MINUTES OF 171 ST *MEETING OF THE BOARD OF DIRECTORS

TORS	HELD AT	ON	TIME
воок	KARACIII	17 TH MAY, 2003	******

CONFIDENTIAL AND RESTRICTED

The one hundred and seventy first (171st) Meeting of the Board of Directors of State Life Insurance Corporation of Pakistan was held on 17th May, 2003 at 10:00 a.ni., in Board Room, State Life Building No.9, Principal Office, Karachi.

PRESENT:

Mr. Samce-ul-Hasan Chairman Director Mr. Azhar Ali Malik Mr. Bashir Ahmed Director Mr. Muhammad Sharif Ijaz Ghauri Director Mr. Nessar Ahmad Director Air Marshal (Retd.) Sharbat A. Changazi Director Mrs. Spenta Kandawalla Director Director Mr. Umar Ata Bandial Mr. Shahid Aziz Khan Board Secretary

- Mr. Zafar Mahmood and Mr. Muhammad Latif, Executive Directors, attended the meeting by invitation.
- Mr. Samee-ul-Hasan, Chairman informed the Board about the sad demise on 7th March, 2003 of Sayed Muzafar Ali Shah, the former Chairman of State Life. The Board expressed their deep sorrow and grief and offered fatcha for the departed soul. The Board prayed that Almighty Allah may grant him maghferat, and grant sabr-i-jameel to his family.
- CONFIRMATION OF MINUTES OF 170TH MEETING OF THE ITEM (1) BOARD OF DIRECTORS HELD ON 1ST FEBRUARY, 2003.
- The minutes of the 170th Meeting of the Board of Directors held on 1st February, 4. 2003 were placed before the Board.
- Mrs. Spenta Kandawalla proposed and Mr. Azhar Ali Malik seconded that the minutes be confirmed.

Accordingly, it was resolved as under;

"that the Minutes of the 170th Meeting of the Board of Directors held on 1st February 2003 be and were hereby confirmed."

IMPLEMENTATION REPORT ON DECISION TAKEN IN THE -ITEM (2) PREVIOUS BOARD MEETINGS.

Action: Board Secretary

Action:

Board Secretary

- The Board Secretary presented before the Board the implementation report on decisions taken at the 170th Meeting of the Board held on 1st February, 2003, which were noted.
- At this point, Mr. S. S. Akhtar, Appointed Actuary, Mr. Shahrukh Sabzwari, Divisional Head(Actuarial) and Mr. Khizar Hayat Aamir, Divisional Head(B&A) joined by special invitation.



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	ENDEI REPOI	D DECEMBER 31, 20 RT THEREON.	UDITED ACCOUNTS FOR THE YEAR 102 TOGETHER WITH AUDITORS emorandum dated 06-05-2003	
	that a meeting was hel May, 2003 where the of Directors were disc Board, that annual act the Accounts and	d by the Board Audit C audited accounts and le ussed in detail. The Bo counts for the year end	Board Audit Committee informed the Board Committee with the External Auditors on 16 th etter of the Auditors addressed to the Board oard Audit Committee recommended to the ed 31 st December, 2002 alongwith Notes to on as well as the amount of provisions, io be approved.	
	Report on the operation	ons of State Life Insur- per, 2002 comprising	presented before the Board, the 30 th Annual rance Corporation of Pakistan for the year g of the following audited financial	
	iii) Stateme iv) Stateme v) Revenue vi) Stateme vii) Stateme viii) Stateme ix) Stateme x) Stateme	Loss Account nt of changes in equity nts of Cash Flows Account ont of Premium ent of claims ent of expenses ent of Investment Income ent of Assets for Solvency		
	10. The Securities of the Insurance Ordin regulations and account	ance, 2000, has notified thing formats vide SRO	on of Pakistan (SECP) under section 167(2) d Insurance Rules also containing accounting No.938 dated December 12, 2002 and has	
	observations relating formats. The matter Corporation's observa	to presentation of som was taken up with Sl tions. Accounts for the	the year 2002. The Corporation had some ne accounting figures in some of the new ECP who kindly accepted to most of the year 2002 have accordingly been prepared the financial statements/ regulatory returns	-
	11. Some of the ma		en made in the new formats as compared to the	
	Revenu Insuranthese st stateme Income for Sol Form A	e Account (iii) Profit & ce Rules, 2002, besides of atements earlier prescriber nts for showing (i) Premand (v) new form of regivency. Further, Statemer	Loss Account and (iv) Cash Flow Statement. Changes in presentation of accounting figures in Ed, have also prescribed new formats of financial chums (ii) Claims (iii) Expenses (iv) Investment culatory return in respect of Statement of Assets at of Classified Summary of Assets (presently and Notes to the Accounts have been made to	CHAIRMAN'S

be prepared more comprehensive.

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- Life Fund has been bifurcated into different Statutory Funds and keeping in view the business of the Corporation, State Life has bifurcated its funds into three Statutory Funds namely (i) Pakistan Life Fund (ii) Overseas Life Fund and (iii) Pension Fund, besides separating figures for Shareholders' Fund.
- Investment income on the fixed income securities was previously computed by applying the factor rate provided by the issuing institutions. After the implementation of Insurance Rules, 2002 also containing revised accounting formats and accounting regulations, the investment income has been computed on the basis of 'Internal Rate of Return' (IRR) under International Accounting Standards (IAS-18 and IAS-39).
- Previously the actuarial valuation of policyholders liabilities was being carried out separately taking into consideration the amount of Life Fund as determined in the accounting statements, but the policyholders liabilities were not a part of the accounting statements. Under the new formats, policyholders liabilities determined as a result of actuarial valuation of each statutory fund as on the Balance Sheet date, are required to be reflected in the financial statements.
- 12. The accounts of the Corporation for the year ended 31st December, 2002 were jointly audited by a panel of statutory auditors namely:
 - M/s. Taseer Hadi Khalid & Co., Chartered Accountants, Karachi.
 - M/s. Riaz Ahmad & Co., Chartered Accountants, Lahore.
- 13. The above panel of auditors was appointed by the Federal Government on the recommendations of the Board of Directors of the Corporation, pursuant to Article 28 of the Life Insurance (Nationalization) Order, 1972. The accounts of Gulf Zone of the Corporation were audited by M/s. Sajjad Haider & Co., Chartered Accountants, Dubai, UAE, who were appointed with the approval of the Board of Directors of the Corporation.
- 14. The progress of Pakistan Life Fund and Overseas Life Fund of the Corporation during the year 2002 can be examined from the key ratios and statistics given in Annexure-1 and Annexure-2 to the Memorandum respectively. Annexure-3 and Annexure-4 to the Memorandum show the comparison of actual figures of the year 2002 with the budgeted figures of 2002 and actual of 2001 in respect of Pakistan Life Fund and Overseas Life Fund respectively. Annexure-5 to the Memorandum shows salient information about the Pension Fund. Annexure-6 to the Memorandum shows the provisions, adjustments and additions to Investment Portfolio made during the year 2002 for which specific approval of the Board of Directors is required.
- 15. Under Section 51 of Insurance Ordinance, 2000 annual audited financial statements/ regulatory returns of each year are required to be submitted to SECP on or before 30th April of the following year. Because of the change in accounting formats made vide Insurance Rules, 2002 issued in the last month of 2002, the SECP has kindly allowed one month extension as provided in the Insurance Ordinance, 2000.

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	16. Letter dated May 10, 2003 of the auditors a State Life Insurance Corporation of Pakistan was almoted. The letter contained the view point of the auditors (a) Liability for employee compensated a	so placed before the Board which was litors in respect of the following:-	
	retirement medical benefits. (b) Outstanding claims Group & Pension S (c) Premium suspense accounts. (d) Statutory books requirement of the Cor (e) National Accidental Death Insurance S (f) Recognition of rental income and valua (g) Corporation occupied properties.	Scheme. Impanies Ordinance, 1984. Incheme.	
	 (h) Investment agreement with Bureau of I (i) Netting off of expenses with income. (j) Valuation of loans and receivable. (k) Zakat not deposited on timely basis. (l) Dormant bank accounts. (m) Responses outstanding from banks and (n) Management letters 	#	
	17. The Board noted that presentation of annual accounting regulations and on the new accounting for of accounts on the old format, was a huge task who time. The Board appreciated the hard work done in of concerned Divisions specially of Computer and efforts, commitment and devotion to duty of staff of B&A Division at the Zones and Principal Office.	ormats, as compared to the preparation ich has been achieved within a limited this respect by the Officers and Staff Actuarial Divisions and extra ordinary and officers particularly senior officers	
	After discussion, the Board resolved as under:		
Action: ED(B&A)	RESOLVED: (i) "that as proposed by the Board Audit Committee statement of changes in equity, statements of cash premiums, statement of claims, statement of exper statement of assets for solvency and classified summended 31st December, 2002 alongwith notes to the thereon presented for consideration and approval approved."	flows, revenue account, statement of inses, statement of investment income, mary of assets in Pakistan for the year the accounts and the Auditors reports	•
Action: ED(B&A)	(ii) "that the amounts of provisions, adjustments relating the accounts for the year 2002 as proposed and detailed hereunder be and were hereby approved	vide Annexure-6 to the Memorandum,	
	Provisions, Adjustments & Addition	to Investment Portfolio	
	a) Provisions and adjustments made in the acco i) Investment operations Provision and Reversal of Provision in respects on 31.12.2003. * Against quoted Shares * Against unquoted and de-listed share	(Rs. In Millions) (572.603)	CHAIRMAN'S INITIALS
	*	(572.603)	

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	* Preference shares	(0.269)	
	 Corporate debentures 	5.837	
	* Buy-back shares	(0.425)	
	* Doubtful receivables – Others	(2.106)	
	Total	(561.235)	~
	ii) Real Estate Operations	i D	
	Provisions made and charged to income from	n Investment Properties:	
		(Rs. In Millions)	
	* Provision against vacated tenants (of	her than court cases) 7.494	
_	b) Adjustment of opening balances of statutory	y funds	
	Balances of Exchange Fluctuation Reserve	and General Reserve appearing in the	
	Balance Sheet were reviewed and the sam	e have been shifted from 2002 to the	
	opening balance of respective statutory fi	unds as on 1.1.2002. The amount of	9
	Government share of surplus for 2001 paid	in 2002 have also been adjusted in the	
	opening balance of the Fund for compariso	on purpose. Details of these adjustment	
	are as Under:-		
		(Rs. In Millions)	
	Pakist	an Life Fund Overseas Life Fund	
	* Government share of surplus for 2001	102.744	
	* Exchange Fluctuation Reserve	35.508 573.268	1
	* General Reserve	18.808 -	
	c) Additions to Investment Portfolio in 2002		
	Fixed capital expenditure		
	T. T	(Rs. In Million)	
	* Additions to investment properties	14.147	
	Investments made during the year:	z z	
	* Pakistan Investment Bonds	14,881.475	
	* Term Finance Certificates	375.000	
	* Equity Securities	1,319.604	
×	Provision for diminution in value of investm		
	3		
	(iii) "that a consolidated summary of audit observa	ations contained in Management letters	
m:	in respect of different accounting centres regarding	g weaknesses noted by both the joint	
&A)	Auditors during the course of audit of the Corpora	ation's financial statements be submitted	
	to the Board as and when separate summaries from	both the Auditors are received."	
	(iv) "that Air Marshal (Retd) Sharbat A. Chan	roazi and Mr. Muhammad Sharif Iiaz	
n:	Ghauri, Directors, be and were hereby authorized	to sign alonowith the Chairman and the	
B&A)	Ghaun, Directors, be and were never authorized	the year 2002 "	
	Executive Director (B&A), the annual accounts fo	i the year 2002.	CHAIRMAN!
	ITEM (4) CONSIDER/APPROVE – ACTU	JARIAL VALUATION AS AT	CHAIRMAN'
	DECEMBER 31, 2002.		
	Appointed Actuary's Memorandum	dated 03-05-2003	~~
	, r		1
	18. Mr. Bashir Ahmad, Chairman of the Board	d Audit Committee informed the Board	/
	that a meeting was held by the Board Audit Con	Tarrey December 1	The second second

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	16 th May, 2003 where the actuarial valuation detail. The Board Audit Committee recommas at 31 st December, 2002 be adopted.					
	19. The Appointed Actuary presented consideration and approval of the actuarial Corporation as at 31 st December, 2002	ed before the valuation repor	Board a Not tof the insura	Aemorand nee polici	lum for es of the	
	20. All policies, except those valued by premium (UEP), have been valued by the SECP in rule 20 framed under sub-section 2000.	e minimum va	aluation basis	prescribe	i by the	
	21. The position of the surplus is as fo comparison).	ollows: (figures	for 2001 hav	e been sh	nown for	
	continuity.	<u>Total 2001</u>	(Rupees in <u>To</u> Pakistan O	tal 2002		
		s	Life Fund			
	Total Surplus per Sec 22 Insurance Ord	4,015,509	7,178,419	45,144	-	
	To Shareholders as given above	102,744	180,911	-	#	
	Cost of recommended bonuses to policies	3,872,851	6,524,831	-	-	
	Closing Balance in a/c A	39,914	472,678	44,021	-	
	Closing Balance in a/c B	-		1,123	-	
	Policyholder Liability, including Cost of Recommended Bonuses	74,675,893	84,588,200	,068,094	36,981	
	22. A significant change has occurred in Government securities viz Pakistan Investment in December 2000. As at the date of write The Corporation has substantial holdings of December 2000 onwards. The fall in imappreciation of PIB's held as at 31 December 2000 ordinary shares of listed conscenario continues, there will be a decline years.	nent Bonds wa ing, this has fa f 10 year PIB's vestment yield cember 2002. mpanies, and c	s approximatel iden to less that a purchased at s has resulted There has of real estate.	y 14% per n 5% per higher yied in a largulation also been of the pres	er annum er annum. elds from the capital en capital sent yield	
	23. However, as at the valuation date surplus. In the circumstances, the Appoints					
	(a) A new one time reversionar rupee with-profits policies in force 2002 will receive this bonus provi paid. This is just a one time bonu thousand sum assured for each ye excess of 10 years subject to a maxi	for the full standed more than us. The rate of ar's premium	um assured as a 10 years' proof this bonus we paid till 31st I	at 31 st Demium havill be Red December	December ave been s. 37 per 2002 in	CHAIRMA INITIAL

In view of the 30th Anniversary Bonus, the rate of Terminal Bonuses

payable on claims by death or maturity in 2003, where more than 10 years' premiums have been paid, should be reduced to Rs 10 (compared with Rs 30 at the 2001 valuation) per thousand sum insured for each year's premium paid in excess

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	of 10 years, subject to a maximum of Rs valuation) per thousand basic sum insured		
	Taking the 30th Anniversary Bonus and resulting in claims by death or maturity is exceptions), compared with the situation declared and the previous rates of Termin	n 2003 will be better off (with negligib), if no 30th Anniversary Bonus had been	
	(c) All other bonus rates to remain the details of which are shown at Annexus Specified Major Surgical Benefit are given		
	24. Further, the Appointed Actuary recompolicyholders of With Profits policies should follo		
	(a) Illustrations should not be prosper based on a projection of bonuses decla reversionary bonuses, terminal bonuses, below as to Sunehri and Shehnai policies)	one time bonuses or otherwise. (But see	:*
	(b) Instead, illustrations should be retr based on the actual bonuses payable to po	rospective. That is to say, they should be licies maturing in the year 2003.	
	(c) The illustrations should contain a s	statement to the effect that:	>
	reserved for policyholders. Bonu	tuarial surplus must be allocated to or uses are declared out of this allocation/ ill, therefore, depend on the surpluses itons; and	a
	(ii) Past results are not neces bonuses.	ssarily a guide to the future course of	
	Similar statements may also be included in	bonus notices to existing policyholders	
	The wording of the above statement shou the fall in yields persists, it may be necessat to draw existing and prospective policyho of a fall in future bonus rates.	ary to strengthen item (ii) of the statement	
	25. The Field Force should be educated that gradual fall in future bonuses, compared with the considerably. The Field Force should also be or good for policyholders, because it helps to preser sum insured. It is a substantial off-setting factor should logically lead to a healthier economy, which the country's progress in general.	past. But inflation rates have also fallen ducated that a fall in the inflation rate is we more of the purchasing power of the ragainst the fall in the yields. Also, it	CHAIRMAN
	26. The Appointed Actuary also recommended to sell plans like State Life's Sunchri I	Policy (Table 73) and the Shehnai Policy	

(Table 77). Under these Tables, there is scope for yields and investment results to be

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	passed through to policyholders. This may enaltinvestment policy. Under these plans, renewal prethe policyholders and the Corporation. Illustration prospective, because hardly any have matured so statements to the same effect as (i) and (ii) para-23. 27. The Appointed Actuary submitted the forstudy carried out for Actuarial Valuation as at 31st. (i) Trend of yield on statutory funds and Regard Yield % 1999 15.35 2000 12.83 (ii) Trend of renewal expense ratio has been as for Year Renewal Expense Ratio % Year Renewal Expense Ratio % Year 1999 44.86 2000 57.34 (40.60)* 2000 2000 2000 2000 2000 2000 2000 2	ble State Life to follow a more flexible emiums are dynamised, which is good for this for these policies perforce have to be far. But the illustrations should contain above. following conclusions arising out of the December, 2002:- Renewal Expense has been as follows: Year Yield % 2001 12.50 2002 14.74 follows:- Star Renewal Expense Ratio % 01 36.64 02 33.19 (29.14)** Inding Rs.166.982 million being special contribution ship of one-fifth of leave balance as at December 2001. The property of the premium in force of the series of the property			
	No. of policies No. of policies 1,806,476 Sum Assured Office Premium 106,313,843,053 Office Premium 6,024,422,731 29. For Middle East foreign currency business and 2004, as also prescribed under the U.A.E. law After deliberation on the recommendations mare resolved as under:	ys.			
Action: Appointed Actuary	RESOLVED: (i) "that in respect of with profit Anticipated Endowments/Three stage/Three Payment				
Action: Appointed Actuary	(ii)"that subject to the foregoing, the Memorandum of the Appointed Actuary regarding Actuarial Valuation and the recommendations contained therein including but not limited to those mentioned in paras 23, 24, 25, 26 and 29 of these minutes and the following recommendations of bonuses for Rupees business to policyholders be and were hereby approved:-				
,	BONUS FOR PAKISTAN I I. Whole Life and Endow		CHAIRMAN'S INITIALS		
	For with profits policies in force for the ful		12		

(i) Reversionary bonuses per thousand sum assured per annum would be as per following

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	schedule (2001 figur	es are given for	comparison).			
		For First Five Policy Years	01 From 6th Policy Year Onwards	-	02 From 6th Policy Year Onwards	
	Whole Life Endowments	Rs.56	Rs.102	Rs.56	Rs.102	
	20 years and over	Rs.48	Rs.94	Rs.48	Rs.94	
	15 to 19 years inclusive	Rs.35	Rs.81	Rs.35	Rs.81	
	14 years and less	Rs.20	Rs.66	Rs.20	Rs.66	-
	Notes:					
		~ /	Sathi and Sha ment policies.	dabad policies w	fill be treated as	
			eal policies will re n assured only.	ceive reversionary	bonus on 25% of	
		allowe are ad	d at the same rate missible even after for each year th	e as for Whole L r the completion of	bonuses will be ife. The bonuses f premium paying in force for full	
	(ii) <u>Interim Bon</u> claims arising in the would be the same a	period up to th	e next bonus decl		vill be payable on of interim bonus	
	than 10 years' prem the 2001 valuation) 10 years subject to a per thousand sum as	ium have been p per thousand sun maximum of R	aid. The rate will m assured for eac	be Rs. 10 (compa h year's premium	paid in excess of	
	(iv) Special Terr Family Income Ben built-in benefit, and thousand basic sum FIB supplementary thousand basic sum	efit (FIB) is info has been in force assured under the contract has been	orce at maturity as e for more than 10 ne policy for each en in force, subject	a supplementary years. The rate year in excess of	will be Rs. 10 per 10 years that the	
	NOTE: Terminal surplus of State Life	T				

II. Anticipated Endowment Assurance

Terminal bonuses, if any, which may be allowed on maturities or death claims after 2003.

For with profit Anticipated Endowments/ Three Stage/ Three Payment policies of whatever type in force for the full sum assured as at 31^{rt} December 2002:



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(i) Reversionary bonuses per thousand sum assured per annum would be as per the following schedule (2001 figures are given for comparison).

		2001	20	002
	For First Five Policy Years	From 6th Policy Year Onwards	For First Five Policy Years	From 6th Policy Year Onwards
20 years and over	Rs.35	Rs.69	Rs.35	Rs.69
15 to 19 years inclusive	Rs.25	Rs.59	Rs.25	Rs.59
14 years and less	Rs.19	Rs.53	Rs.19	Rs.53

- (ii) <u>Interim Bonus</u>, in addition to regular bonuses already vested, will be payable on claims arising in the period up to the next bonus declaration. The rate of interim bonus would be the same as given in II(i) above.
- (iii) Terminal Bonus will not be paid on these policies.
- (iv) Special Terminal Bonus, as mentioned in I(iv) above, will be paid on cases having Family Income Benefit supplement contract. The Special Terminal Bonus will be calculated on the basic sum assured under the policy, and not on the residual survival benefit.
- (v) If the policyholder lets a Survival Benefit remain with State Life, a Special Reversionary Bonus will be added six months after the due date of the Survival Benefit. For Survival Benefits falling due in 2003, which the policyholder opts to leave, Special Reversionary Bonuses will be allowed as follows (same as 2001 valuation).

Period between Survival Benefit due date and maturity date	Special Reversionary Bonus per Rs. 1000 survival Benefit	Period between Survival Benefit due date and maturity date	Special Reversionary Bonus per Rs.1000 Survival Benefit
20 years	Rs.3,165	9 years	Rs.1,005
18 years	Rs.2,765	8 years	Rs. 845
16 years	Rs.2,350	7 years	Rs. 695
14 years	Rs.1,940	6 years	Rs. 555
12 years	Rs.1,545	5 years	Rs. 420
10 years	Rs.1,175	4 years	Rs. 300

Note: Policies under Family Pension Plan (Table 12) will not be eligible for Special Reversionary Bonuses.

III. Super (Table 72), Sunehri (Table 73), & Shehnai (Table 77) policies

(i) Bonuses under these policies are credited to the policy after the policy has acquired an Adjusted Opening Cash Value. The bonus is credited on the Adjusted Opening Cash Value and not on minimum guaranteed surrender value. Bonuses will be credited at the end of the policy year. These bonuses are payable when the Cash Value under the policy is payable.



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	(ii) The rate of bonus is Rs. 115 per thousand Cash Value. This bonus rate will be allowed till the notice (iii) Reversionary, Terminal or any other bonu valuation will not be payable under these policies. I below, if applicable, will be allowed.	s recommended as a result of this	
	IV. Personal Pension Scher	nc (Table 71)	
	(i) Bonuses under Personal Pension Scheme wallowed on Pension Payments. Pension payments was policy anniversary falling in the year 2003.	here "Pension is being paid" will be will be increased by bonus from the	
	(ii) The rate of bonus is Rs. 80 per thousand per	annum of the pension payments.	
	(iii) Reversionary, Terminal or any other bonus valuation, will not be payable under these policies	ses recommended as a result of this	
	V. Specified Major Surg	ical Benefit	
	valuation. This benefit has been retained in 2002 valuation. This benefit has been retained in 2002 valuation). This benefit is which have been in full force as at 31st December force for at least five complete policy years at the day	s available to all with-profit policies, 2002 and have been continuously in	
	(ii) Under such policies, if the life assured undergo inter-valuation period i.e. from 1st January 2003 to specified dread disease, the Corporation would pay of Anticipated Endowment plans, 50% of the remadue survival benefit(s)), subject to a maximum pay payable will be adjusted against future survival benefit	31st December 2003 on account of a 50% of the basic sum assured (in case ining sum assured after deducting any ment of Rs. 250,000/ The amount	
	(iii) The specified surgeries and all other relat announced in 2001 bonus declaration. Details are gi	ed conditions are the same as those ven in Annexure "A" to the Minutes.	
	VI. Family Income Benefits in course of p	payment (where the life assured	
	Family Income Benefit to heirs or nomin increased by 7.5% from policy anniversaries in the y	ces of deceased life assureds will be year 2004 under with profit policies.	3
92 II	Note: The percentage increase will be allowed anniversaries (including any prior increases) in the y	on the actual benefit paid on policy ear 2003."	
	VII. East West Mu	rua <u>i etc.</u>	CHAIRMAN'S INITIALS

Policies issued by the East West Mutual, Grand Mutual, I.G.I., Pakistan Mutual,

Standard and Union Insurance and former East Pakistani companies will not get Terminal Bonuses, Special Terminal Bonuses, Specified Major Surgical Benefit and 30th

Anniversary Bonus.

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year.

INSURANCE CORPORATION OF PAKISTAN

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	NO CASH VALUE OF BONUSES UNT		
	The Cash Value of bonuses will be payable the following two conditions has been fulfilled:	on an in force policy if at least one of	
	i) The policyholder has actually paid at least the policy has completed at least three policyholder. ii) The policy has completed at least three policyholder.		
	However, in case of a death claim, this condition declared or interim will be payable. Also, in the policy years, where the premiums are in arrears, it could have been kept in force, cash values of bonus	case of a death claim in the first three order to determine whether the policy	
	"Actual payment" means payment in cash/pay order realized.	r/bank draft/cheque after it has been	
Action: - Appointed Actuary	(iii) In view of the Appointed Actuary's remark scenario, the Board desired that the Investmer Appointed Actuary and the Actuarial Division, she Further, the Real Estate Division should draft a p and disposal of properties. Both draft policies Committee and after such amendments as the EC n the Board for approval."	nt Division, in consultation with the ould draft a revised investment policy. Policy concerning acquisition, retention should be submitted to the Executive	
	ITEM (5) PRESENTATION OF BUSINES QUARTER OF 2003 OF INDIVI- PENSIONS, INTERNATIONAL, ESTATE DIVISIONS. GM(Marketing), ED(G&P), DH(Int Memorandum dated 05-05-2003.	DUAL LIFE, GROUP AND, INVESTMENT AND REAL	
	30. The Business Review Memorandums of ED(Investment) and GM(Real Estate) for busine Pension, International, Investment and Real Estate quarter ended 31 st March, 2003 were submitted to the su	ess review of Marketing, Group & te Divisions respectively for the first	*
. — .	MARKETING DIVISION:		
-	31. The Corporation procured FYP of Rs.285 compared to Rs.213 million during the corresponding an increase of 33.83% over the corresponding period	ing period of last year, thus registering	
	32. The Corporation collected Rs.125 million as Rs.96 million completed during the corresponding persistency for the first quarter of 2003 was 58.86 same period of last year. The third year and later 2003 was Rs.863 million as against Rs.764 millio collected during the first quarter of 2002. The regularity to March, 2003 is 96.54% as compared to	g period of last year. The second year 16% as compared to 61.54% during the year's premium for the first quarter of on second year and renewal premium newal persistency ratio for the period	CHAIRMAN'S INITIALS

January to March, 2003 is 96.54% as compared to 87.81% during the same period of last

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GROUP & PENSION DIVISION:

33. The collection of premium for G&P business for the period ended 30th April, 2003 stood at Rs.418.073 million as compared to Rs.262.794 million, for the corresponding period of last year showing an increase of 59%. G&P Division secured 56 new groups for the period ended 30th April, 2003 having total premium of Rs.6,257 million as against 29 new groups having premium of Rs.3,626 million, for the period ended 30th April, 2002 showing an increase of 73% in premium income under new business. During the period ended 30th April, 2003, G&P Division lost 15 policies having total premium of Rs.10.025 million. The persistency of G&P Division upto 30th April, 2003 was 96.19%.

INTERNATIONAL DIVISION:

- 34. International Division has procured US\$.307,769 FYP, during the first quarter of 2003 as against US\$. 267,340 for the corresponding period of last year showing an increase of 15%. The policies sold by International Division during the first quarter of 2003 were 241 as against 250 for the 1st quarter of 2002 registering a decrease of 4% over the corresponding period of last year. Second year persistency achieved during the 1st quarter of 2003 is 63% as against 90% achieved during the same period of last year showing a decrease of 27%.
- 35. The Board instructed DH(Int'l) to ensure that the declining trend in second year persistency figures for UAE business is arrested and improved persistency and operational efficiency is achieved to offset the declining yield on investment.

INVESTMENT DIVISION:

- 36. Book value of the investment portfolio, which was Rs.86,788 million as on December 31, 2002, is estimated to have increased to Rs.89,398 million as on March 31, 2003, reflecting an increase of Rs.2,610 million and a percentage increase of 3.01%, during the first quarter ended March 31, 2003.
- 37. State Life has invested Rs.3,572 million during the first quarter ended March 31, 2003 in Pakistan Investment Bonds raising the total investment in PIBs to Rs.39,900 million. Market value of this investment in PIBs as on March 31, 2003 was Rs.54,343 million which indicates an appreciated of Rs.14,443 million.
- 38. State Life purchased shares with a book value of Rs.467 million during the quarter ended March 31, 2003. State Life also sold shares with a book value of Rs.12 million for Rs.23 million thereby realizing capital gain of Rs.11 million during the first quarter of 2003. The book value of total equity portfolio which was Rs.7,755 million as on December 31, 2002 has increased to Rs.8,224 million as on 31st March, 2003. Market value of equity portfolio as on March 31, 2003 was Rs.13,022 million showing an appreciation of Rs.5,247 million.
- 39. Investment income of total investment portfolio is estimated to be Rs.2,597 million for the first quarter ended March 2003 as compared to Rs.11,215 million for the year ended December 31, 2002.



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REAL ESTATE DIVISION:

40. The net income of Real Estate Division increased to Rs.17.93 million, for the 1st quarter of 2003, from Rs.13.45 million during the same period of last year, due to reduction in administrative expenses including staff and officers salary expenses because of reduction in number of employees as a result of VRSS offered in the year 2000 and because of provision for doubtful debts amounting to Rs.1.87 million made during the same period in 2002.

ITEM (06) SUBMISSION BY CHAIRMAN ON COMPLETION OF HIS TENURE. Chairman's Memorandum dated 06-05-2003

- 41. The Board warmly appreciated the Chairman's services during his tenure, during which the Corporation made good progress by Allah's grace. It was decided to incorporate his "Submission on Completion of his tenure" in the Minutes, as Annexures B, B-1 & B-2.
- 42. The Board agreed with him that the following factors, reinforcing each other, were responsible for whatever has been achieved in the past three years, and concurred in hoping they will continue in future to the maximum extent.
 - "This is the first time in State Life's 30-year history that:
 - # A high powered board was appointed, with people of stature from various fields and professions, and allowed to operate for so many years.
 - # A Chairman was appointed for a fixed tenure and will Inshallah complete that tenure.
 - # That the Chairman was a career life insurance professional.

The past three years were one of the very few periods when the Corporation was allowed to operate without bureaucratic or political interference. One of the very few periods when people began to feel that hard work and merit is likely to be rewarded, and that poor performance is likely to lead to uncomfortable consequences."

- 43. The Board also agreed that as soon as possible, the Corporation should be taken out of Government's administrative control. Proposals towards this end were formulated more than a year ago, after a thorough discussion, with the participation of the Commerce Minister, the Commerce Secretary, Board Members, representatives of private life and non-life insurance companies, and other distinguished people It will greatly increase the likelihood that decisions in all spheres will be done on strict professional and business considerations, and on merit. This is very important for the future of the Corporation, and for the morale of its personnel. The Board hoped that Government will move forward on this.
- 44. The Board expressed the hope that the various reforms carried out during the past three years, will continue to operate in future so that the Corporation's business continues to improve. These reforms include:-
 - (a) The lean and need-based head count policy adopted in 2000 (which resulted in the down sizing of employee strength in Nov/Dec 2000.
 - (b) The rationalization of the officers' salaries carried out w.e.f. 1st January, 2000.



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This resulted in improved tax efficiency, and ended the exposure of the Corporation to risk of "Defined Benefit" Pensions in respect of service after 31st December, 1999.

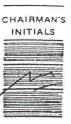
- (c) The rationalization and pruning of the strength of Area Managers in April 2001. Together with the revised Area Managers package of November 2001, this has resulted in greatly improved performance of Area Managers.
- (d) The revised field structure introduced with effect from 1st January 2002. With its linkages to regular quarterly production and persistency and increased quotas, it resulted in a surge of new business, consistent quarterly production, better persistency and higher commission and overriding commission earning for field workers at a more rational percentage cost to the Corporation.
- (e) The retirement of dummies, and registration and streamlining of the field force which, along with new recruitment and training procedures, have resulted in major cost savings and are likely Inshallah to raise productivity standards.
- (f) The greatly improved policyholders and field communication programmes, the new system of premium notices and tracking premium collection vis a vis premiums billed.
- (g) The elimination of various malpractices, such as the following: (i) payment of commission by bearer cheques encashable at State Life counters, (ii) 25% DCS adjustment and (iii) workers cheques especially in December. These measures, alongwith prompt quarterly and yearly closings have done much to improve the quality of businesses and ensure that all field workers actually get their commission through a/c payee cheques.
- (h) All decisions, including but not limited to those regarding appointments, transfers and promotions of employee and other personnel matters were taken purely on objective business considerations and on merit.

1 (07) CONSIDER/APPROVE - UPDATED STATE LIFE EMPLOYEES (SERVICE) REGULATIONS, 1973.

Executive Director(P&GS)'s Memorandum dated 18-01-2003

The Board in its 168th meeting held on 24.08.2002 had decided as under:

- That the proposal of the Executive Committee at its 269th meeting held on 1st August 2002 and of E.D. (P&GS) to allow encashment of number of days of leave on basic pay that has been forfeited in case of officers who, as on 13th July 2002, are already on leave preparatory to retirement (LPR) or who have already been refused LPR and would be availing leave after retirement (LAR) if such officers opt for the revised leave rules, was agreed to by the Board in principle, however its implementation was deferred till such time that the Ministry approved the amended and updated State Life Employees (Service) Regulations, 1973 framed under Life Insurance Nationalization Order 1972, to be put up for approval of the Board at its next meeting.
- (ii) That E.D. (P&GS) was directed to review the existing State Life Employees (Service) Regulations, 1973 framed under Life Insurance Nationalization Order 1972, amended from time to time and put up an upto-date version of the Regulations together with recommendation for consideration and approval of the Board before submission to the Ministry for its clearance and notification.



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	 46. ED(P&GS) presented before the Board a approval of upto-date version of the State Life F together with recommendation for submission to clearance and notification. 47. Accordingly the existing State Life Emple 	Employees (Service) Regulations, 1973 the Ministry of Commerce for its oyees (Service) Regulations, 1973, 18	
	amended upto 31.12.1991, have further been upda showing existing and updated draft amendment i Regulations, 1973 has been prepared and was pla Memorandum.	n the State Life Employees (Service)	
	Accordingly, it was resolved as under:		*
Action: ED(P&GS)	RESOLVED (i) "that as proposed by ED(P&GS) in the Memoral State Life Employees (Service) Regulations, 197 submission to the Ministry of Commerce for its of hereby approved."	3 together with recommendation for	
Action: ED(P&GS)	(ii) "that the Board allowed payment of encashment of number of days of leave on basic pay that has been forfeited in case of officers who, as on 13 th July, 2002 are already on Leave Preparatory to Retirement (LPR) and who have already been refused LPR and would be availing Leave After Retirement (LAR) if such officers oped for the revised Leave Rules be and was hereby approved."		
Action: ED(P&GS)	(iii) "that the Regulations which were approved by the Board from time to time since 1973 and have remained operative should be mentioned seperately from those which have been put up and approved in this meeting"		
	ITEM (08) CONSIDER/APPROVE - REIME COST TO THE EMPLOYEES POUNT OF ACTUARIES (U. ACTUAR	URSUING FELLOWSHIP OF K)/SOCIETY OF	
	48. The Board of Directors in its 168 th meetic considering the Memorandum from the Executive I Seminar Cost to employees pursuing Fellowship from Institute of Actuaries (UK), had decided as under:	Director (P&GS) for reimbursement of	
ī	(i) A complete paper be put up to the I (ii) The paper should give details of num Actuarial Training Scheme and the fi		
	49. ED(P&GS) presented before the Board a approval of reimbursement of Seminar Cost to Society of Actuaries (USA) and of Institute of Actu	employees pursuing Fellowship from	CHAIRMAN'S INITIALS
	50. There are 14 Actuarial Students who are in of Society of Actuaries, USA. They are required	to travel to USA in order to attend	

Course 7 Seminars, Professionalism Development Seminars, Associateship

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	other hand, required to ta 51. The a and the deta Associateship Actuaries, U placed at Ar these semina	the newly inducted Actuarial Studen like Fellowship Professionalism Course assumptions of the various costs, that hils in respect of Course 07 Seminar Professionalism Course, Fellowsh SA and Fellowship Professionalism Course.	may be incurred, have been generalized r, Professional Development Seminars, ip Admission Course of Society of course of Institute of Actuaries, UK are detailed estimate of cost of attending modation, Return Air Fare and Daily	
	(i)	Course 7 Seminar (Four days duration)	Rs. 223,680	
	(ii)	Professional Development Seminar (Three days duration assumed)	Rs. 219,900	
	(iii)	Fellowship Admission Course (Two days duration)	Rs. 171,120	
	(iv)	Associateship Professionalism Cour (One day duration)	se Rs. 122,340	*
	(v)	Fellowship Professionalism Course (Two days duration)	(UK.) Rs. 141,220	
	14 Actuarial approximated details contains	Students and Institute of Actuaries, by Rs. 9,666,540/-, spread over a po	us, of the Society of Actuaries, USA by UK by 9 Actuarial Students would be eriod of approximately 7 years, as per lemorandum and the year wise cost for texure-E to the Memorandum.	
	exchange rate prices or deprices or deprices or deprices or depriced and care courseof the too would be listed at Annies pertinent to Actuaries (Urecognized in much more	be of the foreign exchange. These pri- preciation of the Pak Rupee in future ever it would not be spent in one go adidate. Similarly the seminar cost Institute of Actuaries, UK is likely to be dependent on the progress of each excurse C and D of the Memorandum to state that acquisition of Associates (IK) and Society of Actuaries (USA) is internationally. The cost of completion	on the current prices and the prevalent ces may escalate due to any inflation in The total cost is approximately Rs.9.7 as it would also depend on the progress of taking Fellowship Professionalism commence five years from now and this h individual candidate. All the students have since executed the surety bond. It hip and Fellowship from the Institute of a very prestigious qualification which is n of this qualification abroad would be doing so in Pakistan, as is being done by	CHAIRMAN INITIALS
	State Lift required to b	e who execute the surety bond for be attended by the Society of Actuaries	anted by the Board to actuarial students participation in all courses, which are (USA) and Institute of Actuaries (UK). 7 Seminar, Professional Development	

At present the requirement is to attend Course 7 Seminar, Professional Development Seminars, Associateship Professionalism Course Seminar and Fellowship Admission

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	55. Provide Student/Empl given if the Cand appropria	led that in each case sufficient a oyee of their intention to attend orporation in its absolute discrete. If the officer fails to ge	advance notice shall be given by the Actuarial the course. However, approval shall only be etion considers the course to be cost effective at the requisite credits or otherwise fails to a must pay for all the re-attendance course	
7	himself and th	it was resolved as under:	be reimbursed only upon success.	
Action: ED(P&GS)	to employee Actuaries(UI participation Actuaries(US	osed by ED(P&GS) in the Meass pursuing Fellowship from S K) to actuarial students of St in all courses, which are r	morandum for reimbursement of seminar cost Society of Actuaries (USA) and Institute of ate Life who execute the surety bond for equired to be attended by the Society of UK) alongwith estimated cost of attending the 40/- be was hereby approved."	
	Mr. M. Shari per Governn	if Ijaz Ghauri observed that penent circulars/orders.	rmission to go abroad should be obtained as	
	ITEM (09)	COMMITTEE OF BOARI MR. ASGHAR ALI BHAT ZONE AGAINST THE F SERVICE.	RECOMMENDATION OF STANDING IN RESPECT OF APPEALS FILED BY ITI, AREA MANAGER, GUJRANWALA PUNISHMENT OF DISMISSAL FROM Memorandum dated 05-05-2003	
	held on 07-1 Asghar Ali B	0-2000, considered the subject	by the Board of Directors at its 156 th meeting appeal after allowing personal hearing to Mr. 09-2002 and after examining the case gave the othe Memorandum).	**
	o1-02-2003 and it was of impressions of the thumb in Print Bureau Sindh, Karaci impressions of and personal	because the Handwriting Exposiserved that the report was no being of the same persons or the persons on the subject policy office of the Assistant Inspection. According to the expert's report personal statement dated 20-statement of health dated 21-11	effore the Board at its 170 th meeting held on ert's Report dated 24-08-1998 was examined not a clear cut opinion about the two thumb being identical. As such, expert opinion about documents was obtained from expert Fingers etor General of Police, Criminalistic Division, eport dated 01-04-2003 (Annex-B), the thumb 102-1994 and proposal form dated 21-11-1992 1-1992 are "Identical". Therefore, according to ommittee Mr. Asghar Ali Bhatti should be	CHAIRMAN INITIALS
			of State Life Employees (Service) Regulations,	1

1973 on the basis of the recommendations of Standing Committee, the matter is placed before the Board of Directors for consideration of final orders as may be deemed fit.

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	After deliberations, the Board resolved as under:-	¥ 13	
Action: ED(P&GS)	RESOLVED: "that as per the recommendation of the Standing Community Manager, Gujranwala Zone is exonerated and the purperiod between dismissal and reinstatement be treated.	mishment of dismissal is set aside. The	:
	TRANSPLANT FOR MR. ABDU OFFICER(PHS), MULTAN. Executive Director(P&GS)'s Memor	L HAMEED BUTT, EXECUTIVE	
	59. ED(P&GS) presented before the Board a approval of permission for corneal transplant for Officer(PHS), Multan	Memorandum for consideration and Mr. Abdul Hamced Butt, Executive	
	60. Mr. Abdullah son of Mr. Abdul Hameed opaque cornea of both eyes due to a history of traur	Butt is suffering from vascularized na and multiple surgical procedures.	
. =.	61. He is totally blind in the eye while the Right has some vision and contains normal posterior seg Scan. This eye has also been operated for retinal det 1997 a corneal graft was also tried which failed. A k has been advised in his right eye, in an attempt to since it is the only eye with some vision left in it.	ment, which is evident in report of B tachment in 1996; therefore in the year teratoplasty (corneal transplant surgery)	
	62. The patient has been examined at various Hospital, Rawalpindi. The corneal graft surgery had doctor's report states that the expectations of rechowever his perception of light may help him in transplant surgery in this case would cost Rs.15,000 cornea, as it will be arranged on donation by the em	as been planned at this center and the covery of the vision are very limited; performing his daily chores. Corneal / This does not include the cost of the	
	63. The Regulation clause-8, para-(ix) f, of the excludes the organ transplant. Some special cases 1996, however in the year 1998, the Board of Dirapprovals / recommendations for incurring expense purpose a circular dated 12-03-1998 was issued. In granted by the Board of Directors to Mr. Benjamin for renal transplant which, after necessary tissue may 2003 at the Iteffaq Hospital, Lahore. His present co	were considered in the year 1995 and ectors decided not to allow any special is beyond the medical rules and for this the recent past special permission was Nathaniel, Naib Qasid (G&P), Lahore atching, he has undergone on 8 th April,	
	After deliberations, the Board resolved as under:-		
Action: ED(P&GS)	RESOLVED: "that as proposed by ED(P&GS) in the Memorando son of Mr. Abdul Hameed Butt, Executive keratoplasty(corneal graft surgery) at Al-Shifa Trexpense of Rs.15,000/- be and was hereby approved.	Officer(PHS), Multan for having rust Hospital, Rawalpindi involving an	CHAIRMAN'S INITIALS

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	ITEM (11) CO TR MA Ger 64. GM(Marke approval of the per	NSIDER/APPROVE – PI EATMENT FOR SON O NAGER(713506) KARA ceral Manager(Marketing)'s ting) presented before the I	ERMISSION FOR MEDICAL F MR. IRSHAD ALI HAMI, SALES CHI SOUTHERN ZONE. Memorandum dated 06-05-2003 Board a Memorandum for consideration and ment of son of Mr. Irshad Ali Hami, Sales	
	65. The field v	vorkers of State Life are	entitled to medical facilities at the cost of formance standards in terms of First Year	I
	*	ig that he may be allowed	: Irshad Ali Hami, Sales Manager, Karach treatment for his ailing son who is suffering	I
	his father in Novem one of the qualifying required rate for States Persistency was 60, was being carried of	nber, 2002 and the protracting conditions, i.e. Second Second Year Persistency is 73%. He was a qualifier input as per our medical schema.	cal facilities since 1987. Due to the death of ted illness of his son, he was unable to fulfil Year Persistency by a narrow margin. The s 65% whereas Mr. Hami's Second Year in the year 2002 and the treatment of his son the year from January, 2003, he could not still in need of intensive medical care and	
	of the deficiency of	n humanitarian grounds Th	ief have recommended for the condonation he Chief Medical Adviser has informed that the treatment would be Rs.5,25,000/-	
	After deliberations,	the Board resolved as unde	er:-	
Acion: DH(Midg)	treatment of son of be allowed and	Mr. Irshad Ali Hami, Sale condonation of the defici	ne Meniorandum, permission for medical is Manager (713506) Karachi Southern Zone tency on humanitarian grounds and total would be Rs.5,25,000/- be and was hereby	
	Before consideration	n of Item No.12, Mr. Bashi	ir Ahmed left the room.	
	DES ANI WO IN S	SIGNING FEE AND TO . O APPROVE ARCHITEC	ETIMATED COST INCLUDING AUTHORIZE EC TO CONSIDER CT, DESIGN AND AWARD OF CYHOLDERS SERVICE COUNTER randum dated 06-11-2002	CHAIRMAN'S INITIALS
	consideration and		efore the Board a Memorandum for ost of Rs.30 million including designing fee	

and to authorize Executive Committee to consider and approve architect, design and

award of work regarding Policyholders Service Counter in State Life Zones.

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	70. General Manager(RE) informed that the have developed attractive counters in order to go customers. State Life should also modernize all Po (26 Zones). A plan has been chalked out in Divisions. In the first phase, these counters should Life owned buildings (15 Zones). 71. Zones have been categorized into 4 categories.	licy Holders Service counters in Zones consultation with the PHS and B&A d be provided in Zones housed in State s, depending upon the volume of policies.	
Action: GM(RE)	Detail of the design criteria and estimated cost of eac Memorandum. The total estimated cost of the entire million As for the selection of Architect is concerned, at Annexure-B to the Memorandum. 72. Mr. M. Sharif Ijaz Ghauri, suggested that a Committee for their detailed consideration. The mare recommendation to the Board. The members of Board.	work including design fee is Rs. 30.00 a list of pre-qualified Architects is placed the matter be referred to the Executive ther thereafter may be referred with their	
	necessary steps. ITEM (13) CONSIDER/APPROVE - REVISED BUILDING PROJECT PHASE- COMPLETION General Manager(RE)'s Memorand		
	At this juncture of time, Mr. Bashir Ahmed rejoine	ed the meeting.	
	73. General Manager(RE) presented befor consideration and approval of revision of cost of Hyderabad at its completion.		
Actions GM(RE)	74. Mr. Ghauri suggested that the matter must be their detailed study and consideration. The matter placed before the Board of Directors. The Board ag advised to take all necessary steps to place the matter	thereafter with FC's recommendations be reed to this suggestion. The GM(RE) was	
	ITEM (14) CONSIDER/APPROVE - DESIGN CONSTRUCTION OF NEW BUIL General Manager(RE)'s Memorand	DING FOR GUJRANWALA ZONE.	
· · ·	75. General Manager(RE) presented before consideration and approval of design and estimate for Gujranwala Zone.	re the Board a Memorandum for ed cost of construction of new building	
Action: GM(RE)	76. Mr. Ghauri suggested that the matter must be their detailed study and consideration. The matter placed before the Board of Directors. The Board agadvised to take all necessary steps to place the matter	thereafter with EC's recommendations be reed to this suggestion. The GM(RE) was	CHAIRMAN INITIALS

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			,
	77. ED(B&A) presented before the Board approval of appointment of new Administrators Corporation's Employees Contributory Provident and 4(2) of State Life Insurance Corporation Employees	s and Secretary of State Life Insurance t Fund as required under Regulation 4(1)	
	After discussion, the Board resolved as under:		
Action: ED(B&A)	RESOLVED: (i)"that as proposed by ED(B&A) the ar Superintendent, B&A Division, Principal Office Insurance Corporation Employees' Contributory Khan be and was hereby approved."	ce as Administrator of the State Life	
Action: ED(B&A)	(ii) "that as proposed by ED(B&A) and the Ac Corporation's Employees Contributory Provident Karam Ali, Deputy General Manager(B&A) Corporation Employees' Contributory Provident was hereby approved."	Fund, the appointment of Mr. Sajjad H.), as Secretary State Life Insurance	
	ITEM (16) CONSIDER/APPROVE – APP TRUSTEES STATE LIFE EM Executive Director(B&A)'s Memory	PLOYEES PENSION FUND.	
	78. ED(B&A) presented before the Board approval of appointment of Trustees of State Pension Fund in place of Employees who Corporation.	a Memorandum for consideration and Life Insurance Corporation Employees' have retired from the services of the	
	Accordingly, it was resolved as under:	*	
Action: ED(B&A)	RESOLVED: "that M/s.Ansar Hussain, General Manager, Chaudhry, Divisional Head, Law Division, be a State Life Insurance Corporation Employees' Per by retirement of Mr. M. Mazharuddin and Mr.	nd were hereby appointed as Trustees of nsion Fund to fill in the vacancies created	
nudi	79. In the end Chairman thanked the memb his tenure. The Board in turn appreciated the Chand wisdom. By Allah's grace State Life's perfetenure.		
	80. The meeting ended with mutual vote of the	hanks.	CHAIRMAN'S INITIALS
1		CHAIRMAN	

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ANNEXURE "A"

SPECIFIED MAJOR SURGICAL BENEFIT

Accelerated payment of 50% of survival benefits subject to maximum accelerated payment of Rs.250,000.

Specified Major Surgical Benefit, which was introduced for the first time at the 1992 valuation, will continue in 2003 as well. It provides a unique cover to the existing policyholders, free of cost. Basically it makes a lump sum payment if an eligible insured undergoes major surgery during 2003, due to any one of the six "specified surgeries" (as listed below). The lump sum payment provides badly needed financial assistance to help recoup some of the cost of major surgery. The cost of the benefit will be met out of the 2002 actuarial surplus.

The six "specified surgeries" for the purpose of this benefit are defined as follows:

1. Coronary artery by-pass surgery:

Undergoing of open-heart surgery to correct narrowing or blocking of two or more coronary arteries with by-pass grafts. Laser treatments and/ or reliefs, balloon angioplasty and/ or any other procedures not necessitating thoracectomy will be excluded.

The coronary by-pass surgery must be a direct result of a diagnosis of definite coronary artery disease by accepted angiography.

2. Surgery for a disease of the aorta:

The actual undergoing of open heart surgery for a disease of the aorta needing excision and surgical replacement of the diseased aorta with a graft. For the purpose of this definition, aorta shall mean the thoracic and abdominal aorta but not its branches.

3. Replacement of a heart valve:

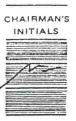
The replacement of one or more heart valves with artificial valves due to stenosis or incompetence, or a combination of these conditions. Valvotomy is specifically excluded.

4. Major organ transplant:

The actual undergoing of a transplant of a heart, heart and lung, liver, kidney or bone marrow as a recipient.

5. Craniotomy:

Any major neuro-surgical procedure on or in the brain, involving craniotomy.



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	Cancer surgery:		

Any major surgical procedure which is the direct result of cancer. For this purpose, cancer means a malignant tumor characterized by uncontrolled growth and spread of malignant cells and the invasion of tissue. Malignancy must have been evidenced by medical investigations. Excluded are: (a) non-invasive cancers in situ; (b) any skin cancers other than malignant melanoma; and (c) male prostate cancer if limited to the prostate.

DESCRIPTION OF BENEFIT

The specified major surgery benefit is being provided on with profit policies, which have been continuously in full force for five years. The amount of benefit will be 50% of the sum assured subject to a maximum of Rs. 250,000.

If the insured is covered under endowment type plans, such as Table 01 & Table 03, then 50% of the basic sum assured or Rs.250,000 whichever is less will be payable in advance, on undergoing a specified surgery, which is adjustable on maturity or death, if earlier.

If the insured is covered under anticipated endowment type plans, such as table 05, then 50% of future installment benefits (including basic maturity benefit) or Rs. 250,000 whichever is less, is payable in advance, on undergoing a specified surgery, which is adjustable from the survival installments or death, if earlier. The future survival benefits will be reduced by the specified major surgical benefit to adjust the advance payment on specified major surgery. In case, the insured dies before maturity then the balance of the specified major surgical benefit paid and not yet adjusted from survival benefits will be adjusted from death proceeds. Installments left with State Life will not be taken into account when computing the lump sum amount to be paid on a specified surgery.

In case of Joint Life Assurance plan (Table 06), 50% of the sum assured or Rs. 250,000, whichever is less, is payable in advance, if either of the insured lives undergoes a specified surgery, which is recovered on maturity or on earlier death of either of the insured persons.

In case of Child Protection Plan (Table 07), 50% of the sum assured or Rs. 250,000, whichever is less, is payable in advance, if the payor undergoes a specified surgery, which is recovered on maturity. No specified major surgical benefit is payable in respect of surgery on a "child" covered under table 07.

In case of Jeevan Saathi Plan (Table 19), 50% of the sum assured or Rs.250,000. whichever is less, is payable in advance if either of the life insureds undergoes a specified surgery which is recovered on maturity, or on his /her death if earlier.

In case of Big Deal Policy (Table 14) the amount of the basic sum assured will mean Rs. 25,000 per unit. 50% of this basic sum assured or Rs. 250,000, whichever is less will be payable in advance, on undergoing a specified surgery, which is adjustable on maturity or death, if earlier.

CHAIRMANS INITIALS

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POSITION OF POLICY AFTER SPECIFIED MAJOR SURGICAL BENEFIT IS PAID

The policy will continue to participate in the profit of the Corporation, and bonus will accrue on the full sum assured as before. Premium payable under the policy, including extra if any, will continue to be paid by the policyholder, unaltered. Any rider attached to the policy and premium payable thereunder, will be unaffected by the payment of specified major surgical benefit.

CLAIM PROCEDURES

Evidence of having undergone a specified surgery will have to be provided by the claimant to the satisfaction of, and at no cost to State Life. The claimant will have to send his policy document and submit a personal statement. Confidential statements will also be required from the physician making the original diagnosis and the concerned surgeons, including the surgeon who performed the operation. State Life may require any additional proof to support the claim e.g. reports, test results, medical examination of the life insured etc. as it deems fit. The decision of State Life's Doctor, appointed for this purpose, will be final and binding.

If policy is assigned then the official discharge and permission in writing of the assignee must be obtained before any amount may be advanced to the insured.

If the policy has an irrevocable beneficiary, or the owner of the policy is not the insured then the official discharge and permission in writing must be obtained from the beneficiary/owner in writing before any amount can be advanced to the insured.

If the benefit is claimed under Joint Life Assurance Policy or Jeevan Saathi Policy then both the insureds must request that the benefit be paid.

ELIGIBILITY

The age of the life insured must be between 20 and 65 at the date of the surgery.

The policy must have been continuously in full force for at least 5 years at the date of surgery.

The policy must be in force for the full sum assured, (that is not paid up for reduced sum assured) as at 31st December 2002 and at the date of the surgery. The benefit will NOT be available if the policy was lapsed or paid up as at 31st December 2002 and revived subsequently.

Benefits are only payable on Pak Rupee policies.

The benefit is only paid on with profit policies.



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INSURANCE CORPORATION OF PAKISTAN

MINUTES OF 171^{ST} MEETING OF THE BOARD OF DIRECTORS

стояѕ		HELD AT	ON	TIME
воок	120	KARACHI	17 TH MAY, 2003	
	6 May 2003			
	From:	Samee-ul-Hasan, Chairman	ANNEXURE-B	
	To:	Board of Directors of the State Life Ins	surance Corporation of Pakistan	
	Subject:	Reflections at the end of tenure		
	I was appointed	ed as Chairman on 19 May 2000, under a	three year contract. My tenure is due to	9-
	1	v days. I am grateful to Almighty Allah		
	Pakistani corp	oration. I thank the Government of Pakis	stan for this high honour.	<i>i</i> e
	2 My special	thanks to Commerce Minister Mr. A. Raz	zak Dantood, who appointed me. He and	
		cretary Mirza Qamar Beg backed us fully		
	1		rference from Government functionaries".	
	= "		neeting of the new Board, in the presence	
	of the Comme	rce Secretary and the Joint Secretary (Ins	surance) served as our guide. A copy is at	
	Annexure L.			
	Whenever ask	ed for help, for example with our tax mat	iters, both went out of their way.	
		the present Commerce Minister Mr. Hur		
		y of Actuaries, for his courtesy and the ki	nd words he has said about the	
	Corporation.			
	4. Officials of	the Commerce Ministry have more than	once responded quickly to belo the	
•		sincerely thank them.	once responded quickly to help the	
	5 The Board I	has been a tower of strength. You have gu	iided, supported and encouraged the	
	1		ery generously of your time purely out of	
	1	lness. Members of the Executive Commi		
	1	mittee did double, triple or quadruple dut	•	
		d positively whenever asked to meet Zon		
		od performers. I thank you all from the bo		
	ئاب بو	<i>ساح به افلاق تو</i> س	سلاج برالفاظر تو کرفشا	
X		PAGE 1	*	CHAIRMAN'S
		1 (1994)		
		P.AG): 1		

MINUTES OF 171^s MEETING OF THE BOARD OF DIRECTORS

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HELD AT	ON	TIME
KARACHI	17 TH MAY, 2003	

6. I have built on the work of my predecessors. I thank them all. Many of them, like Mr ILU-Beg, the first Chairman: Mr Riaz A Naik, Mr D.M.Qureshi, Mr Patrick Sequeira, Mr N.A. Jafarey. Mr M.A.M. Siddiqui, Mr A.K. Lodhi, Mr Inaamul Haque, and Sayed Muzafar Ali Shah, phoned or called on me after my appointment, and gave me their full moral support. How sad that Mr Riaz A Naik, Mr N.A. Jafarey and Sayed Muzafar Ali Shah have died since then. May Almighty Allah grant them *maghfirat* and give their families *sabr*.

My immediate predecessor Dr Najeeb Samie went out of his way to smooth the way for my appointment, and I thank him for the exemplary grace and courtesy with which he handed over.

- 7. Executive Directors, officers, staff, area managers and field workers have co-operated willingly and cheerfully, and well beyond the call of duty. This applies to those who are still with us, and to those who have retired or left during my tenure or before. Rarely in Pakistan's history have so many changes been accepted in such a short period with such good grace. The Officers' Federation and Associations, the Employees' Federation (CBA) and Associations, the Field Federation and Associations and the Area Managers' Federation and Associations, have all in one way or the other given the welfare of the Corporation priority over their own interests. The Board and I owe them warmest thanks.
- 8. This is the first time in State Life's 30-year history that:
 - # A high powered board was appointed, with people of stature from various fields and professions, and allowed to operate for so many years.
 - # A Chairman was appointed for a fixed tenure and will Inshallah complete that tenure.
 - # That the Chairman was a career life insurance professional.

The past three years were one of the very few periods when the Corporation was allowed to operate without bureaucratic or political interference.



Assurance Co Ltd.

STATE LIFE INSURANCE CORPORATION OF PAKISTAN

MINUTES OF 171ST MEETING OF THE BOARD OF DIRECTORS

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One of the very few periods when people began to feel that hard work and merit is likely to be rewarded, and that poor performance is likely to lead to uncomfortable consequences.

The above factors, reinforcing each other, were responsible for whatever has been achieved in the past three years. I hope they will continue in future to the maximum possible extent.

9. We approached our task with humility, being aware that we are fallible, and depend on Allah's Mercy. With this fundamental approach, we followed certain management principles.

First: We developed a clear strategic vision in respect of some vital operational areas. At the same time, we recognised that tactics and logistics are equally important.

Second: We respected the experience and loyalty of State Life's personnel. We trusted them, we consulted them. They responded positively. Consultation is approved by the Glorious Quran, and by the Sunna of the Messenger of Allah, *sall-allahu aleyhi wa sallam*.

All reforms were carried out by the existing personnel of State Life. No outsiders were brought in as employees or consultants. State Life, like any large organisation, has sufficient dedicated, intelligent and experienced people to visualise and implement changes, if they are encouraged and given the lead. Alhamdulillah, people came to share our strategic vision. One reason was that they sensed the Board's and management's determination and integrity of purpose.

برن ہے تر رندں سے کہو اپنی چکن بدیں سل جانے سے ساتی کے یہ جیجانے نہ بدلیگا

We tried hard to arrive at major decisions by agreement and consensus. This is the best form of decision-making.

If prior agreement was not possible for any reason, we tried hard to explain beforehand why a particular decision was necessary, and to hear their point of view and modify the decision wherever appropriate. This is the second-best form of decision-making.

We tried to give ample notice of changes. People do not like being taken by surprise.



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An example was the elimination of dummy agencies, and move towards a genuine productive trained field force. Soon after taking over, we announced our intention to do these things. But more than two years were taken in preparing the ground. So when the decision was taken by the Loard on 13 July 2002, it was Alhamdulillah implemented successfully on the whole.

Of course, to quote Peter Drucker, if the ship is smking, the captain has to give an order, and everybody has to obey the order. If he gives the correct order, the ship will be saved. If he gives an incorrect order, the ship will go down. But if he starts consulting and calling committees in such a situation, the ship will definitely go down. There were cases where we simply issued orders and expected them to be obeyed. But these were few. This is the most inferior form of decision-making, to be followed only in real emergencies, or in routine and trivial situations.

Third: People have great hidden potential. You have to get them to use it. So we demanded better performance, and Alhamdulillah we got it.

Fourth: After we took a decision, we tried hard to stick to it. By this, the management gained respect and established its credibility. This made it successively easier for our decisions to be annotemented. To stick to decisions, to resist pressures, tests the commitment of the management.

But one cannot be rigid. At times, we had to judge whether to stick to our guns, or whether to be flexible, always keeping in mind our determination to achieve our objectives.

And finally, we accepted that we were not in a popularity contest. There will always be some people who will resent change. If you run an organisation well, then poor performers who refuse to improve should be unhappy with you. This is a good sign. Unfortunately, a very small number, countable on the fingers of one hand, reacted bitterly, and tried to strike back venomously. We accepted this as part of the job. We didn't let it throw us off.

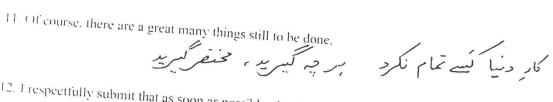
الب المحلى المحلوب ال

كُ اصِرِ عَلَىٰ مَا يَقُولُونَ وُ اصِحُرُ صُمِ صَبِلًا جَسِلاً



MINUTES OF 171ST MEETING OF THE BOARD OF DIRECTORS

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	10. It is not for me to judge the results. It is for other themselves. But I sense that on the whole, the organ mind.	rs to do this. And the facts will speak for isation is in an upbeat and positive frame of	



12. Frespectfully submit that as soon as possible, the Corporation should be taken out of Ciovernment's administrative control. Proposals towards this end were formulated more than a year ago, after a thorough discussion, with the participation of the Commerce Minister, the Commerce Secretary, Board Members, representatives of private life and non-life insurance companies, and other distinguished people. I hope Government will move forward on this.

It will greatly increase the likelihood that decisions in all spheres will be done on strict professional and business considerations, and on merit. This is very important for the future of The Corporation, and for the morale of its personnel.

Annexure 2 gives a powerful indication of how steeply downwards the Corporation was heading. It also shows how rapidly the measures taken by the present Board and management pulled the Corporation back from the brink.

I pray for the continued and healthy growth of State Life, and for the health and prosperity of all who work for State Life and their families. I pray that my-successor may lead the Corporation to much greater heights.



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Annexure 1

Summary of Remarks

by Mr. A. Razak Dawood, Federal Minister of Commerce

to the Members of the re-constituted Board of the State Life Insurance Corporation of Pakistan

on 24th August, 2000 at State Life's Principal Office, Karachi.

Before the formal commencement of the 155th Meeting of the Board of Directors of State Life Insurance Corporation of Pakistan, the Federal Minister of Commerce and the Federal Secretary of Commerce met the Chairman and the newly inducted Board members informally.

Those present were:

1.	Mr. A. Razak Dawood	Federal Minister of Commerce
2.	Mirza Qaniar Beg	Federal Secretary of Commerce
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- 3. Mr. Samee-ul-Hasan Chairman, State Life Insurance Corporation of Pakistan
- 4. Mr. Azhar Ali Malik Director
- 5. Mr. Bashir Alumed Director
- 6. Mr. Nessar Ahmed Director
- Mr. Salim Iqbal Director
 Mrs. Spenta Kandawalla Director
- 9. Mr. Umar Ata Bandial Director
- 10. Mr. Akbar Ali Hussain Secretary Board
- 2. Air Marshal Sharbat Ali Changazi had regretted his inability to attend, because he was out of station.
- 3. The Minister of Commerce welcomed the members of the Board of the reconstituted Board of Directors of State Life Insurance Corporation of Pakistan, which was the guardian of the policyholders fund. The Federal Government desired that the Board should be truly independent, with no interference from the Government functionaries. The Government wanted that the Corporation should be safely and prudently managed by the Board, which would be responsible for its destiny. The Minister hoped, that through good governance and open management, the highly experienced and talented Board, having representation from different sphere of activities, would bring about improvement in the Corporation.
- 4. On behalf of the Board, the Chairman thanked the Minister for his remarks and welcomed the assurance given by him that the Board should operate independently with no interference from Government functionaries. However, if the Government issued a direction to State Life on a matter of policy involving public interest, as provided in Article 25 of the Life Insurance (Nationalisation) Ordinance, 1972, State Life would of course comply. He requested that before issuing such a direction State Life's views should be obtained.



MINUTES OF 171ST MEETING OF THE BOARD OF DIRECTORS

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April 11, 2003

STATE LIFE INSURANCE CORPORATION OF PAKISTAN INDIVIDUAL LIFE FIRST POLICY YEAR PREMIUM INCOME

1st Quarter 1 January – 31 March

Year	FYP (Rs. 000s)	% Increase/Decrease over previous year
1994	186,929	
1995	191,804	+ 3%
1996	139,162	(-) 27%
1997	142,487	+ 2%
1998	116,904	(-) 18%
1999	111,199	(-) 5%
2000	88,285	(-) 21%
2001	155,951	+ 77%
2002	212,893	+ 37%
2003	285,283	+ 34%