



STATE LIFE
INSURANCE CORPORATION OF PAKISTAN

Tender Notice No. IT/PO/11/2020.

FOR

COMPLAINT MANAGEMENT SYSTEM

State Life Insurance Corporation of Pakistan invites Sealed Technical & Financial bids, in accordance with PPRA Rules-2004, under “Single Stage-Two Envelopes Procedure” from well reputed firms dealing in I.T services registered with Tax Department, having own offices and phone/ fax numbers (if found contrary Tender will be rejected) for “Hiring Services of Complaint Management System” for State Life Insurance Corporation as per following details:-

Title of Work	Tender Cost (Rs.)	Tender Purchasing Date	Tender Opening Date	Period Contract
Hiring Services of Complaint Management System (Terms & Conditions as per Tender Document)	Rs.1,000/	22-10-2020 Up to 1500 Hrs	22-10-2020 At 1530Hrs	Initially for One year. (Extendable for further two years).

- Tender Document showing detailed terms & conditions for bidding can be obtained on submission of Rs.1,000/= bank DD/PO in favor of State Life Insurance Corporation of Pakistan from following address on any working day during office hours (i.e Monday to Friday 09:00 am to 05:00 pm).
- Bids may be submitted in SEALED ENVELOPS (as per instructions given in detailed Tender Document) at the address given below latest by **October 22, 2020 by 1500 Hrs**. Technical Bids submitted, will be opened on the same day at **1530 Hrs**.

Address for Tender Documents Collection & Bid submission:

(Qaiser Siddiqui)
Departmental Head (GS)
General Services Department, 2nd Floor,
Principal Office, State Life Building No. 9
Dr. Ziauddin Ahmed Road, Karachi. (Pakistan)
Tel: 021-99204521