STATE LIFE
INSURANCE CORPORATION OF PAKISTAN
HEALTH AND ACCIDENTAL INSURANCE (H&AI)

INVITATION TO E-BID FOR

HIRING SERVICES OF A SERVICE PROVIDER FOR PROVISION OF TELEMEDICINE AND E-PHARMACY FOR REGISTERED MEMBERS OF STATE LIFE AND CORPORATE SECTOR CLIENTS

Ref No: SLIC/H&AI/RO/ISB/RPD/TEN/SER/03/2025

EPADS-ID: F-250963792

PREPARED BY:

Regional Procurement Department (RPD), Health and Accidental Insurance (H&AI), Regional Office, Islamabad

INVITATION TO E-BID

1. Introduction:

State Life Insurance Corporation of Pakistan (SLIC), established in 1972, is the country's largest provider of Life and Health Insurance. We offer innovative solutions in Life, Health, Takaful, and Corporate Insurance, ensuring financial security for all Pakistanis while prioritizing customer satisfaction. SLIC's dedication to continuous improvement has enabled it to maintain a prestigious AAA rating in the insurance industry. Its assets having value in the trillions, highlight its financial strength and stability. Looking ahead, SLIC is committed to identify and capitalize on emerging opportunities within the insurance sector. This forward-thinking strategy aims to drive further expansion and innovation, allowing SLIC to explore untapped markets and contribute to the growth of Pakistan's insurance industry and overall economy.

2. Brief Scope:

Health and Accidental Insurance (H&AI) Regional Office, Islamabad State Life Insurance Corporation of Pakistan invites tenders for execution of subject works in Islamabad from eligible/reputed firms who have at least **Five (5)** years of relevant experience and have rendered such services in Public and Private sector.

3. General Terms

I. E-bidding documents as per regulations, containing detailed terms and conditions, specifications and requirements etc. are available for the registered bidders on EPADS at (**www.eprocure.gov.pk**) and also on State Life Website at (**https://statelife.com.pk/en/tendernotices**)

II. The electronic bids, must be submitted by using EPADS as per Single Stage Two Envelope Procedure as per PPRA Rules-2004

III. Only Electronic Bids submitted through EPADs will be accepted and the schedule is as follows:

Sr. No.	Tender Notice No.	Bid Security	Scope of Work	Last Date of Tender Submission & opening via EPADs
1	SLIC/H&AI/RO/ISB/RPD/TEN/SER/03/2025	PKR. 120,000/- in favour of "SLIC H&AI PREMIUM	Details specified in tender documents published on EPADs and State Life Website	**Submission Timeline** 16-10-2025 @ 11:00 AM **Opening Timeline**

		COLLECTION ACCOUNT" as Pay Order/ Demand Draft		11:30 AM on same date

IV. Bidders must apply via EPADs and also submit Bid Security (original) well before closing time to the office of undersigned along with uploading of scanned copy of Bid Security with the proposal. Further submission of Bid Security (Hard Copy) is solely bidders' responsibility without any liability on State Life and in case bidder fails to furnish Bid Security before Bid Submission Timeline, his/her proposal will be declared as non-responsive and will be rejected even if submitted on EPADs.

V. Tenders not accompanied by Bid Security Deposit and tender cost in the prescribed form shall be summarily rejected. Suppliers are required to sign & stamp each and every page of tender documents. Incomplete/ partial and inappropriate tender documents will not be entertained/ considered.

VI. Bid Validity for the subject procurement is at least Ninety (90) days and any bid shorter than said period will be rejected

VII. Agreement as part of subject procurement will initially be made for a tentative period of **Two (2)** Years subject to extension for **One (1**) more year on same terms and conditions and same rate

VIII. Conditional Bid will be rejected

IX. State Life reserves the right to reject all bids as per the **PPRA Rule No. 33(1).**

X. For any clarification regarding tender documents following officials must be contacted during office hours Monday to Friday (9:00 AM to 5:00 PM):

For General Query:

a. Mr. Masab Bin Shahid (Sr. Administration Officer (RPD):
Contact No: 0309-9435194
Email: Masabslic@gmail.com

b. Mr. Muhammad Waqas (Sr. Administration Officer (RPD):
Contact No: 0312-5661775
Email: mwaqas.slic09@gmail.com

For Technical Query:

c. Mr. Tariq Mehmood (System Architect, H&AI)
Contact No: 0333-5572173
Email: tariqmahmood_@hotmail.com

d. Ramiz Tariq (Head of IT Operations, H&AI)

Contact No: 0333-8714010
Email: ramiztariq016@gmail.com; dba.health.isb@statelife.com.pk

Clarity can also be requested through EPADs and all other modes up to **13-10-2025 @05:00 PM** and after that no clarity will be provided.

Departmental Head Admin and HR/
Incharge RPD/ Secretary Committee
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