit fee/out of pocket expenses earlier approved for 1997, instead of the panel stated in para 75 and 76 above for which approval was received subsequently. The services of the new auditors M/s. Muniff Ziauddin & Co. and M/s. Riaz Ahmed & Co. approved by the Federal Government, therefore, could not be utilized.
- 78. ED(B&A) suggested that M/s. Khalid Majid Hussain Rehman, Chartered Accountants, Karachi, had also now completed five years term, they could, therefore, be replaced by any of the other firms namely M/s. Aslam Malik & Co., Chartered Accountants, Lahore or M/s. Sidat Hyder Qamar Maqbool & Co., Chartered Accountants, Lahore.



INSURANCE CORPORATION OF PAKISTAN

DIRECTORS	HELD AT	ON	TIME
MINUTE BOOK	KARACHI	25-12-1999	
· ·	79. ED(B&A) accordingly proposed that the fo	ollowing panel of audit firms for 1999	
	<ul> <li>i) M/s. M. Yousuf Adil Saleem &amp; Co.,</li> <li>ii) M/s. Muniff Ziauddin &amp; Co., Charter</li> <li>iii) M/s. Riaz Ahmad &amp; Co., Chartered</li> <li>iv) M/s. M. Aslam Malik &amp; Co., Charter</li> </ul>	red Accountants, Karachi Accountants, Lahore	
	80. The Board had approved audit fee of Rs.80 Rs.400,000/- for the year 1998 which was same a however, authorized to negotiate and finalize the approved panel of auditors and with the discretion of last approved audit fee/out of pocket expenses for however not exercised for audit of 1998 accounts.	as for the year 1997. ED(B&A) was, the fee for the year 1998 with the then fallowing an increase upto 20% of the	-
	81. It was proposed that audit fee and out of approved at the same fee as that of 1997 and negotiate and finalize the audit fee/out of pocket exmaximum increase of 20% over 1998.	1998 with authority to ED(B&A) to	
	82. The accounts of UAE and Kuwait Offices for were audited by M/s. KPMG, Chartered Accountary including out of pocket expenses. It was proposed the year 1999 against the same fee.	nt, Dubai against a fee of DH:35,000/-	
	83. The Auditor General had already given appr Muniff Ziauddin & Co., and M/s. Riaz Ahmad & C audit of year 1998. Matter was now submitted to the	o., Lahore which, however was for the	=
	a) Post facto approval of the Board for getting by the panel of auditors who carried out the aud para 73 and 74.		
	b) Approval of the new panel of auditors as mentioned in para 80 & 81, 1999.		
g X	c) Approval of UAE Auditors, as mentioned in	para 82 above.	in the second
	84. After approval by the Board, the names of the para 79 and 80, would be referred to the Minist Competent Authority for audit of accounts for the year.	ry for getting the concurrence of the	
	85. After deliberation, the Board resolved as unde	r:	25 2
e	(i) "that post-facto approval of getting the Corporation of Pakistan for the year ended 31st		CHAIRMA

Action: ED(B&A)

Corporation of Pakistan for the year ended 31st December 1998 audited by the panel of auditors who carried out the audit of State Life account for the year 1997 at the same total audit fee and out of pocket expenses as approved for 1997 be and was hereby allowed."



### MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

RECTORS	HELD AT	ON	TIME
NUTE BOOK	KARACHI	25-12-1999	
Action: ED(B&A)	(ii) "that the following panel of auditors for hereby approved at an audit fee of Rs.800, Rs.400,000 subject to final approval by Min Pakistan:	000 and out of pocket expenses of	f
	(i) M/s. Taseer Hadi Khalid & Co., Chartered (ii) M/s.M. Yousuf Adil Saleem & Co., Charter (iii) M/s. M. Aslam Malik & Co., Chartered Account (iv) M/s. Riaz Ahmad & Co., Chartered Account	cred Accountants, Karachi countants, Lahore	
Action: ED(B&A)	Further ED(B&A) was authorized to negotiate pocket expenses with the above panel of audit year 1999 with the discretion of increase upto and out of pocket expenses for 1997.	tors for the audit of accounts for the	e
Action: FIX(B&A)	(iv) "further that M/s. KPMG, Chartered Accappointed as auditors for the audit of 1999 business operations of Kuwait and Saudi A including out of pocket expenses."	accounts of U.A.E. office including	g
	FIEM (15) PROVISION OF CORPORATION DIVISIONAL HEADS. ED(P&GS)/ED(B&A) MEMORAN	**************************************	4
	86. ED(P&GS) and ED(B&A) presented by recommending facility of Corporation's maintained Principal Office. ED(P&GS) informed the Board of provided the facility of Corporation's maintained carrental, presently admissible which amounted to Relief approximately.	l car for all the Divisional Heads a that once the Divisional Heads were ar, they would not be entitled to car	t r
<b>)</b>	87. After deliberation, the Board resolved as unde	er:	
Action: ED(P&GS)	RESOLVED  "that the facility of Corporation's maintained ca Office subject to availability would be provided rental allowed to them would be withdrawn."		
A	ITEM (16) APPROVAL OF INCREASE IN MEDICAL ADVISORS'. ED(PHS) MEMORANDUM DATEI		
	88. ED(PHS) presented before the Board a memory chief Medical Advisors/Medical Advisors emolument that specialist Doctors possessing Post Graduate Description for underwriting purposes. State Lia Advisors/Medical Advisors as underwriters at various fee was last increased at Rs.1000/- per month w.e.f. I at its 178th meeting held on 19th April 1994.	nts/remuneration. ED(PHS) informed begree were appointed to give their fe has at present 29 Chief Medical as Zones. Their remuneration/retainer	CHAIRMAN'S INITIALS

## MINUTES OF 150<sup>TH</sup> MEETING OF THE BOARD OF DIRECTORS

89. ED(PHS) further informed that request had been received from Chief Medical Advisors/Medical Advisors and Functional Heads of New Business Departments of various Zones for enhancement of retainer fee of the the CMA's were not prepared to work for State Life at their present remuneration. Furthermore, State Life was facing difficulties in obtaining quality opinions on underwriting cases referred to them.  90. After deliberation, the Board resolved as under:  RESOLVED  (i) "that the Board approved the under-mentioned recommendation of the PHS Division in respect of revision of the retainer fee of CMA's!  Category Number of Increase per Total effect CMA's CMA (monthly)  a. CMA's working before 02 Rs.5,000/- Rs.10,000/- Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.17,500/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- their remuneration increases to minimum level of Rs.5000.  Total 29 Rs.81,500/-	TIME		ON	-XI	HELD AT	RECTORS
89. ED(PHS) further informed that request had been received from Chief Medical Advisors/Medical Advisors and Functional Heads of New Business Departments of various Zones for enhancement of retainer fee of the Chief Medical Advisors, as many of the CMA's were not prepared to work for State Life at their present remuneration. Furthermore, State Life was facing difficulties in obtaining quality opinions on underwriting cases referred to them.  90. After deliberation, the Board resolved as under:  RESOLVED  (i) "that the Board approved the under-mentioned recommendation of the PHS Division in respect of revision of the retainer fee of CMA's:  Category Number of Increase per Total effect (monthly)  a. CMA's working before 02 Rs.5,000/- Rs.10,000/- Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.17,500/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- than 5 years  c. CMA's appointed recently 03 Rs.4,000/- their remuneration increases to minimum level of Rs.5000.  Total 29 Rs.81,500/-			25-12-1999	CHI -	KARAC	2
Advisors/Medical Advisors and Functional Heads of New Business Departments of various Zones for enhancement of retainer fee of the Chief Medical Advisors, as many of the CMA's were not prepared to work for State Life at their present remuneration. Furthermore, State Life was facing difficulties in obtaining quality opinions on underwriting eases referred to them.  90. After deliberation, the Board resolved as under:  RESOLVED  (i) "that the Board approved the under-mentioned recommendation of the PHS Division in respect of revision of the retainer fee of CMA's:  Category Number of Increase per Total effect Of CMA's CMA (monthly)  a. CMA's working before 02 Rs.5,000/- Rs.10,000/- Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.17,500/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- their remuneration increases to minimum level of Rs.5000.  Total 29 Rs.81,500/-		m Chief Medical	ad been received fro	that request h	89. ED(PHS) further informed	2 2
RESOLVED  (i) "that the Board approved the under-mentioned recommendation of the PHS Division in respect of revision of the retainer fee of CMA's:  Category  Number of Increase per Total effect (monthly)  a. CMA's working before Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.10,000/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- than 5 years  c. CMA's appointed recently -their remuneration increases to minimum level of Rs.5000.  Total 29 Rs.81,500/-		various Zones for enhancement of retainer fee of the Chief Medical Advisors, as many of the CMA's were not prepared to work for State Life at their present remuneration. Furthermore, State Life was facing difficulties in obtaining quality opinions on				
(i) "that the Board approved the under-mentioned recommendation of the PHS Division in respect of revision of the retainer fee of CMA's:  Category Number of Increase per CMA (monthly)  a. CMA's working before 02 Rs.5,000/- Rs.10,000/- Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.17,500/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- than 5 years  e. CMA's appointed recently 03 Rs.4,000/- their remuneration increases to minimum level of Rs.5000.  Total 29 Rs.81,500/-	-	<u> </u>	ler:	resolved as und	90. After deliberation, the Board	
Division in respect of revision of the retainer fee of CMA's:  Category  Number of Increase per (monthly)  a. CMA's working before Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.17,500/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- than 5 years  e. CMA's appointed recently 03 Rs.4,000/- their remuneration increases to minimum level of Rs.5000.  Total 29 Rs.81,500/-					RESOLVED	٠, ،
Of CMA's CMA (monthly)  a. CMA's working before Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.17,500/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- than 5 years  c. CMA's appointed recently 03 Rs.4,000/- Total 29 Rs.81,500/-		tion of the PHS	ntioned recommendate of CMA's:	the under-me of the retainer	(i) "that the Board approved Division in respect of revision	Action: ED(PHS)
Nationalization  b. CMA's working for 05 Rs.3,500/- Rs.17,500/- more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- than 5 years  c. CMA's appointed recently 03 Rs.4,000/- their remuneration increases to minimum level of Rs.5000.					Category	x x
more than 10 years.  c. CMA's working for 05 Rs.3,000/- Rs.15,000/- more than 5 years but less than 10 years.  d. CMA's working less 14 Rs.2,500/- Rs.35,000/- than 5 years  c. CMA's appointed recently 03 Rs.4,000/- their remuneration increases to minimum level of Rs.5000.		Rs.10,000/-	Rs.5,000/-	02		
more than 5 years but less than 10 years.  d. CMA's working less than 5 years  e. CMA's appointed recently -their remuneration increases to minimum level of Rs. 5000.  Total  29  Rs. 2,500/-  Rs. 35,000/-  Rs. 4,000/-  Rs. 81,500/-	a.	Rs.17,500/-	Rs.3,500/-	05	THE CONTRACTOR OF THE CONTRACT	
than 5 years  c. CMA's appointed recently 03 -their remuneration increases to minimum level of Rs. 5000.  Total 29  Rs. 81,500/-		Rs.15,000/-	Rs.3,000/-	05	more than 5 years	
-their remuneration increases to minimum level of Rs. 5000.  Total 29 Rs. 81,500/-		Rs.35,000/-	Rs.2,500/-	14	the state of the s	7
		Rs.4,000/-		03	-their remuneration increases	
		Rs.81,500/-		29	Total	
(ii) "that minimum remuneration of newly appointed CMA's would henceforth be Rs. 5000 per month."		ld henceforth be	ppointed CMA's wor	on of newly ap		Action ED(PHS)
(iii) "that an increment of Rs.500/- p.m. depending upon the performance of the respective medical advisors would be allowed by ED(PHS) at the beginning of each year."	v				respective medical advisors wo	Action ED(PHS)
Ċ	HAIRMAN'S INITIALS	t Chief Medical			(iv) "that ED(PHS) be and	Action: ED(Piffs)

## MINUTES OF 150 TH MEETING OF THE BOARD OF DIRECTORS

	1		ON ON	TIME	
DIRECTORS		HELD AT	ON	111112	
AINUTE BOOK		KARACHI	25-12-1999		
,				3	8.5
u e	91. The meeting.	consideration of the items 2, 6 & 9 w	as deferred by the Board until its next	-	
n u	ПЕМ (2)	RATIFICATION OF 256 <sup>TH</sup> M COMMITTEE HELD ON 26 <sup>TH</sup> NO	EETING OF THE EXECUTIVE OVEMBER, 1999.		
	TTEM (6)	PROMOTION OF AREA MANAGINCHARGE(S&D) MEMORAND		-	
	ПЕМ (9)	IMPLEMENTATION REPORT C PREVIOUS MEETING OF THE B			
and the second	92. The r	neeting ended with vote of thanks to the	e Chair.	, to F	
<i>t</i> -			Myll	_	
			CHAIRMAN		
9	1		1		

MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

>	INOTES OF THE THE		
DIRECTORS	HELD AT	- ON	TIME
INUTE BOOK	KARACHI	25-12-1999	
INUIE BOOK	* * * * * * * * * * * * * * * * * * * *		

Annexure-"A"

# STATE LIFE INSURANCE CORPORATION OF PAKISTAN BUDGET FOR THE YEAR 1999 (REVISED) AND 2000

## INCOME

(Rs. in Million)

WORKING CODE	TITLE OF ACCOUNTS	APPROVED BUDGET 1999	REVISED BUDGET 1999	APPROVED BUDGET 2000
	A. PREMIUM INCOME:		1	
	First year premium including		e e	
	Annuity & Single premium	a		, 1
650 TO 672	First Year Premium			
	PAKISTAN	1636.000	1350.000	1650.000
	OVERSEAS	125.000	159.000	193.000
	Total	1761.000	1509.000	1843.000
690	Annuity & Single Premium	5.000	15.000	5.000
	First year premium including Annuity & single premium	1766.000	1524.000	1848.000
676 TO 677	Renewal Premium :			
	Second Year Premium	. [	9:	*
	PAKISTAN	850.000 v	738.000	878.000
· 8 =	OVERSEAS	70.000	51.000	111.000
	Third Year & above PAKISTAN	3940.000	3844.000	4120.000
	OVERSEAS	130.000	150.000	186.000
	Total Renewal Premium	4990.000	4783.000	5295.000
	Total Individual Life Premium	6756.000	6307.000	7143.000
683 TO 686	Group Premium : Group Life	1600.000	1300.000	1515.000
	Health Insurance	1000.000	1.500.000	85.000
		1600.000	1300.000	1600.000
	Total (Group Premium) TOTAL PREMIUM INCOME:-	8356,000	7607.000	8743.000
	TOTAL PREMIUM INCOME:-	000,000	7007.000	6743.000

(Rs.in Million)

## STATE LIFE INSURANCE CORPORATION OF PAKISTAN

MINUTES OF 150TH MEETING OF THE BUARD OF DIRECTORS

	HELD AT	ON	TIME
DIRECTORS		25-12-1999	
AINUTE BOOK	KARACHI		
		Annexure-"A"	
`.		[Page 2]	

WORKING CODE	TITLE OF ACCOUNTS	APPROVED BUDGET 1999	REVISED BUDGET 1999	APPROVED BUDGET 2000
,	B.INVESTMENT & OTHER INCOME			
693 TO 697	Interest on Policy Loans	423.000	440.000	500.000
	Investment Income (Gross)	6940.000	7145.000	7868.000
v	Misc/Other Income and Adjustments	10.000	10.000	12.000
	Sub Total:	7373.000	7595.000	8380.000
~	Rental Income (Gross)	360.000	330.000	364.000
	TOTAL INVESTMENT AND OTHER INCOME:-	7733.000	7925.000	8744.000
	TOTAL GROSS INCOME:-	16089.000	15532.000	17487.000

IRECTORS

NUTE BOOK

MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

HELD AT

NARACHI

25-12-1999

Annexure-"B"

# STATE LIFE INSURANCE CORPORATION OF PAKISTAN BUDGET FOR THE YEAR 1999 (REVISED) AND 2000

## PAYMENTS TO POLICYHOLDERS

(Rs.in Million)

WORKING CODE	TITLE OF ACCOUNTS	APPROVED BUDGET 1999	REVISED BUDGET 1999	APPROVED BUDGET 2000
755 TO 763	Death Claims			}
764	PAKISTAN OVERSEAS Total	795.000 8.000 803.000	572.000 9.000 581.000	620.000 7.000 627.000
	PAKISTAN OVERSEAS Total	4.000 4.000	3.500 - 3.500	4.000
765 TO 769	Maturity Claims		,	2
	PAKISTAN OVERSEAS Total	1210.000 70.000 1280.000	1076.000 92.000 1168.000	1247.000 110.000 1357.000
770 -A G	Group Claims:	1300.000	1075.000	1250.000

DIRECTORS

INUTE BOOK

MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

HELD AT

ON

TIME

25-12-1999

Annexure-"B" [Page 2]

(Rs.in Million)

WORKING CODE	TITLE OF ACCOUNTS	APPROVED BUDGET 1999	REVISED BUDGET 1999	APPROVED BUDGET 2000
771	Group Profit Commission	147.000	100.000	110.000
u	Health Insurance Claim	-	9	65.000
u	*		9	
e	Annuities -	5.000	7.200	8.500
, -			W. 70.1	·
	Surrenders		,	
	PAKISTAN OVERSEAS Total	25.000	33.000	42.000
738 TO 786	Bonus to Policyholders	0.000	0.000	0.000
" <sub>V</sub> "	TOTAL POLICY PAYMENTS:-	5514.00	4777.700	4763.500

MINUTES OF 150TH MEETING OF BOARD OF DIRECTORS

RECTORS	HELD AT	ON	TIME
UTE BOOK	KARACHI	25-12-1999	9.3

### Annexure - "C"

# STATE LIFE INSURANCE CORPORATION OF PAKISTAN BUDGET FOR THE YEAR 1999 (REVISED) AND 2000

### PAYMENTS TO FIELD WORKERS

(Rs. in Million) APPROVED REVISED APPROVED BUDGET BUDGET BUDGET WORKING TITLE OF ACCOUNTS CODE 1999 1999 2000 582.000 711.000 679.746 790 TO 792 Agency Commission First Year 808 TO 811 Overriding Commission First Year 644.526 552.000 674.000 0.450 0.380 804 Agency Commission Annuity 0.375 0.075 0.100 0.075 823 TO 824 Overriding Commission Annuity 31.698 27,200 33.200 812 Production Bonus to Area Managers FIELD PRIZES & AWARDS 805 15.000 18.400 i) Field Contests (Renewal/FYP premium 17.610 7.500 7.500 ii) Field convention 796 815 & Field Group Insurance 10.350 12.000 10.675 816 825 Field Medical Expenses 24.400 22.000 25.600 826 Field Office Expenses/Allied 83.875 74.000 86.000 **Facilities** TOTAL FIRST YEAR & OTHER COST:-1500,480 1283.100 1568.15

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1733

	NIMUTES OF 150TH MEETING OF THE B	DARD OF DIRECTORS	:
ECTORS	HELD AT	ON ×	TIME
TE BOOK	KARACHI	25-12-1999	

Annexure-"C"

(Page-2)

(Rs. In Million)

WORKING	TTILE OF ACCOUNTS	APPROVED BUDGET	REVISED BUDGET	APPROVED BUDGET
WORKING TITLE OF ACCOUNTS  199  799 TO 801 Agency Commission Renewal  817 TO 821 Overriding commission Renewal  TOTAL RENEWAL COST:-  39  Agency Commission Group  Overriding Commission Group  822 Overriding Commission Group  TOTAL GROUP COST:-  GRAND TOTAL:-  189  SUMMARY  Individual Life  - Within Pakistan  177	1999	1999	2000	
799 TO 801	Agency Commission Renewal	295.600	278.000	319.000
817 TO 821	Overriding commission Renewal	94.867	90.000	98.000
	TOTAL RENEWAL COST:-	390.467	368.000	417.000
793	Agency Commission Group	1.600	1.400	2.000
822	Overriding Commission Group	0.700	0.600	1.200
805	Prizes & Awards Group	0.800	0.100	0.200
	TOTAL GROUP COST:-	3.100	2.100	3.400
	GRAND TOTAL:-	1894.047	1653.200	1988.555
	SUMMARY			
^	Individual Life	- (		
v	- Within Pakistan	1778.697	1513.100	1805.155
		112.250	138.000	180.000
1	Sub - Total	1890.947	1651.100	1985.155
ç	Group Life	3.100	2.100	3.400
	Total	1894.047	1653.200	1988.555

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## STATE LIFE INSURANCE CORPORATION OF PAKISTAN

RECTORS

M	INUTES OF 150 TH MEETING OF	THE BOARD OF DIRECTOR	V.
T	HELD AT	ON	TIME
+	KA O A CLI	25-12-1999	H 11

Annexure - "D"

## STATE LIFE INSURANCE CORPORATION OF PAKISTAN

## BUDGET

### FOR THE YEAR 1999 (REVISED) AND 2000

## ADMINISTRATIVE EXPENSES

(Rs. in Million)

WORKING	TITLE OF ACCOUNTS	APPROVED BUDGET	REVISED BUDGET	APPROVED BUDGET
CODE	×	1999	1999	2000
809	Salaries	945.000	1066.000	1097.000
810	Travelling Expenses	105.000	96.000	107.000
811	Auditors Fees	1.800	2.800	3.100
812	Medical Fees	15.000	13.000	15.00
813	Law & Professional Charges	7.502	21.000	38.000
814	Advertisement	45.000	30.000	40.00
815	Printing & Stationary	32.000	30.000	32.000
816	Policy Stamps	15.000	10,5000	12.50
817	Staff Welfare	196.000	188.000	196.00
818	Postage, Telegram & Telephones	65.000	62.000	72.00
819	Utilities (Electricity, Water & Gas)	82.000	100.000	110.000
820	Entertainment	14.000	12.500	12.00
822	Bank Charges	11.000	12.000	13.00

Depreciation

Bad Debts

EXPENSES

Fund Contribution

Gratuity, Pensions, Provident

Prov. for deprn. in value of invts.

TOTAL ADMINISTRATIVE

834

835

967

	MINUTES OF 150 TH MEETING OF	THE BOARD OF DIRECTO	RS
ECTORS	HELD AT	ON	TIME
JTE BOOK	KARACHI	25-12-1999	

Annexure-"D"

[Page 2]

(Rs.in Million)

98.000

88.000

85.000

0.000

2328.100

95.000

86.000

0.000

2089.800

APPROVED APPROVED REVISED BUDGET TITLE OF ACCOUNTS BUDGET BUDGET WORKING 2000 1999 1999 CODE 13.500 13.500 16.000 823 Conference & Meeting 2.000 1.500 1,500 824 Prizes & Awards 14.000 10.000 18.000 825 Training Expenses 12.000 10.000 12.000 Computer Expenses 826 80.000 90.000 74.000 Miscellaneous Expenses 828 129.000 Rents(State Life Buildings) 102.000 100.000 829 53.000 Rents(Other Buildings) 56.000 56.000 830

91.000

76.000

5.000

1995.802

c.*	MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS				
IRECTORS	HELD AT	ON	TIME		
NUTE BOOK	KARACHI	25-12-1999			

An	nex	ur	e-"	E"
			VI.	

	Approved Budget 1999	Revised Budget 1999	Approved Budget 2000
A. Individual Life (Within Pakistan)		· ×	
First year Premium including Annuity & Single Premium	1639.000	1365.000	1655.000
Renewal Premium	4790.000	4582.000	4998.000
Total Premium	6429.000	5947.000	6653.000
Payments to field workers	1778.697	1513.100	1805.155
Administrative Expenses	1579.708	1702.122	1796.543
Outgo	3358.405	3215.222	3601.698
Cont. to Life Fund before Policy payments*	3070.595	2731.778	3051.302

MINUTES OF 150TH MEETING OF THE BOARD OF DIRECTORS

DIRECTORS	HELD AT				C	N		TIME
NUTE BOOK	KARACHI	to diffe			25-	12-1	399	
ž		a se			(A)		exure-"E"	
		1	= Rs.41 998 FUAL	19	= Rs.52 999 MATED	1 US\$	= Rs.52 ROVED ET 2000	
		Rs.	USS	Rs.	USS	Rs.	USS	
,	B. Individual Life (Overseas Business)				×		1	,
	First Year Premium including  Annuity & Single Premium	63,341	1,377.00	159,000	3060.00	193,000	3,700.00	
	Second Year Premium	41,498	902.00	51,000	990.00	111,000	2,134.00	5 20
i e	Renewal Premium	100,672	2,189.00	150,000	2,900.00	186,000	3,580.00	
	Total Premium Income	205,511	4,468.00	360,000	6,950.00	490,000	9,414.00	
	Payments to Field Workers	65,788	1,430.00	138,000	2,653.00	180,000	3,460.00	a
	Administrative Expenses	53,241	1157.00	66,999	1,250.00	81,000	1,519.00	
	Outgo	119,029	2,588.00	204,999	3,903.00	261,000	4,979.00	
	Contribution to Life Fund	86,482	1,880.00	155,001	3,047.00	229,000	4,435.00	Y V
	(Before Policy Payments and excluding Invt/Other Income) Less: Policy Payments	105,266	2,288.00	134,000	2,577.00	159,000	3,058.00	* * * * * * * * * * * * * * * * * * *
	Contribution to Life Fund	(18,784)	(408.00)	21,001	470.00	70,000	1,377.00	Jacob .
	(After Policy Payments and excluding Invt/Other Income)	*				V.		
38	Add: Invt/other Income	64,843	1,410.00	70,000	1,340.00	77,000	1,480.00	
	Contribution to Life Fund (After Policy Payments and	46,059	1,001.00	91,001	1,810.00	147,000	2,857.00	
-	including Invt. Jother Income).						- 1	

CHAIRMAN'S

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### PAGE NO

## STATE LIFE INSURANCE CORPORATION OF PAKISTAN

RECTORS	HELD AT	OF THE BOARD OF DIRECTORS  ON  25-12-1599  Annexure-"E"				
UTE BOOK	WARACHI					
o i con	)					
		Approved Budget 1999	Revised Budget 1999	Approved Budget 2000	j <sup>a</sup> r	
-		*				
x.	C. Individual Life (Corporation basis)  First year Premium including  Annuity & Single Premium	1766.000	1524.000	1848.000	A.	
v	Renewal Premium	4990.000	4783.000	5295.000		
	Total Premium	6756.000	6307.000	7143.000		
			x - x	s		
	Payments to field workers	1890.947	1651.100	1985.155		
	Administrative Expenses	1651.704	1767.122	1875.543		
	Outgo	3542.651	3418.222	3860.698		
	Cont. to Life Fund before policy payments  D. Group Life	3213.349	2888.778	3282,302	e e	
· · · · · · · · · · · · · · · · · · ·	Premium Income	1600.000	1300.000	1600.000		
N	Claims & Profit Comm.	1447.000	1175.000	1425.000	11 S 27 1	
	Field Expenses	3.100	2.100	3.400		
8 .	Admn. Expenses	103.224	99.000	120.000	4	
	Total Outgo	1553.324	1276,100	1548.400		
	Cont. to Life Fund	46.676	23.900	51.600		

MINUTES OF ISOTH MEETING OF THE BOARD OF DIRECTORS TIME HELD AT RECTORS 25-12-1999 KARACHI NUTE BOOK Annexure-"E" Revised Approved Approved Budget Budget Budget 2000 1999 1999 E. Real Estate 364.000 360.000 330.000 Income 324.000 228.118 216.000 Expenses 114.000 40.000 131.882 Cont. to Life Fund F. Investment & Misc. Income 7373.000 7595.000 8380,000 Income 12.754 7.678 8.557 Expenses 8371.443 7360.246 7587.322 Cont. to Life Fund G. (C+D+E+F) 17487.000 16089.000 15532.000 Income Outgo (excluding Individual 5741.655 5336.847 4918.000 Life Policy Payments) 10752.153 10614.000 11745.345 Total cont. to Life Fund H. (Policy Payment) (3468.700)(3179.500)(3964.000)- Within Pakistan (103.000)(134.000)(159.000)- Overseas - Total policy payments (3338.500)(4067.000)(3602.700)6685.153 7011.300 8406.845 I. Gross Addition to Life Fund (G-H) (206.204)155.000 J. Govt. Share of Surplus (67.000) (67.000)K. Provision for Income Tax (67.000)L. Life Fund Growth 6411.949 6789.300 8339.845 Net addition to Life Fund 61872.079 62249.403 70589.275 Life Fund at the year and % increase in Life Fund 11.57% 12.24% 13.39%

MINUTES OF 150 MEETING OF THE BOARD OF DIRECTORS

3	MINUTES OF 150" MEETIN	14 CF	INC	BOAKE	OF DIMECIEN	<del></del>
ECTORS	HELD AT			01		TIME
TE BOOK	KARACH		25-12-1999			
						1
	M. Ratios	39	0.07%	43.13%	41.90%	
	Renewal Expense Ratio	41	3.63%	46.26%	45.57%	5 " "
	% of Management Expenses to total premium income.			02.0004	22 220/	
ž.	% of Management Expenses of total income.	2.	3.01%	23.00%	23.22%	
				××		-
				#/		,
					Annexure-"F"	

## SUMMARY OF CAPITAL BUDGET

## (Rupees in million)

K.		
 Individual Life (within Pakistan - Zones/Regions.	25.000	
	12.000	
	2.000	
	3.000	
	2.500	
	26.000	
Vehicles	10.000	
Real Estate	70.000	
Total:	150.500	1
	Real Estate	Individual Life (International Operations)  Group Life  Human Resources Development Division  P&GS(PO)  Computerization  Vehicles  Real Estate  12.000  12.000  2.000  3.000  2.500  26.000  70.000

CHAIRMAN'S

